

**Spain-Madrid: Janitorial services**  
**OJ S 124/2023 30/06/2023**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

---

**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Distrito Centro

National registration number: P2807900B

Postal address: Mayor, 72

Town: Madrid

NUTS code: ES300 Madrid

Postal code: 28013

Country: Spain

Contact person: Distrito Centro

E-mail: [ncontracentro@madrid.es](mailto:ncontracentro@madrid.es)

Telephone: +34 915884155

**Internet address(es):**

Main address: <http://www.madrid.es>

Address of the buyer profile: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=O9WkBpIXf78QK2TEfXGy%2BA%3D%3D>

**I.4. Type of the contracting authority**

Regional or local authority

**I.5. Main activity**

General public services

---

**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Auxiliares de información, atención a la ciudadanía y control de entradas en Centros Culturales adscritos al Distrito Centro de Madrid.

Reference number: 300/2022/00894

**II.1.2. Main CPV code**

98341130 Janitorial services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

Procedimiento abierto.

**II.1.6.**

## Information about lots

This contract is divided into lots: no

### II.1.7. Total value of the procurement

Value excluding VAT: 140 209,38 EUR

## II.2. Description

### II.2.3. Place of performance

NUTS code: ES300 Madrid

Main site or place of performance: Centros Culturales adscritos al distrito Centro que figuran en el Anexo I del Pliego de Condiciones Técnicas correspondientes al presente contrato.. .

### II.2.4. Description of the procurement

Procedimiento abierto.

### II.2.5. Award criteria

Quality criterion - Name: Calidad y adecuación proyecto. Concreción y adecuación Plan Operativo. Plan de formación. / Weighting: 5

Quality criterion - Name: Calidad y adecuación proyecto. Concreción y adecuación Plan Operativo. Planificación de los servicios. / Weighting: 5

Quality criterion - Name: Calidad y adecuación proyecto. Eficacia Plan Control y Mejora de la Calidad. Concreción, adecuación e idoneidad metodología y objetivos del Plan. / Weighting: 7.5

Quality criterion - Name: Calidad y adecuación proyecto. Eficacia Plan Control y Mejora de la Calidad. Concreción, adecuación e idoneidad medios destinados al Plan. / Weighting: 7.5

Cost criterion - Name: Estabilidad en el Empleo y Mantenimiento de las Condiciones Laborales. / Weighting: 15

Cost criterion - Name: Mejora en la formación obligatoria del personal adscrito a la ejecución del contrato. / Weighting: 15

Cost criterion - Name: Proyecto de inserción sociolaboral. Personal técnico especializado en el acompañamiento hacia la inserción. / Weighting: 2

Cost criterion - Name: Proyecto de inserción sociolaboral. Personas en situación o riesgo de exclusión social. / Weighting: 8

Cost criterion - Name: Precio / Weighting: 35

### II.2.11. Information about options

Options: no

### II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

### II.2.14. Additional information

## Section IV: Procedure

---

### IV.1. Description

#### IV.1.1. Type of procedure

Open procedure

#### IV.1.3. Information about a framework agreement or a dynamic purchasing system

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

#### **IV.2. Administrative information**

##### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2023/S 060-173756](#)

##### **IV.2.8. Information about termination of dynamic purchasing system**

##### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

#### **Section V: Award of contract**

---

**Contract No:** 300/2022/00894

**Title:**

Auxiliares de información, atención a la ciudadanía y control de entradas en Centros Culturales adscritos al Distrito Centro de Madrid.

A contract/lot is awarded: yes

#### **V.2. Award of contract**

##### **V.2.1. Date of conclusion of the contract**

23/06/2023

##### **V.2.2. Information about tenders**

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: no

##### **V.2.3. Name and address of the contractor**

Official name: SERLINGO, SL

National registration number: B01936673

Postal address: Calle Haya 3 2ºD

Town: Madrid

NUTS code: ES300 Madrid

Postal code: 28044

Country: Spain

The contractor is an SME: yes

##### **V.2.4. Information on value of the contract/lot**

Initial estimated total value of the contract/lot: 143 977,93 EUR

Total value of the contract/lot: 140 209,38 EUR

##### **V.2.5. Information about subcontracting**

#### **Section VI: Complementary information**

---

**VI.3. Additional information**

**VI.4. Procedures for review**

**VI.4.1. Review body**

Official name: Tribunal Administrativo de Contratación Pública de la Comunidad de Madrid.

Postal address: Plaza de Chamberí nº 8 5ª planta

Town: Madrid

Postal code: 28010

Country: Spain

E-mail: [tribunal.contratacion@madrid.org](mailto:tribunal.contratacion@madrid.org)

**VI.5. Date of dispatch of this notice**

26/06/2023