

399869-2026 - Competition

Spain – Museum services – SERVICIOS DE ATENCIÓN AL PÚBLICO, EXPERIENCIA DE VISITA Y SERVICIOS EDUCATIVOS DEL MUSEU NACIONAL D'ART DE CATALUNYA CON MEDIDAS DE CONTRATACIÓN PÚBLICA SOCIAL Y AMBIENTAL

OJ S 111/2026 11/06/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: CONSORCIO DEL MUSEU NACIONAL D'ART DE CATALUNYA

Email: licitacions@museunacional.cat

Legal type of the buyer: Entity with special or exclusive rights

Activity of the contracting authority: Recreation, culture and religion

2. Procedure

2.1. Procedure

Title: SERVICIOS DE ATENCIÓN AL PÚBLICO, EXPERIENCIA DE VISITA Y SERVICIOS EDUCATIVOS DEL MUSEU NACIONAL D'ART DE CATALUNYA CON MEDIDAS DE CONTRATACIÓN PÚBLICA SOCIAL Y AMBIENTAL

Description: El objeto del presente contrato es la prestación de servicios vinculados a la atención, acogida, acompañamiento, mediación y desarrollo de la experiencia de visita y de los programas educativos

Procedure identifier: afce06ee-922d-4c62-8e25-ba9d6d59e7f8

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 92521000 Museum services

2.1.2. Place of performance

Anywhere in the European Economic Area

Additional information: 511

2.1.3. Value

Estimated value excluding VAT: 13 975 097,47 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.5. Terms of procurement

Terms of submission:

Maximum number of lots for which one tenderer can submit tenders: 2

Terms of contract:

Maximum number of lots for which contracts can be awarded to one tenderer: 2

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document Request

5. Lot

5.1. Lot: LOT-0001

Title: SERVICIO DE ACOGIDA Y ACOMPAÑAMIENTO INTEGRAL A LOS VISITANTES (EXPERIENCIA DE USUARIO)

Description: Prestación de servicios vinculados a la atención, acogida, acompañamiento, mediación y desarrollo de la experiencia de visita y de los programas educativos del Museo

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 92521000 Museum services

5.1.2. Place of performance

Country subdivision (NUTS): Barcelona (ES511)

Country: Spain

5.1.3. Estimated duration

Start date: 13/09/2026

Other duration: Unlimited

5.1.5. Value

Estimated value excluding VAT: 11 359 457,77 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.11. Procurement documents

Address of the procurement documents: <https://contractaciopublica.cat/ca/inici>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://contractaciopublica.cat/ca/inici>

Languages in which tenders or requests to participate may be submitted: Spanish

Electronic catalogue: Not allowed

Deadline for receipt of tenders: 13/07/2026 11:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 30 Days

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Tribunal Català de Contractes del Sector Públic

Information about review deadlines: Son susceptibles de recurso especial en materia de contratación, de acuerdo con el artículo 44 de la LCSP, los anuncios de licitación, los pliegos y los documentos contractuales que establezcan las condiciones que tienen que regir la contratación; los actos de trámite que decidan directa o indirectamente sobre la adjudicación, determinen la imposibilidad de continuar el procedimiento o produzcan indefensión o perjuicio irreparable a derechos o intereses legítimos; los acuerdos de adjudicación del contrato; y las modificaciones del contrato basadas en el incumplimiento del establecido en los artículos 204 y 205 de la LCSP, para entender que la modificación tendría que haber estado objeto de una nueva adjudicación.

5.1. Lot: LOT-0002

Title: SERVICIOS DE IMPLEMENTACIÓN DE VISITAS PARA TODA LA OFERTA DE ACTIVIDADES Y VISITAS DEL MUSEO Y SERVICIOS COMPLEMENTARIOS (PROYECTOS, WEBAPPS, CONTENIDOS)

Description: Prestación de servicios vinculados a la atención, acogida, acompañamiento, mediación y desarrollo de la experiencia de visita y de los programas educativos del Museo

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 92521000 Museum services

5.1.2. Place of performance

Country subdivision (NUTS): Barcelona (ES511)

Country: Spain

5.1.3. Estimated duration

Start date: 13/09/2026

Duration end date: 12/09/2028

5.1.5. Value

Estimated value excluding VAT: 2 615 639,71 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.11. Procurement documents

Address of the procurement documents: <https://contractaciopublica.cat/ca/inici>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://contractaciopublica.cat/ca/inici>

Languages in which tenders or requests to participate may be submitted: Spanish

Electronic catalogue: Not allowed

Deadline for receipt of tenders: 13/07/2026 11:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 30 Days

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15. Techniques**Framework agreement:**

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Tribunal Català de Contractes del Sector Públic

Organisation providing more information on the review procedures: Tribunal Català de Contractes del Sector Públic

8. Organisations

8.1. ORG-0001

Official name: CONSORCIO DEL MUSEU NACIONAL D'ART DE CATALUNYA

Registration number: Q5856250E

Department: CONTRATACION Y COMPRAS

Postal address: PALAU NACIONAL - PARC DE MONTJUÏC AVINGUDA DELS MONTANYANS S/N

Town: BARCELONA

Postcode: 08038

Country subdivision (NUTS): Barcelona (ES511)

Country: Spain

Contact point: DEPARTAMENTO DE CONTRATACIÓN Y COMPRAS

Email: licitacions@museunacional.cat

Telephone: 0034 93 622 03 60

Fax: 0034 93 622 03 74

Internet address: www.museunacional.cat

Information exchange endpoint (URL): www.museunacional.cat

Buyer profile: <https://contractaciopublica.cat/ca/perfils-contractant/detall/203909?categoria=0>

Roles of this organisation:

Buyer

8.1. ORG-0002

Official name: Tribunal Català de Contractes del Sector Públic

Registration number: S 08311001 G

Department: TRIBUNAL CONTRATOS
Town: BARCELONA
Postcode: 08029
Country subdivision (NUTS): Barcelona (ES511)
Country: Spain
Email: tribunalcatala@gencat.cat
Telephone: 0034 93 0000000

Roles of this organisation:

Review organisation
Organisation providing more information on the review procedures

8.1. ORG-0000

Official name: Publications Office of the European Union
Registration number: PUBL
Town: Luxembourg
Postcode: 2417
Country subdivision (NUTS): Luxembourg (LU000)
Country: Luxembourg
Email: ted@publications.europa.eu
Telephone: +352 29291
Internet address: <https://op.europa.eu>
Roles of this organisation:
TED eSender

Notice information

Notice identifier/version: 060431b5-0523-48ee-8d0e-1002d5f9ec42 - 02
Form type: Competition
Notice type: Contract or concession notice – standard regime
Notice subtype: 16
Notice dispatch date: 09/06/2026 10:38:10 (UTC+00:00) Western European Time, GMT
Languages in which this notice is officially available: Spanish
Notice publication number: 399869-2026
OJ S issue number: 111/2026
Publication date: 11/06/2026