

United Kingdom-Norwich: Telecommunications services
OJ S 226/2013 21/11/2013
Contract award notice
Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: The Minister for the Cabinet Office acting through Government Procurement Service

Postal address: Rosebery Court St Andrews Business Park

Town: Norwich

Postal code: NR7 0HS

Country: United Kingdom

For the attention of: Network Services Team

E-mail: supplier@gps.gsi.gov.uk

Telephone: +44 3450103503

Internet address(es):

General address of the contracting authority: <http://gps.cabinetoffice.gov.uk>

Address of the buyer profile: <https://gpsesourcing.cabinetoffice.gov.uk>

I.2. Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local subdivisions

I.3. Main activity

Other: Public Procurement

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: yes

Section II: Object of the contract

II.1. Description

II.1.1. Title

Telephony Services Framework Agreement RM1035.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 5: Telecommunications services

Main site or place of performance: Primarily in the UK with some limited requirements overseas.

NUTS code UK United Kingdom

II.1.3. Information about a framework agreement or a dynamic purchasing system (DPS)

The procurement involves the establishment of a framework agreement

II.1.4. Short description of the contract or purchase(s)

Government Procurement Service as the Contracting Authority has established a Pan Government Collaborative Framework Agreement for use by or on behalf of UK public sector

bodies which include Central Government Departments and their Arm's Length Bodies and Agencies, Non Departmental Public Bodies, NHS bodies, Local Authorities and other private organisations acting as managing agents for or procuring on behalf of these public sector bodies (and any future successors to these organisations).

The above Public Sector Bodies have a need for Telephony Services, including Traditional Telephony Services and Inbound Services.

II.1.5. CPV code(s)

64200000 Telecommunications services

II.1.6. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

II.2. Total value of the contract/lot

II.2.1. Total value of the contract/lot

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Open

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of
1. MEAT in accordance with the ITT. Weighting 100

IV.2.2. Information about electronic auction

An electronic auction has been used: yes

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

RM1035

IV.3.2. Previous publication concerning this procedure

Prior information notice

of 19.2.2013

Contract notice

of 11.7.2013

Section V: Award of contract

Contract No: RM 1035 08UK Ltd

Lot No: 2

- Lot title: Telephony Services

V.1. Date of conclusion of the contract

8.10.2013

V.2. Information about tenders

Number of tenders received: 17

V.3. Name and address of the contractor

Official name: 08UK Ltd

Postal address: 6/7 Ashdown House, Riverside Business Park, Benarth Road,

Town: Conwy,

Postal code: LL32 8UB

Country: United Kingdom

V.4. Information on value of the contract/lot**V.5. Information about subcontracting**

The contract is likely to be subcontracted: no

Contract No: RM 1035 AdEPT Telecom plc

Lot No: 1

- Lot title: Telephony Services

V.1. Date of conclusion of the contract

8.10.2013

V.2. Information about tenders

Number of tenders received: 17

V.3. Name and address of the contractor

Official name: AdEPT Telecom plc

Postal address: One London Wall,

Town: London,

Postal code: EC2Y 5AB

Country: United Kingdom

V.4. Information on value of the contract/lot**V.5. Information about subcontracting**

The contract is likely to be subcontracted: no

Contract No: RM 1035 AZZURRI COMMUNICATIONS LTD

Lot No: 2

- Lot title: Telephony Services

Lot No: 1

- Lot title: Telephony Services

V.1. Date of conclusion of the contract

8.10.2013

V.2. Information about tenders

Number of tenders received: 17

V.3. Name and address of the contractor

Official name: AZZURRI COMMUNICATIONS LTD

Postal address: Azzurri House, Walsall Business Park, Walsall Road, Aldridge,

Town: Birmingham,

Postal code: WS9 0RB

Country: United Kingdom

V.4. Information on value of the contract/lot**V.5. Information about subcontracting**

The contract is likely to be subcontracted: yes

Value or proportion likely to be subcontracted to third parties:

Not known

Short description of the value/proportion of the contract to be sub-contracted:

Telecommunications, Data Connectivity, Systems/Pbx, Inbound & Outbound Voice & Mobile, Fixed, Broadband, Data, Voice, Video, Security, Managed And Professional Service, Voice Fixed Line & Sip, Ngn Services, Telecommunications Networks, Data Centres And Co-Location, Mobile Services, Multi-Channel Customer Service And Secure Payment Solutions.

