

397887-2026 - Competition

Italy – Social work services with accommodation – Servizi di accoglienza integrata di richiedenti /titolari di protezione internazionale e loro familiari e di beneficiari di protezione umanitaria-

Triennio 2026-2028 - Categoria Ordinari e MSNA

OJ S 110/2026 10/06/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Comune di Terni

Email: erminia.bonini@comune.terni.it

Legal type of the buyer: Local authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Servizi di accoglienza integrata di richiedenti/titolari di protezione internazionale e loro familiari e di beneficiari di protezione umanitaria- Triennio 2026-2028 - Categoria Ordinari e MSNA

Description: Servizi di accoglienza integrata di richiedenti/titolari di protezione internazionale e loro familiari e di beneficiari di protezione umanitaria- Triennio 2026-2028 - Categoria Ordinari e MSNA

Procedure identifier: 75254609-9ff0-40ce-b2a9-83dee9a391ff

Type of procedure: Open

The procedure is accelerated: yes

Justification for the accelerated procedure: Garantire l'espletamento della procedura di gara entro il termine della proroga del progetto ORDINARIO/MSNA attualmente in corso, al fine di dare continuità ai servizi in considerazione della fragilità dei beneficiari.

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 85311000 Social work services with accommodation

2.1.2. Place of performance

Town: Terni

Postcode: 05100

Country subdivision (NUTS): Terni (IT122)

Country: Italy

Additional information: Tutte le informazioni sono contenute nei documenti di gara.

2.1.3. Value

Estimated value excluding VAT: 3 232 526,23 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.5. Terms of procurement

Terms of submission:

Maximum number of lots for which one tenderer can submit tenders: 2

Terms of contract:

Maximum number of lots for which contracts can be awarded to one tenderer: 2

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-0001

Title: SAI Categoria Ordinari

Description: SAI Categoria Ordinari

Internal identifier: Lotto 1

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 85311000 Social work services with accommodation

5.1.2. Place of performance

Postal address: Terni

Town: Terni

Postcode: 05100

Country subdivision (NUTS): Terni (IT122)

Country: Italy

Additional information: Tutte le informazioni sono contenute nei documenti di gara: Valore globale stimato è pari ad € 2.120.383,06 così composto: Importo a base di gara € 1.757.688,06; € 362.695,00 per opzione di proroga

5.1.3. Estimated duration

Start date: 31/08/2026

Duration: 30 Months

5.1.4. Renewal

Maximum renewals: 0

5.1.5. Value

Estimated value excluding VAT: 2 120 383,06 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria

Criterion:

Type: Quality
Description: OFFERTA TECNICA
Category of award weight criterion: Weight (percentage, exact)
Award criterion number: 100

Criterion:

Type: Price
Description: offerta economica
Category of award weight criterion: Weight (percentage, exact)
Award criterion number: 0

5.1.11. Procurement documents

Address of the procurement documents: <https://terni.trasparenza-valutazione-merito.it/web/trasparenza/papca-g/-/papca/display/1770780>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required
Address for submission: https://app.albofornitori.it/alboeproc/albo_regioneumbria
Languages in which tenders or requests to participate may be submitted: Italian
Electronic catalogue: Not allowed
Description of the financial guarantee: la garanzia provvisoria è pari al 2% del valore complessivo dell'appalto e precisamente di importo pari ad € 42.407,66 per il Lotto 1 ed € 22.242,86 per il Lotto 2
Deadline for receipt of tenders: 02/07/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time
Duration during which the tender must remain valid: 180 Days
Information about public opening:
Opening date: 03/07/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time
Terms of contract:
The execution of the contract must be performed within the framework of sheltered employment programmes: No
Electronic invoicing: Required
Electronic ordering will be used: no
Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Mediation organisation: Comune di Terni
Review organisation: TAR UMBRIA
Organisation providing more information on the review procedures: TAR UMBRIA

5.1. Lot: LOT-0002

Title: SAI Categoria MSNA
Description: SAI Categoria MSNA
Internal identifier: Lotto 2

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 85311000 Social work services with accommodation

5.1.2. Place of performance

Postal address: Terni

Town: Terni

Postcode: 05100

Country subdivision (NUTS): Terni (IT122)

Country: Italy

Additional information: Tutte le informazioni sono contenute nei documenti di gara. Valore globale stimato: 1.112.143,17, così composto: importo a base di gara € 922.368,17, € 189.775,00 per opzione di proroga

5.1.3. Estimated duration

Start date: 31/08/2026

Duration: 30 Months

5.1.4. Renewal

Maximum renewals: 0

5.1.5. Value

Estimated value excluding VAT: 1 112 143,17 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria

Criterion:

Type: Quality

Description: OFFERTA TECNICA

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 100

Criterion:

Type: Price

Description: offerta economica

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 0

5.1.11. Procurement documents

Address of the procurement documents: <https://terni.trasparenza-valutazione-merito.it/web/trasparenza/papca-g/-/papca/display/1772805>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: https://app.albofornitori.it/alboeproc/albo_regioneumbria

Languages in which tenders or requests to participate may be submitted: Italian
Electronic catalogue: Not allowed
Description of the financial guarantee: la garanzia provvisoria è pari al 2% del valore complessivo dell'appalto e precisamente di importo pari ad € 22.242,86
Deadline for receipt of tenders: 02/07/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time
Duration during which the tender must remain valid: 180 Days
Information about public opening:
Opening date: 03/07/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time
Terms of contract:
The execution of the contract must be performed within the framework of sheltered employment programmes: No
Electronic invoicing: Required
Electronic ordering will be used: no
Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Mediation organisation: Comune di Terni

Review organisation: TAR UMBRIA

Organisation providing more information on the review procedures: TAR UMBRIA

8. Organisations

8.1. ORG-0001

Official name: Comune di Terni

Registration number: 00175660554

Town: Terni

Postcode: 05100

Country subdivision (NUTS): Terni (IT122)

Country: Italy

Contact point: Erminia Bonini

Email: erminia.bonini@comune.terni.it

Telephone: +0390744549380

Buyer profile: <https://www.comune.terni.it/>

Roles of this organisation:

Buyer

Mediation organisation

8.1. ORG-0002

Official name: TAR UMBRIA

Registration number: 80004400547

Town: Perugia

Postcode: 06100

Country subdivision (NUTS): Perugia (IT121)

Country: Italy

Email: Urp.pg@giustizia-amministrativa.it

Telephone: +390755755311

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

Notice information

Notice identifier/version: 5e004c3b-16a6-498d-981e-9aded330adda - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

Notice dispatch date: 09/06/2026 09:55:34 (UTC+00:00) Western European Time, GMT

Languages in which this notice is officially available: Italian

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