United Kingdom-Salisbury: Accommodation, building and window cleaning services
OJ S 161/2019 22/08/2019
Contract award notice
Services

Legal Basis:
Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Dorset and Wiltshire Fire and Rescue Authority
Postal address: Five Rivers, Hulse Road
Town: Salisbury
NUTS code: UKK15 Wiltshire CC
Postal code: SP1 3NR
Country: United Kingdom
E-mail: pqq@litmuspartnership.co.uk
Telephone: +44 1276-673880
Internet address(es):
Main address: https://www.dwfire.org.uk/

I.1. Name and addresses

Official name: Avon Fire and Rescue Authority
Postal address: Valley Road
Town: Portishead
NUTS code: UKK12 Bath and North East Somerset, North Somerset and South Gloucestershire
Postal code: BS20 8JJ
Country: United Kingdom
E-mail: pqq@litmuspartnership.co.uk
Telephone: +44 1276-673880
Internet address(es):
Main address: https://www.avonfire.gov.uk/

I.2. Information about joint procurement

The contract involves joint procurement

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Public order and safety

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Dorset and Wiltshire and Avon Fire and Rescue Services — Tender for Cleaning Services

II.1.2. Main CPV code

90911000 Accommodation, building and window cleaning services

II.1.3. Type of contract

Services

II.1.4. Short description

The successful supplier will be required to provide cleaning services for Dorset and Wiltshire Fire and Rescue Service and Avon Fire and Rescue Service at the locations listed in the tender documents.
The clients are seeking to appoint a supplier whose initiative and innovation will be welcomed for the provision of cleaning services within the facilities for Dorset and Wiltshire and Avon Fire and Rescue Services. The high quality service levels proposed, should maintain excellent standards throughout, resulting in a pleasant environment for both the staff and visitors.
Due to the changing requirements in each authority, total flexibility will be required from the successful supplier with regard to the changes in location layouts due to building works and station openings/closures, due to relocation.

II.1.6. Information about lots

This contract is divided into lots: yes

II.1.7. Total value of the procurement

Value excluding VAT: 1 065 000,00 GBP

II.2. Description

II.2.1. Title

Dorset and Wiltshire Fire and Rescue Services
Lot No: 1

II.2.2. Additional CPV code(s)

90911000 Accommodation, building and window cleaning services

II.2.3. Place of performance

NUTS code: UKK22 Dorset CC
NUTS code: UKK15 Wiltshire CC
Main site or place of performance: See the tender documents for details, Dorset and Wiltshire, UNITED KINGDOM.

II.2.4. Description of the procurement

The basis and rationale that the clients require the successful supplier to operate to at all times, is being able to provide an environment that is fit for purpose and that the supplier is proactive in the management of the contract, thus ensuring that all specifications are achieved and that the frequency of cleaning is as detailed within the tender specification.
The contract being tendered is for one year in duration from 1.5.2019, and from 1.7.2019 for the retained stations coming on board, and will be fixed price in nature, with the supplier invoicing the client for one-twelfth of the annual cost on a monthly basis.
It should be noted that the successful supplier will be expected to bring to the contract innovation, new equipment, and cleaning methods, with BICSc standards being achieved, as a minimum, thus ensuring that the highest levels of cleanliness are maintained in all areas at all times and also ensuring that the productivity of the cleaning operatives is enhanced moving forward into the new contract term.

At present cleaning operatives are employed to work Monday to Friday and the costs also include a contracts manager, mobile operatives and vehicles and supervisors. Cleaning is required over 252 days excluding bank holidays and weekends.
The value of the current contract for DWFRS is circa 275 500,00 GBP per annum plus VAT, which includes window cleaning twice per annum, all periodic cleaning, washroom services and washroom supplies, but does not currently include cost for the cleaning of specific retained stations (as detailed in the tender documents).
As the aforementioned stations are currently cleaned by firefighters, calculating the current costs is not possible. Future requirements will be dictated by this tender process.
There are numerous plans for changes and additional buildings throughout the services over the next 3 years and this may increase or reduce the level of cleaning required within these areas, when the work is being carried out and thereafter. Therefore, the supplier would be expected to provide advice and expertise and be flexible in their approach, in order to incorporate the changes.
The fire services' objectives are:
— to further increase the standards of cleanliness within all sites and to ensure uniformity so that all sites meet the same exacting standards,
— to receive a service that complies with the service standards and is financially transparent,
— to receive consistently high quality cleaning standards and be proactive in its delivery,
— to generate an improved working environment for all staff and visitors, in all areas,
— to receive pro-active management support for the cleaning staff,
— to hold regular review meetings with the successful contractor, adding value through two-way, constructive feedback,
— to achieve overall value for money.
In accordance with the government's policy on transparency and the Public Contract Regulations 2015, potential providers should be aware that the fire and rescue service publishes details of tender documents and any subsequent contract on its website and on the government's contract finder.

