

United Kingdom-Jarrow: Health and social work services

OJ S 218/2015 11/11/2015

Contract notice

Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: NHS South Tyneside Clinical Commissioning Group
Postal address: Monkton Hall, Monkton Lane, Monkton Village, Tyne and Wear
Town: Jarrow
Postal code: NE32 5NN
Country: United Kingdom
For the attention of: Procurement
E-mail: necsu.neprocurement@nhs.net
Telephone: +44 1642746918

Internet address(es):

General address of the contracting authority: <http://www.southtynesideccg.nhs.uk/>
Address of the buyer profile: http://www.mytenders.org/search/Search_AuthProfile.aspx?ID=AA31749

Electronic access to information: <http://in-tendhost.co.uk/necs>

Electronic submission of tenders and requests to participate: <http://in-tendhost.co.uk/necs>

Additional information can be obtained from:

Official name: North of England Commissioning Support
Country: United Kingdom
Contact person: Procurement
For the attention of: Linda Brady
E-mail: necsu.neprocurement@nhs.net
Internet address: <http://in-tendhost.co.uk/necs>

Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:

the abovementioned address

Tenders or requests to participate must be submitted: the abovementioned address

I.2. Type of the contracting authority

Body governed by public law

I.3. Main activity

Health

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description**II.1.1. Title attributed to the contract by the contracting authority**

Social Navigator Service for South Tyneside.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 25: Health and social services

Main site or place of performance: South Tyneside.

NUTS code UKC22 Tyneside

II.1.3. Information about a framework agreement or a dynamic purchasing system

The notice involves a public contract

II.1.4. Information about framework agreement

II.1.5. Short description of the contract or purchase(s)

North of England Commissioning Support (NECS) are working for and on behalf of NHS South Tyneside Clinical Commissioning Group (CCG) and wish to undertake procurement for the provision of a Social Navigator Service for the South Tyneside locality.

The aim of the service is to improve the quality of care to older people in the community which will provide the following benefits:

- More effective management of elderly patients in community settings; including the patient's home, improving the quality of life and allowing them to live independently for longer;
- A raised awareness of the provision of voluntary and 3rd sector organisation and the roll they can play in helping patients care for themselves in the community;
- Increased provision of support to primary care colleagues, helping to manage elderly patients in the community;
- Increased utilisation of voluntary and 3rd sector organisation within South Tyneside;
- Prevention of admissions to secondary care for reasons of social isolation;
- Reduce the amount of time spent avoidably in hospital;
- Better co-ordinated community care;
- Full integration into locality integrated teams; and
- Promotion of a Better U.

The basic principles of the open procurement route will be followed for this procurement to test the capacity, capability and technical competence of Tenderers in accordance with Part B regime of The Public Contracts Regulations 2006 (as amended). Regulation 120 of the Public Contracts Regulations 2015 provides for a temporary exemption for NHS healthcare procurements before 18.4.2016.

NECS is utilising an electronic tendering system to manage this procurement and communicate with potential providers. Accordingly, there will be no hard copy documents issued to potential providers and all communications with NECS, including your tender submission, will be conducted via the portal <https://in-tendhost.co.uk/necs> hosted by (In-Tend), the managed service provider for the NECS electronic tendering system.

Express Interest:

To express an interest in tendering for this service, please register on the electronic tendering portal, which can be found at <https://in-tendhost.co.uk/necs>

Once registered, you will be able to view details of the tender opportunity by selecting the 'Tenders' tab, and then selecting 'Current', scroll down through the tender lists until you come to 'Social Navigator Service for South Tyneside'. To view further information on this specific tender opportunity, click the button marked 'View Details'. From this area, you will be able to express your interest in this tender opportunity by selecting the button marked 'Express Interest'.

Please note that it is free to register on the portal, which can be accessed at any time of day as long as you have a working internet connection.

If you require further assistance, a help guide can be found on the portal by clicking on the tab marked 'Guidance for Suppliers'. Alternatively, (should potential providers have any queries) a dedicated helpdesk is available and can be contacted on +44 8442728810 Monday to Friday 8:00 to 17:00 or email: support@in-tend.co.uk

Please note: The closing date for receipt of tenders is 12 noon on Thursday 3.12.2015.

