

France-Paris: Corporate Support Consultancy Services
OJ S 125/2023 03/07/2023
Contract award notice
Services

Legal Basis:

Regulation (EU, Euratom) No 2018/1046

Section I: Contracting authority

I.1. Name and addresses

Official name: European Banking Authority (EBA)

Postal address: Tour Europlaza, 20 avenue André Prothin, CS 30154, La Défense Cedex

Town: Paris

NUTS code: FR101 Paris

Postal code: 92927

Country: France

E-mail: tenders@eba.europa.eu

Internet address(es):

Main address: <https://www.eba.europa.eu/>

I.1. Name and addresses

Official name: European Securities and Markets Authority (ESMA)

Postal address: CS 80910, 201-203 rue de Bercy, Cedex 12

Town: Paris

NUTS code: FR101 Paris

Postal code: 75589

Country: France

E-mail: info@esma.europa.eu

Internet address(es):

Main address: <https://www.esma.europa.eu/>

I.2. Information about joint procurement

The contract involves joint procurement

I.4. Type of the contracting authority

European institution/agency or international organisation

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Corporate Support Consultancy Services

Reference number: EBA/2023/10/CSU/SER/OP

II.1.2. Main CPV code

79900000 Miscellaneous business and business-related services

II.1.3. Type of contract

Services

II.1.4. Short description

Reception, FM administrative support, factotum and hosts/hostesses services.

II.1.6. Information about lots

This contract is divided into lots: yes

II.1.7. Total value of the procurement

Value excluding VAT: 3 600 000,00 EUR

II.2. Description

II.2.1. Title

Reception Service

Lot No: 1

II.2.2. Additional CPV code(s)

79992000 Reception services, 79900000 Miscellaneous business and business-related services

II.2.3. Place of performance

NUTS code: FR101 Paris

Main site or place of performance: Please consult the procurement documents.

II.2.4. Description of the procurement

Reception service.

II.2.5. Award criteria

Quality criterion - Name: Methodology for the provision of the services / Weighting: 18

Quality criterion - Name: Consultants' training / Weighting: 12

Quality criterion - Name: Contract management: organisation of work, flexibility and service orientation / Weighting: 12

Quality criterion - Name: Quality assurance of the services / Weighting: 12

Quality criterion - Name: Social and environmental value embedded in the services / Weighting : 6

Price - Weighting: 40

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: yes

Identification of the project: European budget MFF 2021-2027.

II.2.14. Additional information

II.2. Description

II.2.1. Title

Facilities Management Administrative Support

Lot No: 2

II.2.2. Additional CPV code(s)

79992000 Reception services, 79900000 Miscellaneous business and business-related services

II.2.3. Place of performance

NUTS code: FR101 Paris

Main site or place of performance: Please consult the procurement documents.

II.2.4. Description of the procurement

Facilities management administrative support.

II.2.5. Award criteria

Quality criterion - Name: Methodology for the provision of the services / Weighting: 18

Quality criterion - Name: Consultants' training / Weighting: 12

Quality criterion - Name: Contract management: organisation of work, flexibility and service orientation / Weighting: 12

Quality criterion - Name: Quality assurance of the services / Weighting: 12

Quality criterion - Name: Social and environmental value embedded in the services / Weighting : 6

Price - Weighting: 40

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: yes

Identification of the project: European budget MFF 2021-2027.

II.2.14. Additional information

II.2. Description

II.2.1. Title

Factotum

Lot No: 3

II.2.2. Additional CPV code(s)

79992000 Reception services, 79900000 Miscellaneous business and business-related services

II.2.3. Place of performance

NUTS code: FR101 Paris

Main site or place of performance: Please consult the procurement documents.

II.2.4. Description of the procurement

Factotum.

