

395784-2026 - Result

Croatia – Property insurance services – Usluge osiguranja

OJ S 110/2026 10/06/2026

Contract or concession award notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: GRAD UMAG - UMAGO

Email: ana.popic@umag.hr

Legal type of the buyer: Local authority

Activity of the contracting authority: General public services

1.1. Buyer

Official name: Dječji vrtić i jaslice "Duga" Umag, Scuola materna e asilo nido "Arcobaleno" Umago

Email: dvj-duga@pu.t-com.hr

Legal type of the buyer: Body governed by public law, controlled by a local authority

Activity of the contracting authority: Education

1.1. Buyer

Official name: TDV Vrtuljak Umag - SMI Girotondo Umago

Email: info@girotondo-umag.hr

Legal type of the buyer: Body governed by public law, controlled by a local authority

Activity of the contracting authority: Education

1.1. Buyer

Official name: Osnovna škola Marije i Line, Scuola elementare "Marija i Lina", Umag - Umago

Email: os-mil@hi.t-com.hr

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Education

1.1. Buyer

Official name: Pučko otvoreno učilište "Ante Babić" Umag

Email: info@uciliste-umag.hr

Legal type of the buyer: Body governed by public law, controlled by a local authority

Activity of the contracting authority: Education

1.1. Buyer

Official name: GK Umag - BC Umago

Email: knjiznica@gku-bcu.hr

Legal type of the buyer: Body governed by public law, controlled by a local authority

Activity of the contracting authority: Recreation, culture and religion

1.1. Buyer

Official name: Ustanova za sport Grada Umaga

Email: sport@umag.hr

Legal type of the buyer: Body governed by public law, controlled by a local authority

Activity of the contracting authority: Recreation, culture and religion

1.1. Buyer

Official name: Ustanova FESTUM

Email: larisa.gasperini@festum.hr

Legal type of the buyer: Body governed by public law, controlled by a local authority

Activity of the contracting authority: Recreation, culture and religion

1.1. Buyer

Official name: Muzej grada Umaga

Email: muzej.grada.umaga@pu.t-com.hr

Legal type of the buyer: Body governed by public law, controlled by a local authority

Activity of the contracting authority: Recreation, culture and religion

1.1. Buyer

Official name: Dom "Atilio Gamboc" Umag

Email: ana.sopek@dom-umag.hr

Legal type of the buyer: Body governed by public law, controlled by a local authority

Activity of the contracting authority: Health

1.1. Buyer

Official name: Talijanska osnovna škola Galileo Galilei

Email: talijan-os-skola@pu.t-com.hr

Legal type of the buyer: Body governed by public law, controlled by a local authority

Activity of the contracting authority: Education

2. Procedure

2.1. Procedure

Title: Usluge osiguranja

Description: Predmet ove nabave je nabava usluga osiguranja imovine, odgovornosti, osoba i vozila prema Troškovniku koji čini sastavni dio ove Dokumentacije o nabavi.

Procedure identifier: 23b1e677-9455-4855-90f6-4ec878ab2e55

Internal identifier: 04-1/24-VV

Type of procedure: Open

Main features of the procedure: Otvoreni postupak

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 66515200 Property insurance services

2.1.2. Place of performance

Country subdivision (NUTS): Istarska županija (HR036)

Country: Croatia

Additional information: Mjesta pružanja usluga kao i sva mjesta osiguranja navedena su u troškovniku i tehničkoj specifikaciji.

2.1.3. Value

Estimated value excluding VAT: 336 000,00 EUR

2.1.4. General information

Additional information: Kada se premija plaća nakon sklapanja ugovora o osiguranju i/ili u ratama, obveza osiguratelja počinje od dana i sata određenog u ugovoru kao dan i sat početka osiguranja. Neplaćanje dospjele premije u definiranom roku iz Dokumentacije o nabavi ili

police osiguranja, nema za posljedicu prestanak osigurateljnog pokrića dakle obveza osiguravatelja ne prestaje po isteku 24.sata dana u kojem je plaćanje premije odnosno rate premije dospjelo na plaćanje. U svakom slučaju na prekid ugovora o osiguranju u slučaju neplaćanja premije osiguranja primjenjuju se odredbe Zakona o obveznim odnosima. U slučaju nastanka štete, osigurnina se ne umanjuje za dospjele i/ili nedospjele rate premije po polici osiguranja po kojoj je prijavljena šteta. Isplata osigurnine nije uvjetovana plaćanjem dospjele i/ili nedospjele rate premije po polici osiguranja po kojoj je prijavljena šteta. Isključeno je plaćanje kompenzacijom ili cesijom osim na zahtjev pojedinačnog naručitelja.

