

Ireland – IT services: consulting, software development, Internet and support – A Technical Solution and Associated Services for the Deposit Guarantee Scheme**OJ S 116/2025 19/06/2025****Contract or concession notice – standard regime
Services**

1. Buyer**1.1. Buyer**

Official name: Central Bank of Ireland.

Email: Tenders2@centralbank.ie

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Economic affairs

2. Procedure**2.1. Procedure**

Title: A Technical Solution and Associated Services for the Deposit Guarantee Scheme

Description: The Deposit Guarantee Scheme (DGS) protects depositors in the event of a bank, building society or credit union authorised by the Central Bank of Ireland being unable to repay deposits. The Central Bank is responsible for the administration of the Irish Deposit Guarantee Scheme (DGS), which compensates depositors in the event of an in-scope Credit Institution ("CI") failing, and may also issue payments for deposits held at the Irish branch of credit institutions authorised in another European Economic Area (EEA) Member State. Following the appointment of a liquidator to a CI, the Central Bank is obliged to pay compensation of up to €100,000 per eligible depositor per CI to depositors who are deemed eligible under the rules of the scheme, within 7 working days from the date of the appointment of the liquidator. To support the Central Bank in administering the DGS, the Central Bank is seeking the implementation and ongoing support and maintenance of a fully managed, cloud-hosted solution. In summary, the solution will receive and process customer data and payment files, apply data validation and standardisation methodologies, generate payment instructions, provide case management capabilities, and store relevant data in a secure and auditable manner. The successful Tenderer will be expected to pro-actively work with the Central Bank to continually improve the solution, and to enable the Central Bank to evolve services over the course of the Contract as its needs evolve, and accordingly may have to manage and deliver change projects, both large and small, throughout the duration of the Contract. Further detail is set out in the attached tender documents.

Procedure identifier: 2be9ec77-648e-43ad-a2df-38ff68cd6f17

Internal identifier: 2024P282.

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 66100000 Banking and investment services, 66160000 Trust and custody services, 66161000 Trust services, 66162000 Custody services, 72260000

Software-related services, 72000000 IT services: consulting, software development, Internet and support, 48000000 Software package and information systems, 66115000 International payment transfer services, 72230000 Custom software development services, 66122000 Corporate finance and venture capital services, 72310000 Data-processing services, 72250000 System and support services, 72222100 Information systems or technology strategic review services, 66112000 Deposit services, 66000000 Financial and insurance services

2.1.2. Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

2.1.3. Value

Estimated value excluding VAT: 14 000 000,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-0001

Title: A Technical Solution and Associated Services for the Deposit Guarantee Scheme

Description: The Deposit Guarantee Scheme (DGS) protects depositors in the event of a bank, building society or credit union authorised by the Central Bank of Ireland being unable to repay deposits. The Central Bank is responsible for the administration of the Irish Deposit Guarantee Scheme (DGS), which compensates depositors in the event of an in-scope Credit Institution ("CI") failing, and may also issue payments for deposits held at the Irish branch of credit institutions authorised in another European Economic Area (EEA) Member State. Following the appointment of a liquidator to a CI, the Central Bank is obliged to pay compensation of up to €100,000 per eligible depositor per CI to depositors who are deemed eligible under the rules of the scheme, within 7 working days from the date of the appointment of the liquidator. To support the Central Bank in administering the DGS, the Central Bank is seeking the implementation and ongoing support and maintenance of a fully managed, cloud-hosted solution. In summary, the solution will receive and process customer data and payment files, apply data validation and standardisation methodologies, generate payment instructions, provide case management capabilities, and store relevant data in a secure and auditable manner. The successful Tenderer will be expected to pro-actively work with the Central Bank to continually improve the solution, and to enable the Central Bank to evolve services over the course of the Contract as its needs evolve, and accordingly may have to manage and deliver change projects, both large and small, throughout the duration of the Contract. Further detail is set out in the attached tender documents.