II.2.5. Award criteria

Quality criterion - Name: Methodology for the provision of the services / Weighting: 18

Quality criterion - Name: Consultants' training / Weighting: 12

Quality criterion - Name: Contract management: organisation of work, flexibility and service orientation / Weighting: 12

Quality criterion - Name: Quality assurance of the services / Weighting: 12

Quality criterion - Name: Social and environmental value embedded in the services / Weighting : 6

Price - Weighting: 40

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:

yes

Identification of the project: European budget MFF 2021-2027.

II.2.14. Additional information

II.2. Description

II.2.1. Title

Hosts and Hostesses

Lot No: 4

II.2.2. Additional CPV code(s)

79992000 Reception services, 79900000 Miscellaneous business and business-related services

II.2.3. Place of performance

NUTS code: FR101 Paris

Main site or place of performance: Please consult the procurement documents.

II.2.4. Description of the procurement

Hosts and hostesses.

II.2.5. Award criteria

Quality criterion - Name: Methodology for the provision of the services / Weighting: 18

Quality criterion - Name: Consultants' training / Weighting: 12

Quality criterion - Name: Contract management: organisation of work, flexibility and service orientation / Weighting: 12

Quality criterion - Name: Quality assurance of the services / Weighting: 12

Quality criterion - Name: Social and environmental value embedded in the services / Weighting : 6

Price - Weighting: 40

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:

yes

Identification of the project: European budget MFF 2021-2027.

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2023/S 014-035557](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: EBA/2022/10/CSU/SER/OP/L1.1

Lot No: 1

Title:

Reception Service

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

20/06/2023

V.2.2. Information about tenders

Number of tenders received: 5

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: City One Accueil

Town: Toulouse

NUTS code: FR France

Country: France

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 850 000,00 EUR

Total value of the contract/lot: 850 000,00 EUR

V.2.5. Information about subcontracting

Section V: Award of contract

Contract No: EBA/2022/10/CSU/SER/OP/L1.2

Lot No: 1

Title:

Reception Service

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

19/06/2023

V.2.2. Information about tenders

Number of tenders received: 5

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 7

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Axxess

Town: Paris

NUTS code: FR France

Country: France

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 850 000,00 EUR

Total value of the contract/lot: 850 000,00 EUR

V.2.5. Information about subcontracting

Section V: Award of contract

Contract No: EBA/2022/10/CSU/SER/OP/L1.3

Lot No: 1

Title:

Reception Service

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

19/06/2023

V.2.2. Information about tenders

Number of tenders received: 5

Number of tenders received from SMEs: 1
Number of tenders received from tenderers from other EU Member States: 0
Number of tenders received from tenderers from non-EU Member States: 0
Number of tenders received by electronic means: 5
The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: RAS Interim
Town: Paris
NUTS code: FR France
Country: France
The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 850 000,00 EUR
Total value of the contract/lot: 850 000,00 EUR

V.2.5. Information about subcontracting

Section V: Award of contract

Contract No: EBA/2022/10/CSU/SER/OP/L2.1

Lot No: 2

Title:
Facilities Management Administrative Support

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

19/06/2023

V.2.2. Information about tenders

Number of tenders received: 7
Number of tenders received from SMEs: 1
Number of tenders received from tenderers from other EU Member States: 1
Number of tenders received from tenderers from non-EU Member States: 0
Number of tenders received by electronic means: 7
The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Serco
Town: Saint-Genis-Pouilly
NUTS code: FR France
Country: France
The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 2 150 000,00 EUR
Total value of the contract/lot: 2 150 000,00 EUR

V.2.5. Information about subcontracting

Section V: Award of contract

Contract No: EBA/2022/10/CSU/SER/OP/L2.2

Lot No: 2

Title:

Facilities Management Administrative Support

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

20/06/2023

V.2.2. Information about tenders

Number of tenders received: 7

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 1

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 7

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: City One Accueil

Town: Toulouse

NUTS code: FR France

Country: France

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 2 150 000,00 EUR

Total value of the contract/lot: 2 150 000,00 EUR

V.2.5. Information about subcontracting

Section V: Award of contract

Contract No: EBA/2022/10/CSU/SER/OP/L2.3

Lot No: 3

Title:

