

**Norway-Oslo: Devices for the disabled**

**OJ S 163/2020 24/08/2020**

**Contract notice**

**Supplies**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Arbeids-og Velferdsetaten (NAV)

National registration number: 889640782

Postal address: Postboks 5, St Olavs plass

Town: Oslo

NUTS code: NO Norge

Postal code: 0130

Country: Norway

Contact person: Guro Ebersten

E-mail: [guro.ebersten@nav.no](mailto:guro.ebersten@nav.no)

Telephone: +47 21071000

**Internet address(es):**

Main address: <https://permalink.mercell.com/135753162.aspx>

Address of the buyer profile: <http://www.nav.no/>

**I.3. Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://permalink.mercell.com/135753162.aspx>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://permalink.mercell.com/135753162.aspx>

**I.4. Type of the contracting authority**

Ministry or any other national or federal authority, including their regional or local subdivisions

**I.5. Main activity**

General public services

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

19-10839 Communication Aids

Reference number: 19-10839

**II.1.2. Main CPV code**

33196200 Devices for the disabled

**II.1.3. Type of contract**

Supplies

#### **II.1.4. Short description**

Arbeids-og velferdsetaten v/NAV Økonomi- og styringsavdelingen, anskaffelsesseksjonen, [the Norwegian Labour and Welfare Administration c/o NAV Finance and Management Division, the Procurement Section] hereafter called the contracting authority, invites tenderers to participate in an open tender contest for the procurement of communication aids and associated accessories, spare parts and services.

The purpose of the procurement is to establish an assortment of the necessary and appropriate communication aids for persons who need them due to reduced functionality. The contest will also include accessories, spare parts and services.

The tender contest is divided into sub-contracts for the best possible coverage of the need for the relevant user groups, to ensure comparable products and contribute to having the desired product range.

In lots 1-5 and 7-11, contracts will be signed with a sufficient number of tenderers to cover the majority of the users needs.

A contract will be signed with one tenderer for lot 6.

#### **II.1.5. Estimated total value**

Value excluding VAT: 260 000 000,00 NOK

#### **II.1.6. Information about lots**

This contract is divided into lots: yes

Tenders may be submitted for all lots

### **II.2. Description**

#### **II.2.1. Title**

Lot 1: Printed Communication Aids, Basic Packages with Symbol Materials

Lot No: 1

#### **II.2.2. Additional CPV code(s)**

32570000 Communications equipment, 32581000 Data-communications equipment, 33196200 Devices for the disabled, 50000000 Repair and maintenance services

#### **II.2.3. Place of performance**

NUTS code: NO Norge

#### **II.2.4. Description of the procurement**

Printed communication aids, basic packages with symbol materials with associated accessories and spare parts.

Type of contract: parallel framework agreements will be entered into with a sufficient number of suppliers.

Under lot 1-11 only the tender letter must be presented (cf. Part 1 Terms point 3.5).

The tender letter and other documentation must be submitted in the lot 'Tender Submission.'

The price is the only award criteria.

#### **II.2.5. Award criteria**

Criteria below

Price

#### **II.2.6. Estimated value**

Value excluding VAT: 14 431 364,00 NOK

#### **II.2.7.**

## **Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 24

This contract is subject to renewal: yes

Description of renewals:

The contracting authority has an option for an extension(s) for all or parts of the contract for a period of up to 2 years.

### **II.2.10. Information about variants**

Variants will be accepted: no

### **II.2.11. Information about options**

Options: yes

Description of options:

The contracting authority has an option for an extension(s) for all or parts of the contract for a period of up to 2 years.

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

#### **II.2. Description**

##### **II.2.1. Title**

Lot 2: Printed Communication Aids, Communication Boards with Symbols

Lot No: 2

##### **II.2.2. Additional CPV code(s)**

32570000 Communications equipment, 32581000 Data-communications equipment, 33196200 Devices for the disabled, 50000000 Repair and maintenance services

##### **II.2.3. Place of performance**

NUTS code: NO Norge

##### **II.2.4. Description of the procurement**

Printed communication aids, communication boards with symbols and associated accessories and spare parts.

