

397489-2026 - Competition

Norway – Community health services – IK - EEA 094-2025 Stage 1 Qualification phase
Localisation technology (Bergen municipality, Askøy municipality, Tromsø municipality, Voss herad and Kvam herad)

OJ S 110/2026 10/06/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Bergen kommune - Byrådsavdeling for eldre, helse og omsorg

Email: kristian.gromholt@bergen.kommune.no

Legal type of the buyer: Body governed by public law, controlled by a local authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: IK - EEA 094-2025 Stage 1 Qualification phase Localisation technology (Bergen municipality, Askøy municipality, Tromsø municipality, Voss herad and Kvam herad)

Description: The aim of the procurement is to establish new contracts for localisation technology that fulfils the municipalities' requirements for quality, including functionality, user friendliness, operation and management. In addition new contracts shall fulfil statutory requirements for privacy and information security. The technology should also support the overall goal of increased safety, mastering and activity based on the needs of the individual, including facilitating that the individual can master as much as possible themselves, including with assistance from relatives. This means that the technology shall be able to function both as an option for active triggering of alarm for anyone who needs it regardless of their function level and passive way for triggering the alarm for those who need it. There are a great many different user groups and it is only imagination that sets limits for who it is. The procurement includes: Simple GPS and mobile safety alarms and colleague support.

Procedure identifier: bb259a53-04cb-4056-b5fb-167d5c27e30e

Internal identifier: 2025/281569

Type of procedure: Negotiated with prior publication of a call for competition / competitive with negotiation

The procedure is accelerated: no

Main features of the procedure: The aim of the procurement is to establish new contracts for localisation technology that fulfils the municipalities' requirements for quality, including functionality, user friendliness, operation and management. In addition new contracts shall fulfil statutory requirements for privacy and information security. The technology should also support the overall goal of increased safety, mastering and activity based on the needs of the individual, including facilitating that the individual can master as much as possible themselves, including with assistance from relatives. This means that the technology shall be able to function both as an option for active triggering of alarm for anyone who needs it regardless of their function level and passive way for triggering the alarm for those who need it. There are a great many different user groups and it is only imagination that sets limits for who it is. The procurement includes: Simple GPS and mobile safety alarms and colleague support The

contract period is three (3) years from when the contract is signed, with the following options for the Contracting Authority to extend on the same terms and terms: First option: Extension with two (2) years Other options: Extension with two (2) years Contract options: Extension with two (2) years Options will be triggered automatically, as long as the Customer does not give up the contract in writing within two (2) months before the contract expires. The maximum contract period is 9 years. This competition is initiated with a qualification phase (stage 1). Only tenderers who fulfil the qualification requirements and who have been invited will be able to submit a tender (stage 2).

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 85323000 Community health services

Additional classification (cpv): 33100000 Medical equipments, 33195000 Patient-monitoring system, 35121700 Alarm systems, 38112100 Global navigation and positioning systems (GPS or equivalent), 85000000 Health and social work services

2.1.2. Place of performance

Country subdivision (NUTS): Troms/Romsa/Tromssa (NO072)

Country: Norway

2.1.2. Place of performance

Country subdivision (NUTS): Vestland (NO0A2)

Country: Norway

2.1.4. General information

Legal basis:

Directive 2014/24/EU

Anskaffelsesforskriften - Public Procurement Law and Regulations

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document, Notice

Corruption: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, by enforceable judgement been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, involving European Communities or European Union member states (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Fraud: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).

Money laundering or terrorist financing: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than

five years ago, or a rejection period set out directly in the judgement that still applies? Money laundering or financing terrorism As defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).

Participation in a criminal organisation: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on control of organised crime (EUT L 300 of 11.11.2008, p. 42)

Terrorist offences or offences linked to terrorist activities: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, af 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Child labour and including other forms of trafficking in human beings: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Breaching of obligations in the fields of environmental law: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Breaching of obligations in the fields of labour law: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Breaching of obligations in the fields of social law: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Agreements with other economic operators aimed at distorting competition: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Grave professional misconduct: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Misrepresentation, withheld information, unable to provide required documents or obtained confidential information of this procedure: Have the tenderer:a) given grossly incorrect information when notifying the information required to verify that there is no basis for rejection, or of the qualification requirements being met,b) failed to provide such information,c) subject to

immediately submitting the supporting documents requested by the Contracting Authority, ord) improperly affecting the Contracting Authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?

Conflict of interest due to its participation in the procurement procedure: Are tenderers aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Direct or indirect involvement in the preparation of this procurement procedure: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Early termination, damages, or other comparable sanctions: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Breaching of obligations set under purely national exclusion grounds: The contracting authority shall state that in Norway there are national rejection reasons. These shall be described in the procurement documents. Tenderers must respond to whether they are in one or more of the situations described in the national rejection reasons. Will the purely national rejection reasons, as stated in the relevant notice or in the procurement documents, apply?