Facilities Management Administrative Support

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

23/06/2023

V.2.2. Information about tenders

Number of tenders received: 7

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 1

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 7

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Vector Synergy

Town: Poznan

NUTS code: PL Polska

Country: Poland

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 2 150 000,00 EUR

Total value of the contract/lot: 2 150 000,00 EUR

V.2.5. Information about subcontracting**Section V: Award of contract**

Contract No: EBA/2022/10/CSU/SER/OP/L3.1

Lot No: 3

Title:

Factotum

A contract/lot is awarded: yes

V.2. Award of contract**V.2.1. Date of conclusion of the contract**

19/06/2023

V.2.2. Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: City One Accueil

Town: Toulouse

NUTS code: FR France

Country: France

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 580 000,00 EUR

Total value of the contract/lot: 580 000,00 EUR

V.2.5. Information about subcontracting

Section V: Award of contract

Contract No: EBA/2022/10/CSU/SER/OP/L3.2

Lot No: 3

Title:

Factotum

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

19/06/2023

V.2.2. Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Serco

Town: Saint-Genis-Pouilly

NUTS code: FR France

Country: France

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 580 000,00 EUR

Total value of the contract/lot: 580 000,00 EUR

V.2.5. Information about subcontracting

Section V: Award of contract

Contract No: EBA/2022/10/CSU/SER/OP/L4.1

Lot No: 4

Title:

Hosts and Hostesses

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1.

Date of conclusion of the contract

20/06/2023

V.2.2. Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: City One Accueil

Town: Toulouse

NUTS code: FR France

Country: France

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 20 000,00 EUR

Total value of the contract/lot: 20 000,00 EUR

V.2.5. Information about subcontracting**Section V: Award of contract**

Contract No: EBA/2022/10/CSU/SER/OP/L4.2

Lot No: 4

Title:

Hosts and Hostesses

A contract/lot is awarded: yes

V.2. Award of contract**V.2.1. Date of conclusion of the contract**

22/06/2023

V.2.2. Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Axxess

Town: Paris

NUTS code: FR France

Country: France

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 20 000,00 EUR

Total value of the contract/lot: 20 000,00 EUR

V.2.5. Information about subcontracting**Section V: Award of contract**

Contract No: EBA/2022/10/CSU/SER/OP/L4.3

Lot No: 4

Title:

Hosts and Hostesses

A contract/lot is awarded: yes

V.2. Award of contract**V.2.1. Date of conclusion of the contract**

19/06/2023

V.2.2. Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: RAS Interim

Town: Paris

NUTS code: FR France

Country: France

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 20 000,00 EUR

Total value of the contract/lot: 20 000,00 EUR

V.2.5. Information about subcontracting**Section VI: Complementary information**

VI.3. Additional information**VI.4. Procedures for review****VI.4.1. Review body**

Official name: General Court of the European Union

Postal address: Rue du Fort Niedergrünwald

Town: Luxembourg

Postal code: L-2925

Country: Luxembourg
Telephone: +352 4303-1
Internet address: <http://curia.europa.eu>

VI.4.2. Body responsible for mediation procedures

Official name: The European Ombudsman
Postal address: 1 avenue du président Robert Schuman
Town: Strasbourg
Postal code: 67001
Country: France
Telephone: +33 388172313
Internet address: <https://www.ombudsman.europa.eu/>

VI.4.3. Review procedure

Precise information on deadline(s) for review procedures:
Any appeal must be lodged with the General Court of the European Union within 2 months of plaintiff being notified or, failing this, of the date on which it became known to them. Lodging of a complaint with the European Ombudsman neither suspends this deadline nor creates a new deadline for appeals.

VI.4.4. Service from which information about the review procedure may be obtained

Official name: European Banking Authority (EBA)
Postal address: 20 avenue André Prothin
Town: Courbevoie
Postal code: 92400
Country: France
E-mail: tenders@eba.europa.eu
Internet address: <https://eba.europa.eu>

VI.5. Date of dispatch of this notice

26/06/2023