Type of contract: parallel framework agreements will be entered into with a sufficient number of suppliers.

Under lot 1-11 only the tender letter must be presented (cf. Part 1 Terms point 3.5).

The tender letter and other documentation must be submitted in the lot 'Tender Submission.'

The price is the only award criteria.

##### **II.2.5. Award criteria**

Criteria below

Price

##### **II.2.6. Estimated value**

Value excluding VAT: 2 541 968,00 NOK

##### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 24

This contract is subject to renewal: yes

Description of renewals:

The contracting authority has an option for an extension(s) for all or parts of the contract for a period of up to 2 years.

**II.2.10. Information about variants**

Variants will be accepted: no

**II.2.11. Information about options**

Options: yes

Description of options:

The contracting authority has an option for an extension(s) for all or parts of the contract for a period of up to 2 years.

**II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

**II.2.14. Additional information**

**II.2. Description**

**II.2.1. Title**

Lot 3: Printed Communication Aids, Communication Books with Text or Symbols with Text  
Lot No: 3

**II.2.2. Additional CPV code(s)**

32570000 Communications equipment, 32581000 Data-communications equipment,  
33196200 Devices for the disabled, 50000000 Repair and maintenance services

**II.2.3. Place of performance**

NUTS code: NO Norge

**II.2.4. Description of the procurement**

Printed communication aids, communication books with text or symbols with text and associated accessories and spare parts.

Type of contract: parallel framework agreements will be entered into with a sufficient number of suppliers.

Under lot 1-11 only the tender letter must be presented (cf. Part 1 Terms point 3.5).

The tender letter and other documentation must be submitted in the lot 'Tender Submission.'

The price is the only award criteria.

**II.2.5. Award criteria**

Criteria below

Price

**II.2.6. Estimated value**

Value excluding VAT: 6 633 696,00 NOK

**II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 24

This contract is subject to renewal: yes

Description of renewals:

The contracting authority has an option for an extension(s) for all or parts of the contract for a period of up to 2 years.

#### **II.2.10. Information about variants**

Variants will be accepted: no

#### **II.2.11. Information about options**

Options: yes

Description of options:

The contracting authority has an option for an extension(s) for all or parts of the contract for a period of up to 2 years.

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

##### **II.2. Description**

##### **II.2.1. Title**

Lot 4 Software to Produce and Edit Communication Materials that will be Printed

Lot No: 4

##### **II.2.2. Additional CPV code(s)**

32570000 Communications equipment, 32581000 Data-communications equipment,  
33196200 Devices for the disabled, 50000000 Repair and maintenance services

##### **II.2.3. Place of performance**

NUTS code: NO Norge

##### **II.2.4. Description of the procurement**

Software to produce and edit communications materials that will be printed with associated accessories, spare parts and service.

Type of contract: parallel framework agreements will be entered into with a sufficient number of suppliers.

Under lot 1-11 only the tender letter must be presented (cf. Part 1 Terms point 3.5).

The tender letter and other documentation must be submitted in the lot 'Tender Submission.'

The price is the only award criteria.

##### **II.2.5. Award criteria**

Criteria below

Price

##### **II.2.6. Estimated value**

Value excluding VAT: 11 808 496,00 NOK

##### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 24

This contract is subject to renewal: yes

Description of renewals:

The contracting authority has an option for an extension(s) for all or parts of the contract for a period of up to 2 years.

#### **II.2.10. Information about variants**

Variants will be accepted: no

#### **II.2.11.**

## **Information about options**

Options: yes

Description of options:

The contracting authority has an option for an extension(s) for all or parts of the contract for a period of up to 2 years.

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

#### **II.2. Description**

##### **II.2.1. Title**

Lot 5: Conversation Device for Text-to-speech with Text Monitor of One to Four Lines  
Lot No: 5

##### **II.2.2. Additional CPV code(s)**

32570000 Communications equipment, 32581000 Data-communications equipment,  
33196200 Devices for the disabled, 50000000 Repair and maintenance services

##### **II.2.3. Place of performance**

NUTS code: NO Norge

##### **II.2.4. Description of the procurement**

Conversation device for text-to-speech with text monitor of one to four lines with associated accessories, spare parts and services.

