

396588-2025 - Competition

Norway – IT services: consulting, software development, Internet and support – Framework agreement for a cloud platform with consultancy services.

OJ S 116/2025 19/06/2025

Contract or concession notice – standard regime

Services - Supplies

1. Buyer

1.1. Buyer

Official name: Tolletaten

Email: morten.aune.johannessen@toll.no

Legal type of the buyer: Body governed by public law, controlled by a central government authority

Activity of the contracting authority: Public order and safety

2. Procedure

2.1. Procedure

Title: Framework agreement for a cloud platform with consultancy services.

Description: The objective of the framework agreement is to give the Customer access to public cloud services in the form of PaaS and IaaS (Standardised cloud services) from one Cloud platform with support. The contracting authority shall also have access to consultancy services, consultancy services and other value-added services from the tenderer. The tenderer shall be the Customer's competence partner within the extent of the Framework agreement and shall have sufficient experience, competence and delivery ability in the contract period to assist the Customer in using and utilising the Standardised cloud services in The Cloud Platform. The contracting authority's strategic modernisation project "Future Customs Management" plans to start development on the new Sky platform in 2026. By utilising Public Cloud PaaS services, the project can benefit from a modern and scalable platform that supports rapid development and implementation of innovative systems. This will be decisive for ensuring the project's success and contributing to the Contracting Authority's long-term goal. The framework agreement shall also give the Customer access to the tenderer's competence within cloud services, cloud platforms, the offered Cloud Platform and the Contracting Authority's Infrastructure Services. The competence can be provided in the form of planned and non planned hourly consultancy services or assignments at the agreed price with result responsibility. The framework agreement also includes value-added services from the tenderer. This can be free-standing services or consultancy services, related to the Cloud Platform or the Contracting Authority's Infrastructure services.

Procedure identifier: 0f8a7681-293f-4e35-a95c-1adeb469d555

Internal identifier: 25/12559

Type of procedure: Negotiated with prior publication of a call for competition / competitive with negotiation

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Additional nature of the contract: Supplies

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 48000000 Software package and information systems, 48200000 Networking, Internet and intranet software package, 48210000 Networking software package, 48600000 Database and operating software package, 48700000 Software package utilities, 48710000 Backup or recovery software package, 48730000 Security software package, 48780000 System, storage and content management software package, 48800000 Information systems and servers, 48820000 Servers, 48821000 Network servers, 71311300 Infrastructure works consultancy services, 72200000 Software programming and consultancy services, 72220000 Systems and technical consultancy services, 72222000 Information systems or technology strategic review and planning services, 72222300 Information technology services, 72224000 Project management consultancy services, 72227000 Software integration consultancy services, 72228000 Hardware integration consultancy services, 72246000 Systems consultancy services, 72250000 System and support services, 72260000 Software-related services, 72266000 Software consultancy services, 72300000 Data services, 72310000 Data-processing services, 72400000 Internet services, 72500000 Computer-related services, 72510000 Computer-related management services, 72600000 Computer support and consultancy services

2.1.2. Place of performance

Postal address: Tollbugata 1a

Town: Oslo

Postcode: 0152

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

2.1.3. Value

Estimated value excluding VAT: 720 000 000,00 NOK

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Notice

Corruption: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a enforceable verdict has been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, Involving European Communities or European Union Member States (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Fraud: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined

directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).

Money laundering or terrorist financing: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Money laundering or financing terrorism As defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).

Participation in a criminal organisation: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on control of organised crime (EUT L 300 of 11.11.2008, p. 42)

Terrorist offences or offences linked to terrorist activities: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, af 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Child labour and including other forms of trafficking in human beings: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Breaching of obligations in the fields of environmental law: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Breaching of obligations in the fields of labour law: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Breaching of obligations in the fields of social law: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Agreements with other economic operators aimed at distorting competition: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Grave professional misconduct: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Misrepresentation, withheld information, unable to provide required documents or obtained confidential information of this procedure: Have the tenderer: a) given grossly incorrect information when notifying the information required to verify that there is no basis for rejection, or of the qualification requirements being met, b) failed to provide such information, c) subject to immediately submitting the supporting documents requested by the Contracting Authority, or d) improperly affecting the Contracting Authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?

Conflict of interest due to its participation in the procurement procedure: Are tenderers aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Direct or indirect involvement in the preparation of this procurement procedure: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Early termination, damages, or other comparable sanctions: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Breaching obligation relating to payment of social security contributions: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Breaching obligation relating to payment of taxes: Has the tenderer not fulfilled his tax and duty obligations in the country in which he is established, and in the contracting authority's member state, if this is a different country than what he is established in?

