

**United Kingdom-Bristol: Health services**  
**OJ S 193/2017 07/10/2017**  
**Contract notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: NHS Bristol Clinical Commissioning Group  
Postal address: South Plaza, Marlborough Street  
Town: Bristol  
NUTS code: UKK1 Gloucestershire, Wiltshire and Bristol/Bath area  
Postal code: BS1 3NX  
Country: United Kingdom  
Contact person: Katie Luscombe  
E-mail: [katie.luscombe@nhs.net](mailto:katie.luscombe@nhs.net)  
**Internet address(es):**  
Main address: <https://in-tendhost.co.uk/scwcsu/asp/Home>

**I.1. Name and addresses**

Official name: NHS Bristol Clinical Commissioning Group on behalf of NHS North Somerset Clinical Commissioning Group, NHS South Gloucestershire Clinical Commissioning Group and NHS England  
Postal address: As above  
Town: As above  
NUTS code: UKK1 Gloucestershire, Wiltshire and Bristol/Bath area  
Country: United Kingdom  
E-mail: [katie.luscombe@nhs.net](mailto:katie.luscombe@nhs.net)  
**Internet address(es):**  
Main address: <https://in-tendhost.co.uk/scwcsu/asp/Home>

**I.2. Information about joint procurement**

The contract involves joint procurement  
The contract is awarded by a central purchasing body

**I.3. Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://in-tendhost.co.uk/scwcsu/asp/Home>  
Additional information can be obtained from the abovementioned address  
Tenders or requests to participate must be submitted electronically via: <https://in-tendhost.co.uk/scwcsu/asp/Home>  
Tenders or requests to participate must be submitted to the abovementioned address

**I.4. Type of the contracting authority**

Body governed by public law

**I.5.**

## **Main activity**

Health

## **Section II: Object**

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### **II.1. Scope of the procurement**

#### **II.1.1. Title**

Integrated Urgent Care Service to NHS Bristol, North Somerset and South Gloucestershire Clinical Commissioning Groups.

Reference number: PR001746

#### **II.1.2. Main CPV code**

85100000 Health services

#### **II.1.3. Type of contract**

Services

#### **II.1.4. Short description**

NHS Bristol, North Somerset and South Gloucestershire CCGs (the Commissioners) are seeking to commission an Integrated Urgent Care (IUC) service incorporating NHS 111, GP Out of Hours Services and a Clinical Assessment Service.

The scope and value of the contract will be partially determined through the procurement procedure being undertaken and dialogue sessions with bidders. The value provided should therefore be treated as indicative only. The maximum annual value is expected to be 12 500 000 GBP per annum, however as noted this figure is subject to change and is not guaranteed. The initial contract period is 7 years, with options to extend the contract at the Commissioners' discretion for any period(s) up to a maximum of a further 3 years.

This procurement is being carried out by NHS South, Central and West Commissioning Support Unit (SCW) on behalf of the Commissioners.

#### **II.1.5. Estimated total value**

Value excluding VAT: 125 000 000,00 GBP

#### **II.1.6. Information about lots**

This contract is divided into lots: no

### **II.2. Description**

#### **II.2.3. Place of performance**

NUTS code: UKK1 Gloucestershire, Wiltshire and Bristol/Bath area

#### **II.2.4. Description of the procurement**

NHS Bristol, North Somerset and South Gloucestershire Clinical Commissioning Groups (the Commissioners) are seeking to commission an Integrated Urgent Care (IUC) service incorporating NHS 111, GP Out of Hours Services and a Clinical Assessment Service.

Key features of the future service will include:

— Access to telephone advice, care and treatment 24 hours a day 7 days a week from appropriately trained and qualified staff

— Access to out of hours face to face clinical services

— Access to quality self-care advice and guidance, empowering the population to self-care where appropriate.

The Commissioners wish to use the procurement to explore a number of options and methods of delivering the services and will, amongst other things, wish to discuss with bidders the proposed commercial model (e.g. block, cost per case, mixed), the proposed organisational model (e.g. lead provider, alliance, special purpose vehicle) and proposed activity shifts and consequent impacts (e.g. reduction in unnecessary A&E attendance).

The scope and value of the contract will be partially determined through the procurement procedure being undertaken and the dialogue sessions with bidders. The value provided should therefore be treated as indicative only. The maximum annual value is expected to be 12 500 000 GBP per annum, however as noted this figure is subject to change and is not guaranteed.

The initial contract period is 7 years, with options to extend the contract at the Commissioners' discretion for any period(s) up to a maximum of a further 3 years.

The Commissioners are holding a half day event in Bristol on 18th October where commissioners and urgent care providers will work with The Primary Care Foundation to use a modelling tool that allows local health systems to test different assumptions of implementing an integrated urgent care service. Local commissioners will have fed current data into the modelling tool and the workshop will look at assumptions about the potential future models of care. Those expressing interest in this procurement are welcome to attend (max 2 attendees per organisation), and should send a message through the In-Tend system if they wish to attend.

