

United Kingdom-London: Software package and information systems
OJ S 158/2019 19/08/2019
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: NHS Barnet CCG
Town: London
NUTS code: UKI71 Barnet
Postal code: N11 1NP
Country: United Kingdom
Contact person: Garry Mitchell
E-mail: commercial.procurementhub@nhs.net
Internet address(es):
Main address: <http://www.barnetccg.nhs.uk/>

I.1. Name and addresses

Official name: NHS Camden CCG
Town: London
NUTS code: UKI31 Camden and City of London
Postal code: NW1 3DP
Country: United Kingdom
Contact person: Garry Mitchell
E-mail: commercial.procurementhub@nhs.net
Internet address(es):
Main address: <http://www.camdenccg.nhs.uk/>

I.1. Name and addresses

Official name: NHS Enfield CCG
Town: London
NUTS code: UKI54 Enfield
Postal code: EN4 0DR
Country: United Kingdom
Contact person: Garry Mitchell
E-mail: commercial.procurementhub@nhs.net
Internet address(es):
Main address: <http://www.enfieldccg.nhs.uk/>

I.1. Name and addresses

Official name: NHS Haringey CCG
Town: London
NUTS code: UKI43 Haringey and Islington
Postal code: N22 8HQ
Country: United Kingdom
Contact person: Garry Mitchell

E-mail: commercial.procurementhub@nhs.net

Internet address(es):

Main address: <http://www.haringeyccg.nhs.uk/>

I.1. Name and addresses

Official name: NHS Islington CCG

Town: London

NUTS code: UKI43 Haringey and Islington

Country: United Kingdom

Contact person: Garry Mitchell

E-mail: commercial.procurementhub@nhs.net

Internet address(es):

Main address: <http://www.islingtonccg.nhs.uk/>

I.2. Information about joint procurement

The contract involves joint procurement

The contract is awarded by a central purchasing body

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Health

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Provision of GP Online Consultation Services for North Central London STP

II.1.2. Main CPV code

48000000 Software package and information systems

II.1.3. Type of contract

Services

II.1.4. Short description

North Central London (NCL) STP comprises c1 500 000 people, with 5 CCGs, and 203 GP practices. NCL STP seeks to procure 2 online consultations solutions for a selected number of GP practices over a potential two year period. The online consultations project sits within the NCL STP health and care closer to home programme, and is part of a wider programme of primary care transformation in line with the GP forward view.

This procurement is being carried out by the National Commercial and Procurement Hub (NHS England) on behalf of the commissioners.

II.1.6. Information about lots

This contract is divided into lots: yes

II.1.7. Total value of the procurement

Value excluding VAT: 75 000,00 GBP

II.2. Description

II.2.1. Title

Provision of GP Online Consultation Services for North Central London STP Lot 1
Lot No: 1

II.2.2. Additional CPV code(s)

48900000 Miscellaneous software package and computer systems, 48180000 Medical software package, 48200000 Networking, Internet and intranet software package, 72400000 Internet services, 72000000 IT services: consulting, software development, Internet and support, 48100000 Industry specific software package, 72500000 Computer-related services

II.2.3. Place of performance

NUTS code: UKI London

Main site or place of performance: London.

II.2.4. Description of the procurement

NHS England is using technology to empower patients and make it easier for clinicians to deliver high quality care and enabling patients to seamlessly navigate the service as part of its digital transformation strategy. The online consultation programme is a contribution towards this ambition.

As part of the NHS general practice forward view, a 45 000 000 GBP fund has been created to contribute towards the costs for practices to purchase online consultation systems, improving access and making best use of clinicians' time.

North Central London (NCL) STP comprises c1 500 000 people, with five CCGs, and 203 GP practices. NCL STP seeks to procure 2 online consultations solutions for a selected number of GP practices over a potential 2 year period. The online consultations project sits within the NCL STP health and care closer to home programme, and is part of a wider programme of primary care transformation in line with the GP forward view. The project also supports the aims of each CCG's it strategy and digital roadmaps. As well as improving patient access and the patient experience, we see technology as supporting greater practice efficiency, providing the ability to better manage workloads and address demand, reducing the pressure on general practice.

This procurement is being carried out by the National Commercial and Procurement Hub (NHS England) on behalf of the commissioners.

The contract dates are from April 2019 – March 2020 with the option to extend up to 2 additional years in 12 month periods.