Business activities are suspended: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Bankruptcy: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Arrangement with creditors: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Insolvency: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Assets being administered by liquidator: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures

for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Analogous situation like bankruptcy, insolvency or arrangement with creditors under national law: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

5. Lot

5.1. Lot: LOT-0000

Title: Framework agreement for a cloud platform with consultancy services.

Description: The objective of the framework agreement is to give the Customer access to public cloud services in the form of PaaS and IaaS (Standardised cloud services) from one Cloud platform with support. The contracting authority shall also have access to consultancy services, consultancy services and other value-added services from the tenderer. The tenderer shall be the Customer's competence partner within the extent of the Framework agreement and shall have sufficient experience, competence and delivery ability in the contract period to assist the Customer in using and utilising the Standardised cloud services in The Cloud Platform. The contracting authority's strategic modernisation project "Future Customs Management" plans to start development on the new Sky platform in 2026. By utilising Public Cloud PaaS services, the project can benefit from a modern and scalable platform that supports rapid development and implementation of innovative systems. This will be decisive for ensuring the project's success and contributing to the Contracting Authority's long-term goal. The framework agreement shall also give the Customer access to the tenderer's competence within cloud services, cloud platforms, the offered Cloud Platform and the Contracting Authority's Infrastructure Services. The competence can be provided in the form of planned and non planned hourly consultancy services or assignments at the agreed price with result responsibility. The framework agreement also includes value-added services from the tenderer. This can be free-standing services or consultancy services, related to the Cloud Platform or the Contracting Authority's Infrastructure services.

Internal identifier: 25/12559

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5.1.2. Place of performance

Postal address: Tollbugata 1a

Town: Oslo

Postcode: 0152

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

5.1.3. Estimated duration

Duration: 2 Years

5.1.4. Renewal

Maximum renewals: 5

Other information about renewals: Furthermore, the Contracting Authority has the option to extend the Framework Agreement for five (1+1+1+1+1)years, as follows. that the total possible contract length is seven (7) years.

5.1.5. Value

Estimated value excluding VAT: 720 000 000,00 NOK

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: Notice

Criterion: Technicians or technical bodies to carry out the work

Description of selection criterion: Tenderers shall have relevant experience from similar deliveries. During the last three years the tenderer must have delivered similar deliveries to three other customers in the EU/EEA. At least one of the customers shall be a customer in the Norwegian public sector.

The criteria will be used to select the candidates to be invited for the second stage of the procedure

Maximum number of tenders passing: 5

Criterion: Other economic or financial requirements

Description of selection criterion: The tenderer shall have sufficient economic and financial capacity to be able to carry out Contract.

Criterion: Other economic or financial requirements

Description of selection criterion: 1. Tenderers shall have their tax and VAT payments in order.
2. The tenderer must be a legally established company.

Information about the second stage of a two-stage procedure:

Minimum number of candidates to be invited for the second stage of the procedure: 3

Maximum number of candidates to be invited for the second stage of the procedure: 5
The procedure will take place in successive stages. At each stage, some participants may be eliminated

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: Norwegian

Address of the procurement documents: https://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=434399&B=

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: https://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=434399&B=

Languages in which tenders or requests to participate may be submitted: Norwegian

Electronic catalogue: Not allowed

Deadline for receipt of requests to participate: 01/09/2025 10:00:00 (UTC+00:00) Western European Time, GMT

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 5

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Oslo Tingrett

Information about review deadlines: The waiting period expires 10 days after notification of award of contract

8. Organisations

8.1. ORG-0001

Official name: Tolletaten

Registration number: 880455702

Postal address: Tollbugata 1A

Town: OSLO

Postcode: 0152

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

Contact point: Morten Aune Johannessen

Email: morten.aune.johannessen@toll.no

Telephone: +47 46848484

Internet address: <https://www.toll.no/>

Buyer profile: <https://eu.eu-supply.com/ctm/company/companyinformation/index/340239>

Roles of this organisation:

Buyer

8.1. ORG-0002

Official name: Oslo Tingrett

Registration number: 926 725 939

Postal address: C. J. Hambros plass 4

Town: Oslo

Postcode: 0164

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

Email: oslo.tingrett@domstol.no

Telephone: +47 22035200

Roles of this organisation:

Review organisation

Notice information

Notice identifier/version: 2ae6cd8b-c71e-4ad9-bc2a-5ccbd482b425 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

Notice dispatch date: 17/06/2025 12:32:31 (UTC+00:00) Western European Time, GMT

Notice dispatch date (eSender): 18/06/2025 06:00:44 (UTC+00:00) Western European Time, GMT

Languages in which this notice is officially available: English

Notice publication number: 396588-2025

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