

Luxembourg-Luxembourg: User Support in Information Technologies

OJ S 150/2021 05/08/2021

Contract notice

Services

Legal Basis:

Regulation (EU, Euratom) No 2018/1046

Section I: Contracting authority

I.1. Name and addresses

Official name: European Parliament, Directorate-General for Innovation and Technological Support (ITEC)

Postal address: plateau de Kirchberg

Town: Luxembourg

NUTS code: LU000 Luxembourg

Postal code: 2929

Country: Luxembourg

E-mail: itec-pac-ituss21@europarl.europa.eu

Internet address(es):

Main address: <http://www.europarl.europa.eu>

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://etendering.ted.europa.eu/cft/cft-display.html?cftId=8134>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://etendering.ted.europa.eu/cft/cft-display.html?cftId=8134>

I.4. Type of the contracting authority

European institution/agency or international organisation

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

User Support in Information Technologies

Reference number: PE/ITEC-ITUSS21

II.1.2. Main CPV code

72222300 Information technology services

II.1.3. Type of contract

Services

II.1.4. Short description

The object of the contract is the provision of IT support services to Members of the European Parliament and their assistants, to the staff of the European Parliament and to the other participating EU Institutions.

II.1.5. Estimated total value

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

72250000 System and support services

II.2.3. Place of performance

NUTS code: BE Belgique / België

NUTS code: FR France

NUTS code: LU Luxembourg

Main site or place of performance: Brussels (BE), Luxembourg (LU), Strasbourg (FR), Bazoches-sur-Guyonne (FR).

II.2.4. Description of the procurement

Provision of IT support services to the Members of the European Parliament and their assistants, to the staff of the European Parliament, and to the other participating EU Institutions.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 60

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions:

As stated in the procurement documents.

III.1.2. Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3. Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with several operators Envisaged maximum number of participants to the framework agreement: 3 In the case of framework agreements, provide justification for any duration exceeding 4 years:

As stated in the procurement documents.

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 22/09/2021 Local time: 15:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

Bulgarian, Czech, Danish, German, Greek, English, Spanish, Estonian, Finnish, French, Irish, Croatian, Hungarian, Italian, Lithuanian, Latvian, Maltese, Dutch, Polish, Portuguese, Romanian, Slovak, Slovenian, Swedish

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 10 (from the date stated for receipt of tender)

IV.2.7. Conditions for opening of tenders

Date: 24/09/2021 Local time: 10:00

Place:

At the premises of the European Parliament. Information about authorised persons and opening procedure: see section 7 of the document 'Conditions for submitting a tender'.

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

Please refer to the procurement documents available at the address indicated in section I.3). In case of unavailability or disruptions in the functioning of the electronic means of communication provided in section I.3) in the five calendar days preceding the deadline for receipt indicated in section IV.2.2), the contracting authority reserves the right to extend this deadline and to publish this extension at the internet address provided in section I.3), without prior publication of a corrigendum to this notice. Economic operators interested in this contract are invited to register for the call for tenders at the address indicated in section I.3), in order to be informed of the publication of new documents or information.

VI.4. Procedures for review

VI.4.1. Review body

Official name: General Court of the European Union

Postal address: rue du Fort Niedergrünewald

Town: Luxembourg

Postal code: L-2925

Country: Luxembourg

E-mail: GeneralCourt.Registry@curia.europa.eu

Telephone: +352 4303-1

Fax: +352 4303-2100

Internet address: <http://curia.europa.eu>

VI.4.2. Body responsible for mediation procedures

Official name: European Ombudsman

Postal address: 1 avenue du Président Robert Schuman, BP 403

Town: Strasbourg

Postal code: 67001

Country: France

Internet address: <http://www.ombudsman.europa.eu>

VI.4.4. Service from which information about the review procedure may be obtained

Official name: General Court of the European Union

Postal address: rue du Fort Niedergrünewald

Town: Luxembourg

Postal code: L-2925

Country: Luxembourg

Internet address: <http://curia.europa.eu>

VI.5. Date of dispatch of this notice

29/07/2021