II.2.5. Award criteria

Quality criterion - Name: Key functionality / Weighting: 20

Quality criterion - Name: Interoperability / Weighting: 15

Quality criterion - Name: Reporting / Weighting: 15

Quality criterion - Name: Mobilisation planning / Weighting: 15

Quality criterion - Name: Benefits and return on investment / Weighting: 15

Price - Weighting: 20

II.2.11. Information about options

Options: yes

Description of options:

Option to extend up to 2 additional years in 12 month periods.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

1 year primary term with option to extend up to 2 additional years in 12 month periods.

II.2. Description

II.2.1. Title

Provision of GP Online Consultation Services for North Central London STP Lot 2
Lot No: 2

II.2.2. Additional CPV code(s)

48900000 Miscellaneous software package and computer systems, 48180000 Medical software package, 48200000 Networking, Internet and intranet software package, 72400000 Internet services, 72000000 IT services: consulting, software development, Internet and support, 48100000 Industry specific software package, 72500000 Computer-related services

II.2.3. Place of performance

NUTS code: UKI London

Main site or place of performance: London.

II.2.4. Description of the procurement

NHS England is using technology to empower patients and make it easier for clinicians to deliver high quality care and enabling patients to seamlessly navigate the service as part of its digital transformation strategy. The online consultation programme is a contribution towards this ambition.

As part of the NHS General Practice Forward View, a 45 000 000 GBP fund has been created to contribute towards the costs for practices to purchase online consultation systems, improving access and making best use of clinicians' time.

North Central London (NCL) STP comprises c1 500 000 people, with five CCGs, and 203 GP practices. NCL STP seeks to procure 2 online consultations solutions for a selected number of GP practices over a potential two year period. The online consultations project sits within the NCL STP health and care closer to home programme, and is part of a wider programme of primary care transformation in line with the GP forward view. The project also supports the aims of each CCG's IT strategy and digital roadmaps. As well as improving patient access and the patient experience, we see technology as supporting greater practice efficiency, providing the ability to better manage workloads and address demand, reducing the pressure on general practice.

This procurement is being carried out by the National Commercial and Procurement Hub (NHS England) on behalf of the commissioners.

The contract dates are from April 2019 – March 2020 with the option to extend up to 2 additional years in 12 month periods.

II.2.5. Award criteria

Quality criterion - Name: Key Functionality / Weighting: 20

Quality criterion - Name: Interoperability / Weighting: 15

Quality criterion - Name: Reporting / Weighting: 15

Quality criterion - Name: Mobilisation planning / Weighting: 15

Quality criterion - Name: Benefits and return on investment / Weighting: 15

Price - Weighting: 20

II.2.11. Information about options

Options: yes

Description of options:

Option to extend up to 2 additional years in 12 month periods.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

1 year primary term with option to extend up to 2 additional years in 12 month periods.

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Restricted procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

A dynamic purchasing system was set up

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2017/S 230-479603](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: DPS/MC/NHSE/00016

Lot No: 1

Title:

Provision of GP Online Consultation Services for South West London CCGs

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

05/04/2019

V.2.2. Information about tenders

Number of tenders received: 9

Number of tenders received from SMEs: 9

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Doctorlink Ltd

National registration number: 10337756

Town: London
NUTS code: UKI31 Camden and City of London
Postal code: WC2E 8BU
Country: United Kingdom
E-mail: support@doctorlink.com
Internet address: <https://www.doctorlink.com/>
The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 37 500,00 GBP

V.2.5. Information about subcontracting

Section V: Award of contract

Contract No: DPS/MC/NHSE/00016

Lot No: 2

Title:

Provision of GP Online Consultation Services for South West London CCGs

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

05/04/2019

V.2.2. Information about tenders

Number of tenders received: 5

Number of tenders received from SMEs: 5

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Doctorlink Ltd
National registration number: 10337756
Town: London
NUTS code: UKI31 Camden and City of London
Postal code: WC2E 8BU
Country: United Kingdom
E-mail: support@doctorlink.com
Internet address: <https://www.doctorlink.com/>
The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 37 500,00 GBP

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: NHS Islington CCG
Town: London
Postal code: N1 1TH
Country: United Kingdom
E-mail: islington.ccg@nhs.net
Internet address: <http://www.islingtonccg.nhs.uk/>

VI.4.2. Body responsible for mediation procedures

Official name: NHS Islington CCG
Town: London
Postal code: N1 1TH
Country: United Kingdom
E-mail: islington.ccg@nhs.net
Internet address: <http://www.islingtonccg.nhs.uk/>

VI.4.4. Service from which information about the review procedure may be obtained

Official name: NHS Islington CCG
Town: London
Postal code: N1 1TH
Country: United Kingdom
E-mail: islington.ccg@nhs.net
Internet address: <http://www.islingtonccg.nhs.uk/>

VI.5. Date of dispatch of this notice

14/08/2019