Contract No: RM 1035 DAISY COMMUNICATIONS LTD

Lot No: 1

- Lot title: Telephony Services

Lot No: 2

- Lot title: Telephony Services

V.1. Date of conclusion of the contract

8.10.2013

V.2. Information about tenders

Number of tenders received: 17

V.3. Name and address of the contractor

Official name: DAISY COMMUNICATIONS LTD

Postal address: Daisy House, Lindred Road Business Park,

Town: Nelson,

Postal code: BB9 5SR

Country: United Kingdom

V.4. Information on value of the contract/lot

V.5. Information about subcontracting

The contract is likely to be subcontracted: yes

Value or proportion likely to be subcontracted to third parties:

Not known

Short description of the value/proportion of the contract to be sub-contracted: Provision of Network Services

Contract No: RM 1035 EE LIMITED

Lot No: 1

- Lot title: Telephony Services

V.1. Date of conclusion of the contract

8.10.2013

V.2. Information about tenders

Number of tenders received: 17

V.3. Name and address of the contractor

Official name: EE LIMITED

Postal address: 1 Trident Place, Hatfield Business Park,

Town: Hatfield,

Postal code: AL10 9BW

Country: United Kingdom

V.4. Information on value of the contract/lot

V.5. Information about subcontracting

The contract is likely to be subcontracted: yes

Value or proportion likely to be subcontracted to third parties:

Not known

Short description of the value/proportion of the contract to be sub-contracted: Fixed Line Services and SIP Trunking

Contract No: RM 1035 GAMMA TELECOM LTD

Lot No: 1

- Lot title: Telephony Services

Lot No: 2

- Lot title: Telephony Services

V.1. Date of conclusion of the contract

8.10.2013

V.2. Information about tenders

Number of tenders received: 17

V.3. Name and address of the contractor

Official name: GAMMA TELECOM LTD

Postal address: 5 Fleet Place,

Town: London,

Postal code: EC4M 7RD

Country: United Kingdom

V.4. Information on value of the contract/lot**V.5. Information about subcontracting**

The contract is likely to be subcontracted: yes

Value or proportion likely to be subcontracted to third parties:

Not known

Short description of the value/proportion of the contract to be sub-contracted: Provision of contact centre and customer support services, Provision of solution design and some network services, Provision of network services & call origination/termination

Contract No: RM 1035 KCOM GROUP PLC

Lot No: 2

- Lot title: Telephony Services

Lot No: 1

- Lot title: Telephony Services

V.1. Date of conclusion of the contract

8.10.2013

V.2. Information about tenders

Number of tenders received: 17

V.3. Name and address of the contractor

Official name: KCOM GROUP PLC

Postal address: 37 Carr Lane,

Town: Hull,

Postal code: HU1 3RE

Country: United Kingdom

V.4. Information on value of the contract/lot

V.5. Information about subcontracting

The contract is likely to be subcontracted: yes

Value or proportion likely to be subcontracted to third parties:

Not known

Short description of the value/proportion of the contract to be sub-contracted: Supply data, voice and network physical connections as well as support in order

Contract No: RM 1035 SWITCH COMMUNICATIONS LTD

Lot No: 1

- Lot title: Telephony Services

Lot No: 2

- Lot title: Telephony Services

V.1. Date of conclusion of the contract

8.10.2013

V.2. Information about tenders

Number of tenders received: 17

V.3. Name and address of the contractor

Official name: SWITCH COMMUNICATIONS LTD

Postal address: No 1 Croydon, 12-16 Addiscombe Road,

Town: Croydon,

Postal code: CR0 0XT

Country: United Kingdom

V.4. Information on value of the contract/lot

V.5. Information about subcontracting

The contract is likely to be subcontracted: no

Contract No: RM 1035 TALKTALK BUSINESS

Lot No: 2

- Lot title: Telephony Services

Lot No: 1

- Lot title: Telephony Services

V.1. Date of conclusion of the contract

8.10.2013

V.2. Information about tenders

Number of tenders received: 17

V.3. Name and address of the contractor

Official name: TALKTALK BUSINESS

Postal address: Stanford House, Garrett Field,

Town: Warrington,

Postal code: WA37BH

Country: United Kingdom

V.4. Information on value of the contract/lot

V.5. Information about subcontracting

The contract is likely to be subcontracted: yes

Value or proportion likely to be subcontracted to third parties:

Not known

Short description of the value/proportion of the contract to be sub-contracted: Installation & Fault Management

Contract No: RM 1035 TELEFONICA UK LTD

Lot No: 1

- Lot title: Telephony Services

Lot No: 2

- Lot title: Telephony Services

V.1. Date of conclusion of the contract

8.10.2013

V.2. Information about tenders

Number of tenders received: 17

V.3. Name and address of the contractor

Official name: TELEFONICA UK LTD

Postal address: 260 Bath Road,

Town: Slough,

Postal code: SL1 4DX

Country: United Kingdom

V.4. Information on value of the contract/lot

V.5. Information about subcontracting

The contract is likely to be subcontracted: yes

Value or proportion likely to be subcontracted to third parties:

Not known

Short description of the value/proportion of the contract to be sub-contracted: Routers for use with Business Broadband.

