

Sweden-Stockholm: Telephone-answering services

OJ S 126/2023 04/07/2023

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Region Stockholm, Trafiknämnden

National registration number: 232100-0016

Postal address: Lindhagensgatan 100

Town: Stockholm

NUTS code: SE110 Stockholms län

Postal code: 10573

Country: Sweden

Contact person: Gustav Gillberg

E-mail: gustav.gillberg@regionstockholm.se

Internet address(es):

Main address: <http://www.sl.se>

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://tendsign.com/doc.aspx?Uniqueld=afnjuiynlr&GoTo=Docs>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://tendsign.com/doc.aspx?Uniqueld=afnjuiynlr&GoTo=Tender>

I.4. Type of the contracting authority

Regional or local authority

I.5. Main activity

Other activity: Kollektivtrafik

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Beställningscentral Färdtjänst 2024

Reference number: TN 2022-0957

II.1.2. Main CPV code

79510000 Telephone-answering services

II.1.3. Type of contract

Services

II.1.4. Short description

Upphandling av ny Beställningscentral för Färdtjänstens verksamhet inom Region Stockholm.

II.1.5. Estimated total value

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

60120000 Taxi services, 64214200 Telephone switchboard services, 79512000 Call centre

II.2.3. Place of performance

NUTS code: SE110 Stockholms län

II.2.4. Description of the procurement

Upphandling av ny Beställningscentral för Färdtjänstens verksamhet inom Region Stockholm.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 70 000 000,00 SEK

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Start: 01/04/2024 End: 31/03/2026

This contract is subject to renewal: yes

Description of renewals:

2 förlängning/ar á 12 månader

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 27/08/2023 Local time: 23:59

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates**IV.2.4. Languages in which tenders or requests to participate may be submitted**

Swedish, English

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 22/11/2023

IV.2.7. Conditions for opening of tenders

Date: 28/08/2023 Local time: 00:00

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

Merzell annons: <https://opic.com/id/afnjuiynlr>

VI.4. Procedures for review**VI.4.1. Review body**

Official name: Förvaltningsrätten

Town: Stockholm

Country: Sweden

VI.5. Date of dispatch of this notice

29/06/2023