Breaching obligation relating to payment of social security contributions: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Breaching obligation relating to payment of taxes: Has the tenderer not fulfilled his tax and duty obligations in the country in which he is established, and in the contracting authority's member state, if this is a different country than what he is established in?

Business activities are suspended: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Bankruptcy: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Arrangement with creditors: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Insolvency: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Assets being administered by liquidator: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures

for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Analogous situation like bankruptcy, insolvency or arrangement with creditors under national law: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

5. Lot

5.1. Lot: LOT-0000

Title: IK - EEA 094-2025 Stage 1 Qualification phase Localisation technology (Bergen municipality, Askøy municipality, Tromsø municipality, Voss herad and Kvam herad)

Description: The aim of the procurement is to establish new contracts for localisation technology that fulfils the municipalities' requirements for quality, including functionality, user friendliness, operation and management. In addition new contracts shall fulfil statutory requirements for privacy and information security. The technology should also support the overall goal of increased safety, mastering and activity based on the needs of the individual, including facilitating that the individual can master as much as possible themselves, including with assistance from relatives. This means that the technology shall be able to function both as an option for active triggering of alarm for anyone who needs it regardless of their function level and passive way for triggering the alarm for those who need it. There are a great many different user groups and it is only imagination that sets limits for who it is. The procurement includes: Simple GPS and mobile safety alarms and colleague support.

Internal identifier: 2025/281569

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 85323000 Community health services

Additional classification (cpv): 33100000 Medical equipments, 33195000 Patient-monitoring system, 35121700 Alarm systems, 38112100 Global navigation and positioning systems (GPS or equivalent), 85000000 Health and social work services

5.1.2. Place of performance

Country subdivision (NUTS): Troms/Romsa/Tromssa (NO072)

Country: Norway

5.1.2. Place of performance

Country subdivision (NUTS): Vestland (NO0A2)

Country: Norway

5.1.3. Estimated duration

Start date: 04/10/2026

Duration end date: 05/10/2035

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

5.1.7. Strategic procurement

Green Procurement Criteria: Other Green Public Procurement criteria

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document, Notice

Criterion: Enrolment in a relevant professional register

Description of selection criterion: Tenderers are registered in a professional register in the member state in which the tenderer is established. As described in annex XI of directive 2014 /24/EU; suppliers from certain member states may have to fulfil other requirements in the mentioned annex. Minimum qualification requirements Point 6.2 The tenderer's organisational and legal position Qualification Requirement: Tenderers shall be a legally registered company. Documentation requirement: Company Registration Certificate, or equivalent from the country where the company is registered. Documentation must not be enclosed for tenderers registered in the Norwegian Register of Units. The contracting authority will check the registration by using the organisation number stated in the tenderer's Merccell profile. Tenderers who are not registered in the above register must present a certificate or confirmation (equivalent company registration certificate) for registration in a trade or business register as prescribed by the law of the country where the tenderer is established. Such a certificate shall not be issued more than six months before the tender deadline.

The criteria will be used to select the candidates to be invited for the second stage of the procedure

Criterion: Other economic or financial requirements

Description of selection criterion: Regarding any other economic and financial requirements that have been stated in the notice or in the procurement documents, the tenderer declares that: Minimum qualification requirements Point 6.3 Economic and financial capacity.

Qualification requirement: Tenderers shall be credit worthy and have sufficient economic and financial capacity to fulfil the contract. Documentation requirement: Credit evaluation/rating, assessment made in CreditPro, D&B, Bisnode AS or an equivalently certified credit information agency, not older than 3 months, based on the last known accounting figures. The income ratio, degree of liquidity, solidity, debt ratio and turnover shall be in the rating. For companies that cannot be credit rated, approved accounting figures shall show satisfactory good credit worthiness and sufficient financial implementation ability/capacity. This will be assessed based on an overall assessment based on the following parameters: result degree, degree of liquidity, solidity, debt ratio and turnover. If a tenderer cannot present the above mentioned documentation, or would like to document that it gives a misleading picture of his financial situation, he shall prove his economic and financial position, using another document of relevance to the company's fiscal figures/finances. Tenderers shall in particular justify why the requested documentation possibly cannot be delivered or gives a misleading picture. Any guarantees and insurances given by a third party must cover all the financial losses that may arise due to non fulfilment of the contract. Any guarantors must document that they independently fulfil the qualification requirement for finances. The contracting authority reserves the right, nevertheless, to obtain financial information from other sources (e.g. own credit rating) if there is uncertainty as to whether the requirement is fulfilled or not. Such a decision must not be justified. All the obtained and any submitted information will form the basis for an overall assessment of whether the qualification requirement is fulfilled.

