

399294-2026 - Result

Norway – Software-related services – Procurement of an IAM system

OJ S 111/2026 11/06/2026

Contract or concession award notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Sandnes kommune

Email: johannes.oseland@sandnes.kommune.no

Legal type of the buyer: Body governed by public law, controlled by a local authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Procurement of an IAM system

Description: The objective of the procurement is to establish a uniform, secure and efficient cloud based system (SaaS) for identity and access management (IAM) that supports the company's need for correct, traceable and automated management of users, roles and accesses across the company's IT systems. The procurement includes the delivery, implementation and management of an IAM system, including necessary modules, integrations, configuration and documentation. The system shall support the entire life cycle for identities and accesses, from creation to change and termination. The scope also includes training, support and further development in the contract period. The contracting authority is uncertain about the extent of the procurement, but estimates that the total contract value for the contract over a period of four years, including options, can be in the range of NOK 2,500,000 excluding VAT and NOK 6,000,000 excluding VAT. This is an estimate and it shall not carry any obligations for the Contracting Authority or rights for the Tenderer. Subject to changes due to changed financial framework conditions, organisational changes and municipal activity. For a more detailed description see "Annex 1 - Requirement Specification" and "Annex 2 - Price Form".

Procedure identifier: e43c0bd5-e495-4c56-98e8-539c5cf186ae

Previous notice: 3008de73-68d7-468a-a51e-80927ac11e75-01

Internal identifier: 25/11715

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72260000 Software-related services

Additional classification (cpv): 48000000 Software package and information systems, 48100000 Industry specific software package, 48700000 Software package utilities, 48730000 Security software package, 48732000 Data security software package, 48780000 System, storage and content management software package, 72000000 IT services: consulting, software development, Internet and support, 72200000 Software programming and consultancy services, 72220000 Systems and technical consultancy services, 72222300

Information technology services, 72261000 Software support services, 72263000 Software implementation services, 72268000 Software supply services

2.1.2. Place of performance

Country subdivision (NUTS): Rogaland (NO0A1)
Country: Norway

2.1.3. Value

Estimated value excluding VAT: 6 000 000,00 NOK

2.1.4. General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0000

Title: Procurement of an IAM system

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Internal identifier: 25/11715

5.1.1. Purpose

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5.1.2. Place of performance

Country subdivision (NUTS): Rogaland (NO0A1)
Country: Norway

5.1.3. Estimated duration

Other duration: Unlimited

5.1.5. Value

Estimated value excluding VAT: 6 000 000,00 NOK

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.10. Award criteria

Criterion:

Type: Price

Name: Price

Description: The price will be assessed based on the stated prices and volume stated in Annex 2 - Price Form.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 20

Criterion:

Type: Quality

Name: Quality

Description: Quality is assessed based on the different assessment requirements in Annex 1 - Requirement Specification. The quality will be assessed based on the response of the requirement and review of cases in accordance with the contracting authority's requirement specifications.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 80

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Sør-Rogaland tingrett

Information about review deadlines: The waiting period is 10 days from the day after notification of the award is sent to the tenderers.

6. Results

Value of all contracts awarded in this notice: 6 000 000,00 NOK

6.1. Result lot identifier: LOT-0000

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:

Official name: Iteam Norge AS

Tender:

Tender identifier: Anskaffelse av IAM-løsning - Iteam1

Identifier of lot or group of lots: LOT-0000

Value of the tender: 4 890 000,00 NOK

Subcontracting: No

Contract information:

Identifier of the contract: Anskaffelse av IAM-løsning - Iteam1

Date of the conclusion of the contract: 17/05/2026

6.1.4. Statistical information

Summary of the review requests the buyer received:

Number of complainants: 0

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 3

8. Organisations

8.1. ORG-0001

Official name: Sandnes kommune

Registration number: 964965137

Postal address: Rådhusgata 1

Town: Sandnes

Postcode: 4306

Country subdivision (NUTS): Rogaland (NO0A1)

Country: Norway

Contact point: Johannes Oseland

Email: johannes.oseland@sandnes.kommune.no

Telephone: +47 90815421

Buyer profile: <https://eu.eu-supply.com/ctm/company/companyinformation/index/306369>

Roles of this organisation:

Buyer

8.1. ORG-0002

Official name: Sør-Rogaland tingrett

Registration number: 926 723 448

Town: Stavanger

Postcode: 4001

Country subdivision (NUTS): Rogaland (NO0A1)

Country: Norway

Roles of this organisation:

Review organisation

8.1. ORG-0003

Official name: Iteam Norge AS

Size of the economic operator: Large

Registration number: 916573065

Postal address: Kongens gate 49

Town: Narvik

Postcode: 8514

Country subdivision (NUTS): Nordland/Nordlândia (NO071)

Country: Norway

Email: mats.oygard@iteam.no

Telephone: +47 95022940

Roles of this organisation:

Tenderer
Winner of these lots: LOT-0000

Notice information

Notice identifier/version: 6f2bc746-eea8-4c63-b792-862819faf7c7 - 01

Form type: Result

Notice type: Contract or concession award notice – standard regime

Notice subtype: 29

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