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0000

Title: Usluge osiguranja

Description: Predmet ove nabave je nabava usluga osiguranja imovine, odgovornosti, osoba i vozila prema Troškovniku koji čini sastavni dio ove Dokumentacije o nabavi.

Internal identifier: 04-1/24-VV

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 66515200 Property insurance services

5.1.2. Place of performance

Country subdivision (NUTS): Istarska županija (HR036)

Country: Croatia

Additional information: Mjesta pružanja usluga kao i sva mjesta osiguranja navedena su u troškovniku i tehničkoj specifikaciji.

5.1.4. Renewal

Maximum renewals: 0

5.1.5. Value

Estimated value excluding VAT: 336 000,00 EUR

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

Additional information: Za tehnički dio dokumentacije: Vitas – Investa d.o.o. za brokerske poslove u osiguranju i reosiguranju, Telefon: 052/217 -110; E-mail: info@vitasinvesta.hr

Broker je ovlašten za davanje objašnjenja o tehničkim specifikacijama iz ove DoN. Pojedinačni naručitelji su za obavljanje brokerskih poslova u osiguranju angažirali brokera, kao društvo za brokerske poslove u osiguranju koje je ovlašteno za obavljanje distribucije osiguranja definirane u čl. 399. st.1. tč.1. Zakona o osiguranju NN 30/15, NN 112/18, NN 63/20, NN 133/20, NN 151/22. Obveze propisane člankom 403. Zakona o osiguranju (NN 30/15, NN 112/18, NN 63/20, NN 133/20 i 151/22) broker izvršava uvažavajući odredbe ZJN 2016. Broker će brokerske poslove u osiguranju obavljati za naručitelja i pojedinačne naručitelje tijekom cijelog trajanja Okvirnog sporazuma i ugovora o osiguranju sklopljenih na temelju Okvirnog sporazuma, a koji će biti sklopljeni po dovršetku ovog postupka, koji navod predstavlja bitni sastojak Okvirnog sporazuma. Broker je sukladno članku 431. i 432. Zakonu o osiguranju (NN 30/15, NN 112/18, NN 63/20, NN 133/20 i 151/22) pružio Naručitelju propisane informacije. Proviziju ili bilo kakvu drugu naplatu za obavljene poslove distribucije osiguranja, Brokeru ne

plaća Naručitelj. Broker stječu pravo na proviziju od odabranog ponuditelja početkom važenja Okvirnog sporazuma odnosno ugovora o osiguranju za sve ugovore o osiguranju sklopljene temeljem Okvirnog sporazuma sukladno članku 435. Zakona o osiguranju (NN br. 30/2015, 112/18, 63/20, 133/20 i 151/22). Kao osnovica za izračun provizije uzima se cijena odabrane ponude ponuditelja s kojima se sklapa ugovor o osiguranju/police osiguranja. Navedena provizija predstavlja bruto naknadu (u koju su uključeni porezi, prirezi, doprinosi i eventualna sva ostala davanja po bilo kojoj zakonskoj osnovi) za obavljene brokerske poslove u osiguranju, koja vrijedi za sve ponuditelje, a koju isti prihvaćaju podnošenjem ponude. Provizijska stopa brokera za sve vrste osiguranja iznosi 20%, osim za obvezno osiguranje vlasnika odnosno korisnika motornih vozila za štete nanесene trećim osobama gdje provizijska stopa iznosi 10%.