This procurement is being carried out by NHS South, Central and West Commissioning Support Unit (SCW) on behalf of the Commissioners. SCW is using the In-Tend e-procurement system for this procurement, and interested providers will be able to view this notice via the 'current tenders' list on the e-procurement portal (In-tend) at: <https://in-tendhost.co.uk/scwcsu/asp/Home>

In order to submit a bid, you will need to register on the In-Tend e-procurement portal and 'express an interest', completing all necessary questions as specified within the provided documents.

#### **II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6. Estimated value**

Value excluding VAT: 125 000 000,00 GBP

#### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 120

This contract is subject to renewal: yes

Description of renewals:

The initial contract period is 7 years, with options to extend the contract at the Commissioners' discretion for any period(s) up to a maximum of a further 3 years.

#### **II.2.10. Information about variants**

Variants will be accepted: no

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

## **II.2.14. Additional information**

The services are healthcare services falling within Schedule 3 to the Public Contracts Regulations 2015 (the Regulations) which are not subject to the full regime of the Regulations, but instead governed by the Light Touch Regime contained within Chapter 3, Section 7 of the Regulations (Regulations 74 to 77).

## **Section III: Legal, economic, financial and technical information**

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### **III.1. Conditions for participation**

#### **III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions:

Available within the tender documentation at the following URL:

<https://in-tendorganiser.co.uk/scwcsu/asp/ITLogin.aspx>

#### **III.1.2. Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3. Technical and professional ability**

Selection criteria as stated in the procurement documents

## **Section IV: Procedure**

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### **IV.1. Description**

#### **IV.1.1. Type of procedure**

Competitive procedure with negotiation

#### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

#### **IV.1.5. Information about negotiation**

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

### **IV.2. Administrative information**

#### **IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 27/11/2017 Local time: 12:00

#### **IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

#### **IV.2.4. Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6. Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 6 (from the date stated for receipt of tender)

## **Section VI: Complementary information**

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### **VI.1. Information about recurrence**

This is a recurrent procurement: yes

Estimated timing for further notices to be published:

The initial contract period is 7 years, with options to extend the contract at the Commissioners' discretion for any period(s) up to a maximum of a further 3 years.

### **VI.3. Additional information**

Interested providers will be able to view this notice via the 'current tenders' list on the e-procurement portal (In-tend). <https://in-tendhost.co.uk/scwcsu/asp/Home>

In order to submit a bid, you will need to register on the e-procurement portal and 'express an interest' and then complete all necessary questions as specified within the documents.

On registration, please include at least two contacts to allow for access to the portal in times of absence.

The services are healthcare services falling within Schedule 3 to the Public Contracts Regulations 2015 (the Regulations) which are not subject to the full regime of the Regulations, but is instead governed by the Light Touch Regime contained within Chapter 3, Section 7 of the Regulations (Regulations 74 to 77).

The tendering process will be conducted in accordance with the requirements and flexibilities provided by Articles 74 to 76 of the Directive, and Regulations 74 to 76 of the Regulations. The Authority will run a transparent tender process, treating all Bidders equally. For the avoidance of doubt, the Authority will not be bound by the Regulations or the Treaty on the Functioning of the European Union or any other regulations or legislation except for the specific parts or circumstances that apply to the procurement of these Services.

Neither the inclusion of a Bidder selection stage, nor the use of any language or terms found in the Directive or Regulations, nor the description of the procedure voluntarily adopted by the Authority (Open, Restricted, Competitive Procedure with Negotiation, Competitive Dialogue or any other description), nor any other indication, shall be taken to mean that the Authority intends to hold itself bound by the Directive or Regulations, save by the provisions applicable to services coming within the scope of Annex XIV of the Directive / Schedule 3 of the Regulations.

The Contracting Authority intends to voluntarily observe the award decision notices provisions and 10 day standstill period described in Regulation 86 of the Regulations. Unsuccessful Bidders will receive scores and reasons for the decision, including the characteristics and relative advantages of the winning bid and the reasons why the Bidder/application was unsuccessful. Deadline for lodging of appeals should be in accordance with Regulation 87 and Regulation 91 of the Regulations.

### **VI.4. Procedures for review**

#### **VI.4.1. Review body**

Official name: NHS Bristol Clinical Commissioning Group

Town: Bristol

Country: United Kingdom

#### **VI.4.3. Review procedure**

Precise information on deadline(s) for review procedures:

As described in VI.3, deadline for lodging of appeals should be in accordance with Regulation 87 and Regulation 91 of the 2015 Regulations.

### **VI.5. Date of dispatch of this notice**

05/10/2017