

United Kingdom-Solihull: School cleaning services
OJ S 160/2019 21/08/2019
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Light Hall School
Postal address: Hathaway Road, Shirley
Town: Solihull
NUTS code: UKG32 Solihull
Postal code: B90 2PZ
Country: United Kingdom
E-mail: pqq@litmuspartnership.co.uk
Telephone: +44 1276-673880
Internet address(es):
Main address: <http://www.lighthall.co.uk>

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Education

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Light Hall School — Tender for Cleaning Services

II.1.2. Main CPV code

90919300 School cleaning services

II.1.3. Type of contract

Services

II.1.4. Short description

Light Hall School is an 11-16 mixed academy of 1,180 students on roll and 250 students admitted each year. The School aim is that every student leaves School, not only having achieved their full potential academically, but with a lifelong love of learning, a sound moral compass and high aspirations and expectations of themselves. Care and respect for others and the environment are the given norm at Light Hall and there is an expectation that everyone will participate actively and positively in the life of the learning community. The numerous opportunities and experiences on offer, aim to equip every student with the skills, knowledge and confidence they need to become valued and successful members of society.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 457 705,00 GBP

II.2. Description

II.2.3. Place of performance

NUTS code: UKG32 Solihull

Main site or place of performance: Light Hall School, Solihull, UNITED KINGDOM.

II.2.4. Description of the procurement

The tender project is seeking to appoint a supplier whose initiative and innovation will be welcomed for the provision of cleaning services within the facilities for the school. The high quality service levels proposed, should maintain excellent standards throughout, resulting in a pleasant environment for both the students and staff.

The basis and rationale that the client requires the successful supplier to operate to at all times, is being able to provide an environment that is fit for purpose and that the supplier is proactive in the management of the contract, thus ensuring that all specifications are achieved and that the frequency of cleans is as detailed within the tender specification.

The contract being tendered is for 3 years in duration from 15.4.2019 until 14.4.2022 and will be fixed price in nature, with the supplier invoicing the client for one-twelfth of the annual cost on a monthly basis.

It should be noted that the successful supplier will be expected to bring to the contract: innovation; new equipment; and cleaning methods, with BICSc standards being achieved as a minimum, thus ensuring that the highest levels of cleanliness are maintained in all areas at all times and also ensuring that the productivity of the cleaning operatives is enhanced moving forward into the new contract term.

The value of the current cleaning contract is circa 102 565,00 GBP + VAT.

At present 9 cleaning operatives (9 operatives on the evening shift and 5 operatives on the morning shift, some working both shifts) are employed to work between the hours of 6.00 a.m. 8.30 a.m. and 3.00 p.m.-7.00 p.m., Monday to Friday. The contract supervisor undertakes cleaning and non-cleaning duties, totalling 17,5 hours per week, which is included in the total of 226,5 hours per week. Full or partial area cleaning is required for 50 weeks.

The client's objectives:

- to build upon the standards of cleanliness within the school,
- to receive a service that complies with the service standards,
- to receive consistently high quality cleaning standards, via a motivated and fully staffed workforce,
- to generate an improved learning environment for all students,
- to receive pro-active management support for the cleaning staff,
- to hold regular review meetings with the successful supplier.

Whilst the client prioritises value for money as a key objective of the competitive tender process, the Governing body is not obliged to accept the lowest price.

II.2.5. Award criteria

Quality criterion - Name: Cleaning service delivery / Weighting: 17.5

Quality criterion - Name: Management / Weighting: 10

Quality criterion - Name: People / Weighting: 10

Quality criterion - Name: Service development / Weighting: 15

Quality criterion - Name: Compliance and cultural fit / Weighting: 12.5

Cost criterion - Name: Finance / Weighting: 35

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Restricted procedure Accelerated procedure Justification:
Mutual dissatisfaction with the current operation, leading to early termination of the contract.

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2018/S 244-558527](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Title:

Light Hall School — Tender for Cleaning Services

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

26/03/2019

V.2.2. Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Accuro FM Ltd

Town: London

NUTS code: UKI London

Country: United Kingdom

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 457 705,00 GBP

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Light Hall School

Town: Solihull

Country: United Kingdom

VI.5. Date of dispatch of this notice

19/08/2019