II.2.5. Award criteria

Quality criterion - Name: Cleaning service delivery / Weighting: 17.5
Quality criterion - Name: Management / Weighting: 10
Quality criterion - Name: People / Weighting: 10
Quality criterion - Name: Service development / Weighting: 15
Quality criterion - Name: Compliance and cultural fit / Weighting: 12.5
Cost criterion - Name: Finance / Weighting: 35

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Avon Fire and Rescue Services
Lot No: 2

II.2.2. Additional CPV code(s)

90911000 Accommodation, building and window cleaning services

II.2.3. Place of performance

NUTS code: UKK11 Bristol, City of
NUTS code: UKK12 Bath and North East Somerset, North Somerset and South Gloucestershire
Main site or place of performance: See the tender documents for details Avon UNITED KINGDOM

II.2.4. Description of the procurement

The basis and rationale that the clients require the successful supplier to operate to at all times, is being able to provide an environment that is fit for purpose and that the supplier is proactive in the management of the contract, thus ensuring that all specifications are achieved and that the frequency of cleaning is as detailed within the tender specification.
The contract being tendered is for 3 years in duration from 1.7.2019 until 30.6.2022 and will be fixed price in nature, with the supplier invoicing the client for one-twelfth of the annual cost on a monthly basis. The contract may be extended for a further period of up to 2 years, by mutual agreement.
It should be noted that the successful supplier will be expected to bring to the contract innovation, new equipment, and cleaning methods, with BICSc standards being achieved, as a minimum, thus ensuring that the highest levels of cleanliness are maintained in all areas at all times and also ensuring that the productivity of the cleaning operatives is enhanced moving forward into the new contract term.
At present cleaning operatives are employed to work Monday to Friday and the costs also include a contracts manager, mobile operatives and vehicles and supervisors. Cleaning is required over 252 days excluding bank holidays and weekends.
The value of the current Avon Fire and Rescue Services contract is circa 190 000,00 GBP, which includes window cleaning twice per annum, all periodic cleaning, washroom services and washroom supplies.
As the aforementioned stations are currently cleaned by firefighters, calculating the current costs is not possible. Future requirements will be dictated by this tender process.
There are numerous plans for changes and additional buildings throughout the services over the next 3 years and this may increase or reduce the level of cleaning required within these areas, when the work is being carried out and thereafter. Therefore, the supplier would be expected to provide advice and expertise and be flexible in their approach, in order to incorporate the changes.
The fire services' objectives are:
— to further increase the standards of cleanliness within all sites and to ensure uniformity so that all sites meet the same exacting standards,
— to receive a service that complies with the service standards and is financially transparent,
— to receive consistently high quality cleaning standards and be proactive in its delivery,
— to generate an improved working environment for all staff and visitors, in all areas,
— To receive pro-active management support for the cleaning staff,
— to hold regular review meetings with the successful contractor, adding value through two-way, constructive feedback,
— to achieve overall value for money.

In accordance with the government's policy on transparency and the Public Contract Regulations 2015, potential providers should be aware that the fire and rescue service publishes details of tender documents and any subsequent contract on its website and on the government's contract finder.

II.2.5. Award criteria

Quality criterion - Name: Cleaning service delivery / Weighting: 17.5
Quality criterion - Name: Management / Weighting: 10
Quality criterion - Name: People / Weighting: 10
Quality criterion - Name: Service development / Weighting: 15
Quality criterion - Name: Compliance and cultural fit / Weighting: 12.5
Cost criterion - Name: Finance / Weighting: 35

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Restricted procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: 2018/S 140-320855

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Lot No: 1

Title:

Dorset and Wiltshire Fire and Rescue Services

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract
03/06/2019

V.2.2. Information about tenders
Number of tenders received: 3
The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor
Official name: Tenon FM UK Ltd
Town: London
NUTS code: UKI London
Country: United Kingdom
The contractor is an SME: no

V.2.4. Information on value of the contract/lot
Total value of the contract/lot: 325 000,00 GBP

V.2.5. Information about subcontracting

Section V: Award of contract

Contract No: 2

Lot No: 2

Title:
Avon Fire and Rescue Services

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract
03/06/2019

V.2.2. Information about tenders
Number of tenders received: 3
The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor
Official name: Tenon FM UK Ltd
Town: London
NUTS code: UKI London
Country: United Kingdom
The contractor is an SME: no

V.2.4. Information on value of the contract/lot
Total value of the contract/lot: 740 000,00 EUR

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Dorset and Wiltshire Fire and Rescue Authority and Avon Fire and Rescue Authority
Town: Dorset and Wiltshire and Avon
Country: United Kingdom

VI.5. Date of dispatch of this notice

19/08/2019