The criteria will be used to select the candidates to be invited for the second stage of the procedure

Criterion: References on specified services

Description of selection criterion: Only for services: In the reference period, the tenderer has carried out the following important goods deliveries of the requested type, or the following important services of the requested type. The contracting authority can require up to three years experience and allow experience from the previous three years to be taken into consideration. Minimum qualification requirements Point 6.4 Technical and professional qualifications. 6.4.1 Qualification Requirements: Tenderers shall have carried out relevant deliveries in the last three (3) years. Relevant means experience from contracting authorities with equivalent service requirements, volume and/or complexity. Documentation requirement: A description shall be given of the most relevant deliveries with equivalent complexity and need in the last three (3) years. Three (3) references are requested. It must be clearly stated that assignments have been carried out with clear relevance regarding service level, volume and/or complexity. Use Annex 5 to the Competition Rules. Template for the reference form in the reply. References shall as a minimum be described with the following information: Customer Name Contact information at the contracting authority; name, position, email and telephone number. Brief description of the contract and previous work Time period and duration Size and number of users References can be contacted and controlled. This contact information must be provided. If a tenderer will use capacity from a parent company or other binding statement, see "Annex 2 Commitment Statement".

The criteria will be used to select the candidates to be invited for the second stage of the procedure

Criterion: Technicians or technical bodies for quality control

Description of selection criterion: Tenderers can use the following technical personnel or technical units, particularly those who are responsible for quality control: For technical personnel or technical units that do not directly belong to the tenderer's business, but if the capacity the tenderer will use, cf. part II, section C, separate ESPD forms shall be supplemented. Minimum qualification requirements Point 6.4 Technical and professional qualifications. 6.4.2 Qualification requirement: Tenderers shall have sufficient implementation ability. Documentation requirement: Tenderers shall give a general description of the company's available resources for the requested delivery. If collaborating partners or sub-suppliers must enclose a Commitment Statement (Annex 2 to the Instructions to the tenderer's "Commitment Statement"). It is important that it is clearly stated in which area the collaboration partners or sub-suppliers contribute, cf. the above description.

The criteria will be used to select the candidates to be invited for the second stage of the procedure

Information about the second stage of a two-stage procedure:

Minimum number of candidates to be invited for the second stage of the procedure: 3

The procedure will take place in successive stages. At each stage, some participants may be eliminated

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: Norwegian

Address of the procurement documents: <https://permalink.mercell.com/285396720.aspx>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://permalink.mercell.com/285396720.aspx>

Languages in which tenders or requests to participate may be submitted: Norwegian
Electronic catalogue: Not allowed
Advanced or qualified electronic signature or seal (as defined in Regulation (EU) No 910/2014) is required
Variants: Not allowed
Deadline for receipt of requests to participate: 09/07/2026 10:00:00 (UTC+00:00) Western European Time, GMT
Terms of contract:
The execution of the contract must be performed within the framework of sheltered employment programmes: No
A non-disclosure agreement is required: yes
Electronic invoicing: Required
Electronic ordering will be used: yes
Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Hordaland Tingrett

Information about review deadlines: In accordance with the Public Procurement Regulations.

Appeals shall be submitted without delay. The Contracting Authority continually processes appeals. The deadline for requesting a provisional injunction, cf. § 20-7 has been set to 15 days after the contracting authority's decision to reject a request to participate in the competition, cf. § 24-1 and § 24-2, or not select a tenderer, cf. § 16-12.

Organisation providing more information on the review procedures: Hordaland Tingrett

8. Organisations

8.1. ORG-0001

Official name: Bergen kommune - Byrådsavdeling for eldre, helse og omsorg

Registration number: 964338531

Department: Byrådsavdeling for eldre, helse og omsorg

Postal address: Postboks 7700

Town: BERGEN

Postcode: 5020

Country subdivision (NUTS): Vestland (NO0A2)

Country: Norway

Contact point: Kristian Gromholt

Email: kristian.gromholt@bergen.kommune.no

Telephone: +47 48400203

Fax: +47 48400203

Internet address: <https://www.hrpas.no>

Roles of this organisation:

Buyer

8.1. ORG-0002

Official name: Hordaland Tingrett

Registration number: 984 195 796

Town: Bergen

Postcode: 5020

Country subdivision (NUTS): Vestland (NO0A2)

Country: Norway

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

Notice information

Notice identifier/version: de7de3e2-1922-42d7-b44a-401f44716623 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

Notice dispatch date: 09/06/2026 10:37:33 (UTC+00:00) Western European Time, GMT

Notice dispatch date (eSender): 09/06/2026 10:37:43 (UTC+00:00) Western European Time, GMT

Languages in which this notice is officially available: English

Notice publication number: 397489-2026

OJ S issue number: 110/2026

Publication date: 10/06/2026