

**Ireland-Cork: IT services: consulting, software development, Internet and support**

OJ S 140/2022 22/07/2022

Contract notice – utilities

Services

**Legal Basis:**

Directive 2014/25/EU

**Section I: Contracting entity**

---

**I.1. Name and addresses**

Official name: Irish Water

National registration number: IE3191327JH

Postal address: Tender Administration, PO Box 900, Webworks, Eglinton Street, Ervia

Town: Cork

NUTS code: IE Éire / Ireland

Postal code: Co.Cork

Country: Ireland

Contact person: Tender Admin

E-mail: [tenders@water.ie](mailto:tenders@water.ie)

Telephone: +353 214239000

**Internet address(es):**Main address: <https://www.water.ie>Address of the buyer profile: <https://irl.eu-supply.com/ctm/Company/CompanyInformation/Index/129496>**I.3. Communication**The procurement documents are available for unrestricted and full direct access, free of charge, at: [www.etenders.gov.ie](http://www.etenders.gov.ie)

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: [www.etenders.gov.ie](http://www.etenders.gov.ie)

Tenders or requests to participate must be submitted to the abovementioned address

**I.6. Main activity**

Water

**Section II: Object**

---

**II.1. Scope of the procurement****II.1.1. Title**

21/044 - Single Supplier Framework for the provision of IT Support, Maintenance and Development Services to Irish Water

Reference number: 21/044

**II.1.2. Main CPV code**

72000000 IT services: consulting, software development, Internet and support

**II.1.3. Type of contract**

Services

#### **II.1.4. Short description**

21/044 - Single Supplier Framework for the provision of IT Support, Maintenance and Development Services to Irish Water

#### **II.1.5. Estimated total value**

#### **II.1.6. Information about lots**

This contract is divided into lots: no

### **II.2. Description**

#### **II.2.2. Additional CPV code(s)**

72100000 Hardware consultancy services, 72110000 Hardware selection consultancy services, 72120000 Hardware disaster-recovery consultancy services, 72200000 Software programming and consultancy services, 72212000 Programming services of application software, 72212200 Networking, Internet and intranet software development services, 72212218 License management software development services, 72212517 IT software development services, 72212700 Software development services utilities, 72212771 General utility software development services, 72220000 Systems and technical consultancy services, 72222300 Information technology services, 72223000 Information technology requirements review services, 72227000 Software integration consultancy services, 72228000 Hardware integration consultancy services, 72250000 System and support services, 72251000 Disaster recovery services, 72252000 Computer archiving services, 72253000 Helpdesk and support services, 72253100 Helpdesk services, 72253200 Systems support services, 72254000 Software testing, 72254100 Systems testing services, 72261000 Software support services, 72262000 Software development services, 72267000 Software maintenance and repair services, 72267100 Maintenance of information technology software, 72267200 Repair of information technology software, 72300000 Data services, 72320000 Database services, 72400000 Internet services, 72511000 Network management software services, 72700000 Computer network services, 72710000 Local area network services, 72720000 Wide area network services, 72910000 Computer back-up services

#### **II.2.3. Place of performance**

NUTS code: IE Éire / Ireland

#### **II.2.4. Description of the procurement**

21/044 - Single Supplier Framework for the provision of IT Support, Maintenance and Development Services to Irish Water

#### **II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6. Estimated value**

#### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 96

This contract is subject to renewal: no

#### **II.2.9. Information about the limits on the number of candidates to be invited**

Envisaged number of candidates: 5 Objective criteria for choosing the limited number of candidates:

Maximum of five Applicants will be invited to Tender where the minimum requirements are demonstrated.

If there is more than one Applicant ranked at fifth place, the Contracting Entity reserves the right to pre-qualify and shortlist all such tied Applicants (so that more than five of Applicants would then pre-qualify).

**II.2.10. Information about variants**

Variants will be accepted: no

**II.2.11. Information about options**

Options: no

**II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

**II.2.14. Additional information**

Submit through eTenders system before the deadline. It's vital you begin scanning & uploading the response in a timely manner. The system lockdown at the time specified in PQQ documents. Tenders not fully uploaded by the response deadline won't be accepted. Submit via eTenders system not later than 12:00 hrs local time on 19/08/2022

Help Guides: [www.etenders.gov.ie/system-user-guide](http://www.etenders.gov.ie/system-user-guide)

---

**Section III: Legal, economic, financial and technical information**

**III.1. Conditions for participation**

**III.1.2. Economic and financial standing**

Selection criteria as stated in the procurement documents

**III.1.3. Technical and professional ability**

Selection criteria as stated in the procurement documents

**III.1.8. Legal form to be taken by the group of economic operators to whom the contract is to be awarded**

Requests to participate may be submitted by single entities or by groups of service providers. A group will not be required to convert into a specific legal form in order to submit a request to participate, but may if the Contracting Entity considers it necessary to ensure that the contract is carried out to its satisfaction, be required to do so prior to award of the contract. The Contracting Entity also reserves the right to contract with each member of the group on the basis of joint and several liability, or with one member of the group as a main contractor with a number of sub-contractors or on any other basis as the Contracting Entity considers appropriate

---

**Section IV: Procedure**

**IV.1. Description**

**IV.1.1. Type of procedure**

Negotiated procedure with prior call for competition

**IV.1.3. Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

Framework agreement with a single operator

**IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

**IV.2. Administrative information**

**IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 19/08/2022 Local time: 12:00

**IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

**IV.2.4. Languages in which tenders or requests to participate may be submitted**

English, Irish

**IV.2.6. Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 12 (from the date stated for receipt of tender)

**Section VI: Complementary information**

---

**VI.1. Information about recurrence**

This is a recurrent procurement: yes

**VI.2. Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

**VI.3. Additional information**

**VI.4. Procedures for review**

**VI.4.1. Review body**

Official name: The High Court

Postal address: High Court Central Office, Four Courts, Inns Quay,

Town: Dublin

Country: Ireland

E-mail: [highcourtcentraloffice@courts.ie](mailto:highcourtcentraloffice@courts.ie)

Telephone: +35 318886000

**VI.4.3. Review procedure**

Precise information on deadline(s) for review procedures:

Please refer to Statutory Instrument 131 of 2010, European Communities (Award of Contracts by Utility Undertaking) (Review Procedures) Regulations 2010 (and in particular Regulation 7 and 10(2)).

**VI.5. Date of dispatch of this notice**

18/07/2022