

France-Melun: Telephone operator services
OJ S 124/2023 30/06/2023
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Habitat 77 - Office public de l'Habitat de Seine-et-Marne

Postal address: 10 avenue Charles Péguy

Town: Melun

NUTS code: FR102 Seine-et-Marne

Postal code: 77000

Country: France

Contact person: Service achats

E-mail: Marches-publics@habitat77.fr

Internet address(es):

Main address: <http://Habitat77.net>

Address of the buyer profile: <http://Marches.maximilien.fr>

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Housing and community amenities

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

PRESTATIONS D'ACCUEIL TELEPHONIQUE ET DE GESTION DES APPELS
TELEPHONIQUES

Reference number: 2023-03

II.1.2. Main CPV code

79511000 Telephone operator services

II.1.3. Type of contract

Services

II.1.4. Short description

La présente consultation a pour objet la réalisation de prestations d'accueil téléphonique et de gestion des appels téléphoniques. Le présent marché est conclu selon une procédure d'appel d'offres ouvert organisée conformément aux dispositions des articles L2124-1, L2124-2, R. 2161-2 à 5 du Code de la commande publique.

II.1.6.

Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 398 034,85 EUR

II.2. Description

II.2.2. Additional CPV code(s)

79511000 Telephone operator services

II.2.3. Place of performance

NUTS code: FR102 Seine-et-Marne

II.2.4. Description of the procurement

La consultation porte sur les prestations d'accueil téléphonique et de gestion d'appels téléphoniques pour le compte d'Habitat 77.

II.2.5. Award criteria

Quality criterion - Name: Valeur technique / Weighting: 60

Price - Weighting: 40

II.2.11. Information about options

Options: yes

Description of options:

Les prestations pourront donner lieu à un ou des nouveau(x) marché(s) pour la réalisation de prestations similaires, passés en application de la procédure négociée sans publicité ni mise en concurrence préalables conformément à l'article R2122-7 du C.C.P et qui seront exécutés par l'attributaire du présent contrat dans les conditions strictement identiques à celles de la présente consultation.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2023/S 062-185729](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: 2023-5127

Title:

PRESTATIONS D'ACCUEIL TELEPHONIQUE ET DE GESTION D'APPELS TELEPHONIQUES

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

23/06/2023

V.2.2. Information about tenders

Number of tenders received: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: SOFRATEL

Postal address: 2 rue du Comte d'Artois

Town: Cambrai

NUTS code: FRE11 Nord

Postal code: 59400

Country: France

Internet address: <https://sofratel.fr/>

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 398 034,85 EUR

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Tribunal administratif de Melun

Postal address: 43 rue du général de Gaulle

Town: Melun

Postal code: 77000

Country: France

Internet address: <http://melun.tribunal-administratif.fr/>

VI.4.4. Service from which information about the review procedure may be obtained

Official name: Greffe du tribunal administratif de Melun

Postal address: 43 rue du général de Gaulle

Town: Melun

Postal code: 77000

Country: France

Internet address: <http://melun.tribunal-administratif.fr/>

VI.5. Date of dispatch of this notice

26/06/2023