Type of contract: parallel framework agreements will be entered into with a sufficient number of suppliers.

Under lot 1-11 only the tender letter must be presented (cf. Part 1 Terms point 3.5).

The tender letter and other documentation must be submitted in the lot 'Tender Submission.'

The price is not the only contract award criterion. All other criteria are stated only in the tender documentation.

##### **II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

##### **II.2.6. Estimated value**

Value excluding VAT: 14 608 366,00 NOK

##### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 24

This contract is subject to renewal: yes

Description of renewals:

The contracting authority has an option for an extension(s) for all or parts of the contract for a period of up to 2 years.

##### **II.2.10. Information about variants**

Variants will be accepted: no

##### **II.2.11. Information about options**

Options: yes

Description of options:

The contracting authority has an option for an extension(s) for all or parts of the contract for a period of up to 2 years.

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

##### **II.2. Description**

###### **II.2.1. Title**

Lot 6: Standard Computer Equipment for ASK and Alternative Operation  
Lot No: 6

###### **II.2.2. Additional CPV code(s)**

32570000 Communications equipment, 32581000 Data-communications equipment,  
33196200 Devices for the disabled, 50000000 Repair and maintenance services

###### **II.2.3. Place of performance**

NUTS code: NO Norge

###### **II.2.4. Description of the procurement**

Standard computer equipment for ASK and alternative operation with associated accessories and spare parts.

Type of contract: a contract will be signed with one tenderer.

Under lot 1-11 only the tender letter must be presented (cf. Part 1 Terms point 3.5).

The tender letter and other documentation must be submitted in the lot 'Tender Submission.'

The price is the only award criteria.

###### **II.2.5. Award criteria**

Criteria below

Price

###### **II.2.6. Estimated value**

Value excluding VAT: 19 386 876,00 NOK

###### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 24

This contract is subject to renewal: yes

Description of renewals:

The contracting authority has an option for an extension(s) for all or parts of the contract for a period of up to 2 years.

###### **II.2.10. Information about variants**

Variants will be accepted: no

###### **II.2.11. Information about options**

Options: yes

Description of options:

The contracting authority has an option for an extension(s) for all or parts of the contract for a period of up to 2 years.

###### **II.2.13.**

## **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

#### **II.2. Description**

##### **II.2.1. Title**

Lot 7: Speech Machine with Touch Operation  
Lot No: 7

##### **II.2.2. Additional CPV code(s)**

32570000 Communications equipment, 32581000 Data-communications equipment,  
33196200 Devices for the disabled, 50000000 Repair and maintenance services

##### **II.2.3. Place of performance**

NUTS code: NO Norge

##### **II.2.4. Description of the procurement**

Speech machine with touch operation with associated accessories, spare parts and services.  
Type of contract: parallel framework agreements will be entered into with a sufficient number of suppliers.

Under lot 1-11 only the tender letter must be presented (cf. Part 1 Terms point 3.5).

The tender letter and other documentation must be submitted in the lot 'Tender Submission.'

The price is the only award criteria.

##### **II.2.5. Award criteria**

Criteria below

Price

##### **II.2.6. Estimated value**

Value excluding VAT: 65 589 818,00 NOK

##### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 24

This contract is subject to renewal: yes

Description of renewals:

The contracting authority has an option for an extension(s) for all or parts of the contract for a period of up to 2 years.

##### **II.2.10. Information about variants**

Variants will be accepted: no

##### **II.2.11. Information about options**

Options: yes

Description of options:

The contracting authority has an option for an extension(s) for all or parts of the contract for a period of up to 2 years.

##### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

## **II.2. Description**

### **II.2.1. Title**

Lot 8: Speech Machine with Eye-control

Lot No: 8

### **II.2.2. Additional CPV code(s)**

32570000 Communications equipment, 32581000 Data-communications equipment, 33196200 Devices for the disabled, 50000000 Repair and maintenance services

### **II.2.3. Place of performance**

NUTS code: NO Norge

### **II.2.4. Description of the procurement**

Speech machine with eye-control with associated accessories, spare parts and services.

Type of contract: parallel framework agreements will be entered into with a sufficient number of suppliers.

Under lot 1-11 only the tender letter must be presented (cf. Part 1 Terms point 3.5).

The tender letter and other documentation must be submitted in the lot 'Tender Submission.'

The price is the only award criteria.

### **II.2.5. Award criteria**

Criteria below

Price

### **II.2.6. Estimated value**

Value excluding VAT: 60 120 706,00 NOK

### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 24

This contract is subject to renewal: yes

Description of renewals:

The contracting authority has an option for an extension(s) for all or parts of the contract for a period of up to 2 years.

### **II.2.10. Information about variants**

Variants will be accepted: no

### **II.2.11. Information about options**

Options: yes

Description of options:

The contracting authority has an option for an extension(s) for all or parts of the contract for a period of up to 2 years.

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

## **II.2. Description**

### **II.2.1. Title**

Lot 9: Speech Machines for Alternative Operating Methods

Lot No: 9

**II.2.2. Additional CPV code(s)**

32570000 Communications equipment, 32581000 Data-communications equipment, 33196200 Devices for the disabled, 50000000 Repair and maintenance services

**II.2.3. Place of performance**

NUTS code: NO Norge

**II.2.4. Description of the procurement**

Speech machines for alternative operation methods with associated accessories, spare parts and services.

Type of contract: parallel framework agreements will be entered into with a sufficient number of suppliers.

Under lot 1-11 only the tender letter must be presented (cf. Part 1 Terms point 3.5)

The tender letter and other documentation must be submitted in the lot 'Tender Submission'.

The price is the only award criteria.

**II.2.5. Award criteria**

Criteria below

Price

**II.2.6. Estimated value**

Value excluding VAT: 35 694 810,00 NOK

**II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 24

This contract is subject to renewal: yes

Description of renewals:

The contracting authority has an option for an extension(s) for all or parts of the contract for a period of up to 2 years.

**II.2.10. Information about variants**

Variants will be accepted: no

**II.2.11. Information about options**

Options: yes

Description of options:

The contracting authority has an option for an extension(s) for all or parts of the contract for a period of up to 2 years.

**II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

**II.2.14. Additional information**

**II.2. Description**

**II.2.1. Title**

Lot 10: Voice Reinforcer — Mobile

Lot No: 10

**II.2.2.**

**Additional CPV code(s)**

32570000 Communications equipment, 32581000 Data-communications equipment, 33196200 Devices for the disabled, 50000000 Repair and maintenance services

**II.2.3. Place of performance**

NUTS code: NO Norge

**II.2.4. Description of the procurement**

Voice reinforcer — mobile with associated accessories, spare parts and services.

Type of contract: parallel framework agreements will be entered into with a sufficient number of suppliers.

Under lot 1-11 only the tender letter must be presented (cf. Part 1 Terms point 3.5).

The tender letter and other documentation must be submitted in the lot 'Tender Submission.'

The price is not the only contract award criterion. All other criteria are stated only in the tender documentation.

**II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

**II.2.6. Estimated value**

Value excluding VAT: 25 883 978,00 NOK

**II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 24

This contract is subject to renewal: yes

Description of renewals:

The contracting authority has an option for an extension(s) for all or parts of the contract for a period of up to 2 years.

**II.2.10. Information about variants**

Variants will be accepted: no

**II.2.11. Information about options**

Options: yes

Description of options:

The contracting authority has an option for an extension(s) for all or parts of the contract for a period of up to 2 years.