Internal identifier: 2024P282

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000

IT services: consulting, software development, Internet and support

Additional classification (cpv): 66100000 Banking and investment services, 66160000 Trust and custody services, 66161000 Trust services, 66162000 Custody services, 72222100 Information systems or technology strategic review services, 48000000 Software package and information systems, 66115000 International payment transfer services , 72230000 Custom software development services, 66122000 Corporate finance and venture capital services, 72310000 Data-processing services, 72250000 System and support services, 72000000 IT services: consulting, software development, Internet and support, 66112000 Deposit services, 66000000 Financial and insurance services

Options:

Description of the options: The duration of the Agreement is intended to be sixty (60) months from when the last Credit Institution (CI) has been on-boarded, although the Central Bank has the right to terminate it earlier. The Central Bank also has the right to extend the duration of the Agreement by any period or series of periods up to forty eight (48) months. Tenderers should note that the onboarding period itself may be up to 24 months following contract signature.

5.1.2. Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

5.1.3. Estimated duration

Duration: 108 Months

5.1.5. Value

Estimated value excluding VAT: 14 000 000,00 EUR

5.1.6. General information

Reserved participation: Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

Additional information: The figure in the estimated value section represents the Central Bank's current best estimate of the anticipated total value of the contract if fully extended, but it is not possible to be definitive in this regard by virtue of nature of the relevant services. The figure represents an estimate only and does not amount to a guarantee that any purchases will be made pursuant to the Agreement. The total value may be significantly lower, or indeed significantly higher than the figures estimated.

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria

Criterion:

Type: Quality

Name: Quality

Criterion:

Type: Price

Name: Price

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English

Deadline for requesting additional information: 11/07/2025 12:00:00 (UTC+1) Central European Time, Western European Summer Time

Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=5898766>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=5898766>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 13/08/2025 12:00:00 (UTC+1) Central European Time, Western European Summer Time

Deadline until which the tender must remain valid: 12 Months

Information about public opening:

Opening date: 13/08/2025 12:00:00 (UTC+1) Central European Time, Western European Summer Time

Place: <https://www.etenders.gov.ie/epps/cft/prepareViewCfTWS.do?resourceId=5898766>

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

Electronic auction: no

5.1.16. Further information, mediation and review

Review organisation: The High Court of Ireland

Information about review deadlines: As set out at regulation 7 of the European Communities (Public Authorities' Contracts) (Review Procedures) Regulations SI 130/2010, as amended.

Organisation providing offline access to the procurement documents: Central Bank of Ireland.

Organisation providing more information on the review procedures: The High Court of Ireland

Organisation receiving requests to participate: Central Bank of Ireland.

Organisation processing tenders: Central Bank of Ireland.

8. Organisations

8.1. ORG-0001

Official name: Central Bank of Ireland.
Registration number: 6342077W
Postal address: New Wapping Street, North Wall Quay, Dublin 1
Town: Dublin
Postcode: D01 F7X3
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: Tenders2@centralbank.ie
Telephone: +353 (0) 1 2246000
Fax: +353 (0) 1 2245550
Internet address: <http://www.centralbank.ie>
Buyer profile: <http://www.centralbank.ie>

Roles of this organisation:

Buyer
Organisation providing offline access to the procurement documents
Organisation receiving requests to participate
Organisation processing tenders

8.1. ORG-0002

Official name: The High Court of Ireland
Registration number: The High Court of Ireland
Department: The High Court of Ireland
Postal address: Four Courts, Inns Quay, Dublin 7
Town: Dublin
Postcode: D07 WDX8
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: HighCourtCentralOffice@courts.ie

Telephone: +353 1 8886000

Roles of this organisation:

Review organisation
Organisation providing more information on the review procedures

8.1. ORG-0003

Official name: European Dynamics S.A.
Registration number: 002024901000
Department: European Dynamics S.A.
Town: Athens
Postcode: 15125
Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)
Country: Greece
Email: eproc-esender@eurodyn.com

Telephone: +30 2108094500

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: 007f0dd0-4cdd-49c7-a645-8a01f7d1b491 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

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