5.1.8. Accessibility criteria

Accessibility criteria for persons with disabilities are not included because the procurement is not intended for use by natural persons

5.1.10. Award criteria

Criterion:

Type: Price

Name: Cijena ponude

Description: Cijena ponude

Category of award weight criterion: Weight (points, exact)

Award criterion number: 85

Criterion:

Type: Quality

Name: Kvota šteta u 2023. godini

Description: Ovim kriterijem se ocjenjuje kvota šteta u 2023. godini odnosno omjer mjerodavnih šteta i mjerodavne premije u 2023. godini za skupinu neživotna osiguranja. Mjerodavne štete sastoje se od likvidiranih štete (bruto iznos) i promjena pričuva za štete (bruto iznos) u 2023. godini za skupinu neživotna osiguranja, a mjerodavna premija sastoji se od zaračunate bruto premije i promjena bruto pričuva prijenosne premije u 2023. godini za skupinu neživotna osiguranja. OBRAZLOŽENJE: Pouzdanost ponuditelja kao značajku kvalitete koju naručitelj želi dobiti za usluge osiguranja ogleda se u postprodajnoj usluzi koja se u ovom slučaju očituje u brzini i efikasnosti rješavanja odštetnih zahtjeva naručitelja. Kvota šteta predstavlja jedan od najznačajnijih parametara za pouzdanost usluga osiguranja jer ocjenjuje odnos mjerodavnih šteta i mjerodavne premije osiguranja što je u direktnoj vezi s predmetom nabave obzirom da se štete mogu dogoditi baš na tom predmetu nabave i premija osiguranja se obračunava od vrijednosti tog predmeta nabave. Ovaj kriterij za odabir ponude ocjenjuje kvalitetu usluge osiguranja na način da što je kvota šteta manja to je pouzdanost usluga osiguranja veća odnosno što je kvota šteta manja pokazuje brže rješavanje šteta te će naručitelj sa takvom uslugom moći rješavati svoje obveze u slučaju nastanka štete, u suprotnom gomilanje šteta koje nisu likvidirane (isplaćene) moglo bi naručitelja dovesti u ozbiljne financijske probleme jer bi se posljedično gomilali njegovi dugovi prema dobavljačima i izvođačima radova koji su sanirali nastale štete kako bi naručitelj mogao nesmetano nastaviti svoje poslovanje. Stoga je ovaj kriterij važan za naručitelja jer najbolje pokazuje kvalitetu usluge kroz vrijeme obzirom da se ovdje radi o nabavi usluga osiguranja za 2 godine te je brzina isplate štete od iznimne važnosti. Navedeni zahtjev u skladu je s praksom DKOM-a, rješenje KLASA: UP/II-034-02/19-01/506, URBROJ: 354-01/19-6, od 4. srpnja 2019. godine. Category of award weight criterion: Weight (points, exact)

Award criterion number: 15

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Additional buyer coverage: Naručitelji koji su navedeni u ovoj obavijesti

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Državna komisija za kontrolu postupaka javne nabave

Organisation providing additional information about the procurement procedure: GRAD UMAG - UMAGO

Organisation providing more information on the review procedures: GRAD UMAG - UMAGO

6. Results

Value of all contracts awarded in this notice: 922,24 EUR

6.1. Result lot identifier: LOT-0000

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:

Official name: EUROHERC osiguranje d.d.

Tender:

Tender identifier: TEN-0001

Identifier of lot or group of lots: LOT-0000

Value of the tender: 249,10 EUR

The tender was ranked: yes

Rank of the tender: 1

The tender is a variant: no

Subcontracting: No

Contract information:

Identifier of the contract: 8310020911 CON-0001

Title: Usluge osiguranja

Date of the conclusion of the contract: 05/01/2026

The contract is awarded within a framework agreement: yes

Notice that created the framework agreement: 9f8fe9c3-408e-478f-b87b-a02c17e1e408-01

Winner:

Official name: EUROHERC osiguranje d.d.