**II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

**II.2.14. Additional information****II.2. Description****II.2.1. Title**

Item 11: Eye-control systems for standard computer equipment

Lot No: 11

**II.2.2. Additional CPV code(s)**

32570000 Communications equipment, 32581000 Data-communications equipment, 33196200 Devices for the disabled, 50000000 Repair and maintenance services

### **II.2.3. Place of performance**

NUTS code: NO Norge

### **II.2.4. Description of the procurement**

Eye-control systems for standard computer equipment with associated accessories, spare parts and services.

Type of contract: parallel framework agreements will be entered into with a sufficient number of suppliers.

Under lot 1-11 only the tender letter must be presented (cf. Part 1 Terms point 3.5).

The tender letter and other documentation must be submitted in the lot 'Tender Submission'.

The price is the only award criteria.

### **II.2.5. Award criteria**

Criteria below

Price

### **II.2.6. Estimated value**

Value excluding VAT: 3 363 544,00 NOK

### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 24

This contract is subject to renewal: yes

Description of renewals:

The contracting authority has an option for an extension(s) for all or parts of the contract for a period of up to 2 years.

### **II.2.10. Information about variants**

Variants will be accepted: no

### **II.2.11. Information about options**

Options: yes

Description of options:

The contracting authority has an option for an extension(s) for all or parts of the contract for a period of up to 2 years.

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

#### **II.2. Description**

#### **II.2.1. Title**

Tender submission

Lot No: 12

#### **II.2.2. Additional CPV code(s)**

32570000 Communications equipment, 32581000 Data-communications equipment,  
33196200 Devices for the disabled, 50000000 Repair and maintenance services

#### **II.2.3. Place of performance**

NUTS code: NO Norge

#### **II.2.4. Description of the procurement**

Under lot 1-11 only the tender letter must be presented (cf. Part 1 Terms point 3.5).  
The tender letter and other documentation must be submitted in the lot 'Tender Submission.'

#### **II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6. Estimated value**

#### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 24

This contract is subject to renewal: yes

Description of renewals:

The contracting authority has an option for an extension(s) for all or parts of the contract for a period of up to 2 years.

#### **II.2.10. Information about variants**

Variants will be accepted: no

#### **II.2.11. Information about options**

Options: yes

Description of options:

The contracting authority has an option for an extension(s) for all or parts of the contract for a period of up to 2 years.

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

### **Section III: Legal, economic, financial and technical information**

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#### **III.1. Conditions for participation**

##### **III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions:

The tenderer is required to be a legally established company.

Documentation requirement:

Norwegian tenderers: company registration certificate from the Brønnøysund Register Centre.

Foreign tenderers: certificate for registration in the Register of Business Enterprises as prescribed in the legislation of the country in which the tenderer is established.

Norwegian tenderers must have their tax and VAT payments in order.

Documentation requirement:

Norwegian tenderers: Tax and VAT certificate from the tax authorities, not older than 6 months from the tender deadline expiry.

### **Section IV: Procedure**

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#### **IV.1. Description**

##### **IV.1.1.**

## **Type of procedure**

Open procedure

### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

## **IV.2. Administrative information**

### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2019/S 231-567923](#)

### **IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 28/09/2020 Local time: 12:00

### **IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

### **IV.2.4. Languages in which tenders or requests to participate may be submitted**

Norwegian

### **IV.2.6. Minimum time frame during which the tenderer must maintain the tender**

Tender must be valid until: 01/03/2021

### **IV.2.7. Conditions for opening of tenders**

Date: 28/09/2020 Local time: 12:00

## **Section VI: Complementary information**

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### **VI.1. Information about recurrence**

This is a recurrent procurement: yes

Estimated timing for further notices to be published:

The maximum duration of the framework agreement is 4 years and will be a repeated procurement provided that the Norwegian Parliament allocates the necessary funds.

### **VI.2. Information about electronic workflows**

Electronic invoicing will be accepted

### **VI.3. Additional information**

### **VI.4. Procedures for review**

#### **VI.4.1. Review body**

Official name: Oslo Tingrett

Town: Postboks 2106 Vika

Postal code: 0125

Country: Norway

### **VI.5. Date of dispatch of this notice**

19/08/2020