Germany-Hamburg: IT services: consulting, software development, Internet and support
OJ S 125/2023 03/07/2023
Contract notice – utilities
Services

Legal Basis:
Directive 2014/25/EU

Section I: Contracting entity

I.1. Name and addresses

Official name: Hamburger Energiewerke GmbH
Postal address: Ausschläger Elbdeich 123
Town: Hamburg
NUTS code: DE600 Hamburg
Postal code: 20539
Country: Germany
E-mail: bieterfragen@hamburger-energiewerke.de
Internet address(es):
Main address: https://www.hamburger-energiewerke.de

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: https://www.dtvp.de/Satellite/notice/CXP4YLY6GRA/documents
Additional information can be obtained from the abovementioned address
Tenders or requests to participate must be submitted electronically via: https://www.dtvp.de/Satellite/notice/CXP4YLY6GRA

I.6. Main activity

Production, transport and distribution of gas and heat

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

BPO Billing
Reference number: HA14931001

II.1.2. Main CPV code

72000000 IT services: consulting, software development, Internet and support

II.1.3. Type of contract

Services

II.1.4. Short description

Der Projektvertrag "Systemaufbau/ -integration und Projektvorgehen (Los 1)" beginnt zum 01.02.2024 mit automatischer Verlängerungsoption um 2 Jahre.
Der Projektvertrag "Migration" (Los 2) beginnt zum 01.02.2024 mit automatischer Verlängerungsoption um 2 Jahre.

Der BPO-Vertrag "BPO-Prozess- und IT-Dienstleistungen (Los 3)" beginnt voraussichtlich zum 01.10.2025 und hat eine feste Laufzeit von 4 Jahren mit einer automatischer Verlängerungsoption von 2 mal 2 Jahren.

II.1.5. Estimated total value

II.1.6. Information about lots
This contract is divided into lots: yes
Tenders may be submitted for all lots

II.2. Description

II.2.1. Title
Systemaufbau/ -integration und Projektvorgehen
Lot No: 1

II.2.2. Additional CPV code(s)
72000000 IT services: consulting, software development, Internet and support

II.2.3. Place of performance
NUTS code: DE600 Hamburg
Main site or place of performance: Hamburger Energiewerke GmbH Ausschläger Elbdeich 123 20539 Hamburg

II.2.4. Description of the procurement
Der Projektvertrag "Systemaufbau/ -integration und Projektvorgehen (Los 1)" beginnt zum 01.02.2024 mit automatischer Verlängerungsoption um 2 Jahre.

II.2.5. Award criteria
Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system
Start: 01/02/2024 End: 31/01/2028
This contract is subject to renewal: no

II.2.10. Information about variants
Variants will be accepted: no

II.2.11. Information about options
Options: no

II.2.13. Information about European Union funds
The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14. Additional information

II.2. Description

II.2.1. Title
Migration
Lot No: 2

II.2.2. Additional CPV code(s)
72000000 IT services: consulting, software development, Internet and support

II.2.3. Place of performance
NUTS code: DE600 Hamburg
Main site or place of performance: Hamburger Energiewerke GmbH Ausschläger Elbdeich 123 20539 Hamburg

II.2.4. Description of the procurement
Der Projektvertrag "Migration" (Los 2) beginnt zum 01.02.2024 mit automatischer Verlängerungsoption um 2 Jahre.

II.2.5. Award criteria
Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system
Start: 01/02/2024 End: 31/01/2028
This contract is subject to renewal: no

II.2.10. Information about variants
Variants will be accepted: no

II.2.11. Information about options
Options: no

II.2.13. Information about European Union funds
The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14. Additional information

II.2. Description

II.2.1. Title
BPO-Prozess- und IT-Dienstleistungen
Lot No: 3

II.2.2. Additional CPV code(s)
72000000 IT services: consulting, software development, Internet and support

II.2.3. Place of performance
NUTS code: DE600 Hamburg
Main site or place of performance: Hamburger Energiewerke GmbH Ausschläger Elbdeich 123 20539 Hamburg

II.2.4. Description of the procurement
Der BPO-Vertrag "BPO-Prozess- und IT-Dienstleistungen (Los 3)" beginnt voraussichtlich zum 01.10.2025 und hat eine feste Laufzeit von 4 Jahren mit einer automatischer Verlängerungsoption von 2 mal 2 Jahren.

II.2.5.

Award criteria
Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system
Start: 01/10/2025 End: 30/09/2029
This contract is subject to renewal: no

II.2.10. Information about variants
Variants will be accepted: no

II.2.11. Information about options
Options: no

II.2.13. Information about European Union funds
The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure
Negotiated procedure with prior call for competition

IV.1.3. Information about a framework agreement or a dynamic purchasing system
The procurement involves the establishment of a framework agreement
Framework agreement with several operatorsEnvisaged maximum number of participants to the framework agreement: 3

IV.1.8. Information about the Government Procurement Agreement (GPA)
The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate
Date: 28/07/2023 Local time: 12:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted
German

Section VI: Complementary information

VI.1. Information about recurrence
This is a recurrent procurement: no

VI.2. Information about electronic workflows
Electronic ordering will be used

Electronic invoicing will be accepted
Electronic payment will be used

VI.3. Additional information

Bekanntmachungs-ID: CXP4YLY6GRA

VI.4. Procedures for review

VI.4.1. Review body

Official name: Hamburger Energiewerke GmbH
Postal address: Ausschläger Elbdeich 123
Town: Hamburg
Postal code: 20539
Country: Germany
E-mail: bieterfragen@hamburger-energiewerke.de
Internet address: https://www.hamburger-energiewerke.de

VI.4.4. Service from which information about the review procedure may be obtained

Official name: Hamburger Energiewerke GmbH
Postal address: Ausschläger Elbdeich 123
Town: Hamburg
Postal code: 20539
Country: Germany
E-mail: bieterfragen@hamburger-energiewerke.de
Internet address: https://www.hamburger-energiewerke.de

VI.5. Date of dispatch of this notice

28/06/2023