II.1.6. CPV code(s)

85000000 Health and social work services, 85100000 Health services, 85140000 Miscellaneous health services

II.1.7. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

II.1.8. Lots

This contract is divided into lots: no

II.1.9. Information about variants

Variants will be accepted: no

II.2. Scope of the procurement

II.2.1. Total quantity or scope

Estimated value excluding VAT: 10 000 GBP

II.2.2. Information about options

Options: no

II.2.3. Information about renewals

This contract is subject to renewal: no

II.3. Duration of the contract or time limit for completion

Start 1.3.2016. Completion 28.2.2017

Section III: Legal, economic, financial and technical information

III.1. Conditions related to the contract

III.1.1. Deposits and guarantees required

III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them

III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded

III.1.4. Contract performance conditions

The performance of the contract is subject to particular conditions: no

III.2. Conditions for participation

III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions: As detailed in tender documentation.

III.2.2. Economic and financial ability

List and brief description of conditions: As detailed in tender documentation.

Minimum level(s) of standards possibly required: As detailed in tender documentation.

III.2.3. Technical and professional ability

List and brief description of conditions:

As detailed in tender documentation.

Minimum level(s) of standards possibly required:

As detailed in tender documentation.

III.2.4. Information about reserved contracts

III.3. Conditions specific to services contracts

III.3.1. Information about a particular profession

III.3.2. Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract: yes

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Open

IV.1.2. Information about the limits on the number of candidates to be invited

IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of Criteria below

1. Service Delivery. Weighting 50
2. Performance Monitoring. Weighting 17
3. Referral and Assessment Process. Weighting 15
4. Stakeholder Engagement. Weighting 10
5. Information Governance. Weighting 8

IV.2.2. Information about electronic auction

An electronic auction will be used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

NECS192

IV.3.2. Previous publication concerning this procedure

IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document

IV.3.4. Time limit for receipt of tenders or requests to participate

3.12.2015 - 12:00

IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.3.6. Languages in which tenders or requests to participate may be submitted
English.

IV.3.7. Minimum time frame during which the tenderer must maintain the tender

IV.3.8. Conditions for opening of tenders

Date: 3.12.2015 - 12:00

Place:

Stockton on Tees

Section VI: Complementary information

VI.1. Information about recurrence

VI.2. Information about European Union funds

VI.3. Additional information

NECS is utilising an electronic tendering tool to manage this procurement and communicate with potential providers. Accordingly, there will be no hard copy documents issued to potential providers and all communications with NECS, including your submission, will be conducted via the portal — <https://In-tendhost.co.uk/necs> hosted by In-tend, the managed service provider for the NECS e-tendering system. It is free to register on the portal, and it can be accessed at any time of day. Should potential providers have any queries, or if potential providers are having problems registering on the portal, they should contact the In-Tend helpdesk by calling +44 8442728810 (Monday to Friday 8:00 to 17:00) or email support@in-tend.co.uk (MT Ref:165531).

VI.4. Procedures for review

VI.4.1. Review body

Official name: North of England Commissioning Support (NECS)

Postal address: Teesdale House, Westpoint Road, Thornaby

Town: Stockton on Tees

Postal code: TS17 6BL

Country: United Kingdom

E-mail: necsu.neprocurement@nhs.net

VI.4.2. Review procedure

Precise information on deadline(s) for review procedures: The Contracting Authority will act in accordance with Regulation 32 and Part 9 of the Public Contract Regulations 2006 (SI 2006 no 5) as amended by the Public Contract (Amendment) Regulations 2009 (SI 2009 no 2992). Part 9 of these Regulations provides for appeals to be made to the High Court subject to the time limitations and other required procedural steps. The rules relating to appeal are complex and a dissatisfied tenderer is advised to take their own prompt legal advice.

VI.4.3. Service from which information about the review procedure may be obtained

Official name: Royal Courts of Justice — the High Court

Postal address: Strand

Town: London

Postal code: WD2A 2LL
Country: United Kingdom

VI.5. Date of dispatch of this notice

6.11.2015