Underlying network connectivity for the Business Broadband service.

Underlying network connectivity for fixed lines and calls service.

Underlying network connectivity for the SIP.

Role in delivering the required services.

Underlying network connectivity for the Data Access service.

Telecom testing services and equipment

Contract No: RM 1035 VIRGIN MEDIA BUSINESS LIMITED

Lot No: 1

- Lot title: Telephony Services

Lot No: 2

- Lot title: Telephony Services

V.1. Date of conclusion of the contract

8.10.2013

V.2. Information about tenders

Number of tenders received: 17

V.3. Name and address of the contractor

Official name: VIRGIN MEDIA BUSINESS LIMITED

Postal address: 280 Bartley Way, Bartley Wood Business Park,

Town: Hook,

Postal code: RG27 9UP
Country: United Kingdom

V.4. Information on value of the contract/lot

V.5. Information about subcontracting

The contract is likely to be subcontracted: yes

Value or proportion likely to be subcontracted to third parties:

Not known

Short description of the value/proportion of the contract to be sub-contracted: Maintenance and provision of hardware

Provision of call recording solutions

provision of civils construction, cable and activation and installation services

provision of civils construction, cable and activation and installation services

provision of civils construction, cable and activation and installation services

provision of civils construction, cable and activation and installation services

provision of cable and activation and installation services

Management of VM voice network

offnet / Wholesale Line Rental provider

SIP

Contract No: RM 1035 VODAFONE LTD

Lot No: 2

- Lot title: Telephony Services

V.1. Date of conclusion of the contract

8.10.2013

V.2. Information about tenders

Number of tenders received: 17

V.3. Name and address of the contractor

Official name: VODAFONE LTD

Postal address: Vodafone House, The Connection,

Town: Newbury,

Postal code: RG14 2FN

Country: United Kingdom

V.4. Information on value of the contract/lot

V.5. Information about subcontracting

The contract is likely to be subcontracted: yes

Value or proportion likely to be subcontracted to third parties:

Not known

Short description of the value/proportion of the contract to be sub-contracted: Supplies

Section VI: Complementary information

VI.1. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

VI.2. Additional information

The provision of Ordered Services under any Contract entered into under this Framework

Agreement shall commence on the Service Commencement Date and shall expire no later than:

1. the date specified in the Contract;
 2. [4] years after the Service Commencement Date; or
 3. [2] years after the expiry of this Framework Agreement;
- whichever is the earlier.

VI.3. Procedures for review

VI.3.1. Review body

Official name: Government Procurement Service
Postal address: 9th Floor, The Capital, Old Hall Street
Town: Liverpool
Postal code: L3 9PP
Country: United Kingdom
E-mail: Supplier@gps.gsi.gov.uk
Telephone: +44 3450103503
Internet address: <http://gps.cabinetoffice.gov.uk>

Body responsible for mediation procedures

Official name: Centre for Effective Dispute Resolution
Postal address: International Dispute Resolution Centre, 70 Fleet Street
Town: London
Postal code: EC4Y 1EU
Country: United Kingdom
E-mail: info@cedr.com
Telephone: +44 2075366000
Fax: +44 2075366001
Internet address: <http://www.cedr.com>

VI.3.2. Review procedure

Precise information on deadline(s) for review procedures: The Authority has incorporated a minimum 10 calendar day standstill period at the point information on the award of the contract was communicated to tenderers. Applicants who were unsuccessful were informed by the Authority as soon as possible after the decision was made as to the reasons why the Applicant was unsuccessful. If an appeal regarding the award of the contract has not been successfully resolved, The Public Contracts Regulations 2006 (SI 2006 No. 5) provide for aggrieved parties who have been harmed or are at risk of harm by breach of the rules to take legal action. Any such action must be brought within the applicable limitation period. Where a contract has not been entered into, the Court may order the setting aside of the award decision or order the authority to amend any document and may award damages. If the contract has been entered into the Court may, depending on the circumstances, award damages, make a declaration of ineffectiveness, order the Authority to pay a fine, and/or order that the duration of the contract be shortened. The purpose of the standstill period referred to above is to allow the parties to apply to the Courts to set aside the award decision before the contract is entered into.

VI.3.3. Service from which information about the review procedure may be obtained

Official name: Government Procurement Service
Postal address: 9th Floor, The Capital, Old Hall Street
Town: Liverpool
Postal code: L3 9PP
Country: United Kingdom

E-mail: Supplier@gps.gsi.gov.uk

Telephone: +44 3450103503

Internet address: <http://gps.cabinetoffice.gov.uk>

VI.4. Date of dispatch of this notice

20.11.2013