

**United Kingdom-Swansea: Computer-related management services**  
**OJ S 220/2016 15/11/2016**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Family Housing Association (Wales Ltd)

Postal address: 43 Walter Road

Town: Swansea

NUTS code: UKL18 Swansea

Postal code: SA1 5PN

Country: United Kingdom

Contact person: Andrew Bennett

E-mail: [Andrew.Bennett@fha-wales.com](mailto:Andrew.Bennett@fha-wales.com)

Telephone: +44 1792460192

**Internet address(es):**

Main address: <http://www.fha-wales.com/>

Address of the buyer profile: [http://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=AA0532](http://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0532)

**I.4. Type of the contracting authority**

Other type: housing association

**I.5. Main activity**

Housing and community amenities

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Managed ICT Services.

Reference number: ICT001

**II.1.2. Main CPV code**

72510000 Computer-related management services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

Managed ICT Services.

**II.1.6. Information about lots**

This contract is divided into lots: no

### **II.1.7. Total value of the procurement**

Lowest offer: 346 800,00 GBP / Highest offer: 730 667,00 GBP taken into consideration

## **II.2. Description**

### **II.2.2. Additional CPV code(s)**

72514300 Facilities management services for computer systems maintenance, 72514000 Computer facilities management services, 72600000 Computer support and consultancy services, 72610000 Computer support services, 72700000 Computer network services, 72611000 Technical computer support services, 72910000 Computer back-up services

### **II.2.3. Place of performance**

NUTS code: UKL18 Swansea

NUTS code: UKL1 West Wales and The Valleys

Main site or place of performance: Swansea.

### **II.2.4. Description of the procurement**

Fully managed ICT services. Help-desk, server maintenance, Strategic advice.

### **II.2.5. Award criteria**

Quality criterion - Name: Quality / Weighting: 60 %

Cost criterion - Name: Cost / Weighting: 40 %

### **II.2.11. Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

## **Section IV: Procedure**

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### **IV.1. Description**

#### **IV.1.1. Type of procedure**

Open procedure

#### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

### **IV.2. Administrative information**

#### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2016/S 171-307329](#)

#### **IV.2.8. Information about termination of dynamic purchasing system**

#### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

## **Section V: Award of contract**

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A contract/lot is awarded: yes

## **V.2. Award of contract**

### **V.2.1. Date of conclusion of the contract**

11/11/2016

### **V.2.2. Information about tenders**

Number of tenders received: 7

Number of tenders received from SMEs: 7

Number of tenders received by electronic means: 7

The contract has been awarded to a group of economic operators: no

### **V.2.3. Name and address of the contractor**

Official name: Solsoft Group Limited

Postal address: Queen Charlotte House, Queen Charlotte St

Town: Bristol

NUTS code: UKK11 Bristol, City of

Postal code: BS1 4HQ

Country: United Kingdom

Telephone: +44 8450730970

The contractor is an SME: yes

### **V.2.4. Information on value of the contract/lot**

Lowest offer: 346 800,00 GBP / Highest offer: 730 667,00 GBP taken into consideration

### **V.2.5. Information about subcontracting**

## **Section VI: Complementary information**

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### **VI.3. Additional information**

(WA Ref: 57134).

### **VI.4. Procedures for review**

#### **VI.4.1. Review body**

Official name: Family Housing Association (Wales Ltd)

Postal address: 43 Walter Road

Town: Swansea

Postal code: SA1 5PN

Country: United Kingdom

Telephone: +44 1792460192

Fax: +44 1792473726

Internet address: <http://www.fha-wales.com/>

### **VI.5. Date of dispatch of this notice**

11/11/2016