Tender:

Tender identifier: TEN-0002

Identifier of lot or group of lots: LOT-0000

Value of the tender: 673,14 EUR

The tender was ranked: yes

Rank of the tender: 1

The tender is a variant: no

Subcontracting: No

Contract information:

Identifier of the contract: 10-2181 CON-0002

Title: Usluge osiguranja

Date of the conclusion of the contract: 14/02/2026

The contract is awarded within a framework agreement: yes

Notice that created the framework agreement: 9f8fe9c3-408e-478f-b87b-a02c17e1e408-01

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 1

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders from tenders registered in countries outside of the European Economic Area

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders from tenderers registered in other European Economic Area countries than the country of the buyer

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders from micro, small or medium tenderers

Number of tenders or requests to participate received: 0

8. Organisations

8.1. ORG-0001

Official name: GRAD UMAG - UMAGO

Registration number: 84097228497

Postal address: Ulica Giuseppea Garibaldija - Via Giuseppe Garibaldi 6

Town: Umag - Umago

Postcode: 52470

Country subdivision (NUTS): Istarska županija (HR036)

Country: Croatia

Contact point: Ana Popić

Email: ana.popic@umag.hr

Telephone: +385 52702913

Internet address: <http://umag.hr>

Roles of this organisation:

Buyer

Group leader

Organisation providing additional information about the procurement procedure

Organisation providing more information on the review procedures

8.1. ORG-0003

Official name: Dječji vrtić i jaslice "Duga" Umag, Scuola materna e asilo nido "Arcobaleno" Umago

Registration number: 38723194831

Postal address: 52470

Town: Umag

Postcode: 52470

Country subdivision (NUTS): Istarska županija (HR036)

Country: Croatia

Contact point: Alma Husejnagić

Email: dvj-duga@pu.t-com.hr

Telephone: +385 52741718

Internet address: <https://www.duga-vrtic.hr/>

Roles of this organisation:

Buyer

8.1. ORG-0004

Official name: TDV Vrtuljak Umag - SMI Girotondo Umago

Registration number: 97540302626

Postal address: Školska ulica - Via della Scuola 12

Town: Umag - Umago

Postcode: 52470

Country subdivision (NUTS): Istarska županija (HR036)

Country: Croatia

Contact point: ONDINA ŠIMIČIĆ

Email: info@girotondo-umag.hr

Telephone: +385 52 721 772

Internet address: <https://www.girotondo-umag.hr>

Roles of this organisation:

Buyer

8.1. ORG-0005

Official name: Osnovna škola Marije i Line, Scuola elementare "Marija i Lina", Umag - Umago

Registration number: 77808331343

Postal address: Školska ulica - Via della Scuola 14

Town: Umag - Umago

Postcode: 52470

Country subdivision (NUTS): Istarska županija (HR036)

Country: Croatia

Contact point: Sanja Zakinja ravnateljica

Email: os-mil@hi.t-com.hr

Telephone: +385 052741497

Internet address: <http://os-marijeiline-umag.skole.hr/>

Buyer profile: <http://os-marijeiline-umag.skole.hr/>

Roles of this organisation:

Buyer

8.1. ORG-0006

Official name: Pučko otvoreno učilište "Ante Babić" Umag

Registration number: 18516892519

Postal address: Trgovačka ulica - Via Commerciale 6

Town: UMAG - UMAGO

Postcode: 52470

Country subdivision (NUTS): Istarska županija (HR036)

Country: Croatia

Contact point: Tatjana Vujić

Email: info@uciliste-umag.hr

Telephone: +385 52741116

Internet address: <https://uciliste-umag.hr/>

Roles of this organisation:

Buyer

8.1. ORG-0007

Official name: GK Umag - BC Umago
Registration number: 69807399024
Postal address: Trgovačka ulica - Via Commerciale 6
Town: Umag - Umago
Postcode: 52470
Country subdivision (NUTS): Istarska županija (HR036)
Country: Croatia
Contact point: Neven Ušumović
Email: knjiznica@gku-bcu.hr
Telephone: +385 52721561
Internet address: <https://www.gku-bcu.hr>

Roles of this organisation:

Buyer

8.1. ORG-0008

Official name: Ustanova za sport Grada Umaga
Registration number: 11295759425
Postal address: Savudrijska ulica - Via Salvore 15
Town: Umag - Umago
Postcode: 52470
Country subdivision (NUTS): Istarska županija (HR036)
Country: Croatia
Contact point: Mladen Zorić
Email: sport@umag.hr
Telephone: +385 996200030
Internet address: <https://umag.hr/informacije/javna-nabava-sport-7>

Roles of this organisation:

Buyer

8.1. ORG-0009

Official name: Ustanova FESTUM
Registration number: 38478907219
Postal address: Giuseppea Garibaldia 6
Town: Umag - Umago
Postcode: 52470
Country subdivision (NUTS): Istarska županija (HR036)
Country: Croatia
Contact point: Larisa Gasperini
Email: larisa.gasperini@festum.hr
Telephone: +385 52702950
Internet address: <https://umag.hr/>
Buyer profile: <https://umag.hr/informacije/ustanova-za-protokol-odnose-s-javnoscu-i-manifestacije-festum-8>

Roles of this organisation:

Buyer

8.1. ORG-0010

Official name: Muzej grada Umaga
Registration number: 07118901605
Postal address: Trg svetog Martina - Piazza San Martino 1

Town: Umag - Umago
Postcode: 52470
Country subdivision (NUTS): Istarska županija (HR036)
Country: Croatia
Contact point: Biljana Bojić
Email: muzej.grada.umaga@pu.t-com.hr
Telephone: +385 98 225892
Internet address: <https://www.mgu-mcu.hr>

Roles of this organisation:

Buyer

8.1. ORG-0011

Official name: Dom "Atilio Gamboc" Umag
Registration number: 72427815354
Postal address: Ulica 154. brigade Hrvatske vojske br. 5
Town: Umag - Umago
Postcode: 52470
Country subdivision (NUTS): Istarska županija (HR036)
Country: Croatia
Contact point: ANA SOPEK
Email: ana.sopek@dom-umag.hr
Telephone: +385 52219600
Internet address: <https://www.dom-umag.hr/>

Roles of this organisation:

Buyer

8.1. ORG-0012

Official name: Talijanska osnovna škola Galileo Galilei
Registration number: 07966962233
Postal address: Edoarda Pascalia 2 a
Town: Umag - Umago
Postcode: 52470
Country subdivision (NUTS): Istarska županija (HR036)
Country: Croatia
Contact point: Sara Bradić Božić
Email: talijan-os-skola@pu.t-com.hr
Telephone: +385 52741283
Internet address: <http://os-talijanska-ggalilei-umag.skole.hr/>
Buyer profile: <http://os-talijanska-ggalilei-umag.skole.hr/>

Roles of this organisation:

Buyer

8.1. ORG-0013

Official name: Državna komisija za kontrolu postupaka javne nabave
Registration number: 95857869241
Postal address: Ulica grada Vukovara 23/V
Town: Zagreb
Postcode: 10000
Country subdivision (NUTS): Grad Zagreb (HR050)
Country: Croatia
Contact point: Kontakt

Email: dkom@dkom.hr

Telephone: +385 14559 930

Internet address: <https://www.dkom.hr/>

Roles of this organisation:

Review organisation

8.1. ORG-0014

Official name: Narodne novine d.d.

Registration number: TED94

Registration number: HR64546066176

Postal address: Savski gaj XIII. 6

Town: Zagreb

Postcode: 10020

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Contact point: EOJN Helpdesk

Email: ejn@nn.hr

Telephone: +385 16652889

Internet address: <https://www.nn.hr/>

Roles of this organisation:

TED eSender

8.1. ORG-0015

Official name: EUROHERC osiguranje d.d.

Size of the economic operator: Large

Registration number: 22694857747

Postal address: Ulica grada Vukovara 282

Town: Grad Zagreb

Postcode: 10000

Country subdivision (NUTS): Zagrebačka županija (HR065)

Country: Croatia

Contact point: Ivan Petric

Email: javna.nadmetanja@euroherc.hr

Telephone: +385 16004624

Internet address: <https://www.euroherc.hr/>

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0000

Notice information

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