

401943-2026 - Competition

Sweden – Software package and information systems – IT-systemlösning som stödjer Meter to Cash processen med meter data mananagement, kundinformationssystem och kundrelationsfunktionalitet

OJ S 111/2026 11/06/2026

Contract or concession notice – standard regime

Supplies

1. Buyer

1.1. Buyer

Official name: Umeå Energi AB

Email: brevlada@umeaenergi.se

Legal type of the buyer: Public undertaking, controlled by a local authority

Activity of the contracting entity: Production, transport or distribution of gas or heat

2. Procedure

2.1. Procedure

Title: IT-systemlösning som stödjer Meter to Cash processen med meter data mananagement, kundinformationssystem och kundrelationsfunktionalitet

Description: Umeå Energi AB samt dotterbolag inbjuder Er att lämna intresseanmälan på rubricerad upphandling. Umeå energi avser upphandla en lösning för kärnprocessen Meter to cash (MTC) som ska omfatta funktionalitet för MDM (meter data management), kundrelation samt KIS/CIS (kundinformationssystem). Upphandlingen omfattar inte lösning för mätinsamling. Lösningen ska levereras som en tjänst (SaaS).

Procedure identifier: 100acbb8-de4e-4b2d-9167-c439dd3cb859

Type of procedure: Negotiated with prior publication of a call for competition / competitive with negotiation

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Supplies

Main classification (cpv): 48000000 Software package and information systems

2.1.2. Place of performance

Country subdivision (NUTS): Västerbottens län (SE331)

Country: Sweden

2.1.3. Value

Estimated value excluding VAT: 150 000 000,00 SEK

2.1.4. General information

Legal basis:

Directive 2014/25/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-0001

Title: IT-systemlösning som stödjer Meter to Cash processen med meter data mananagement, kundinformationssystem och kundrelationsfunktionalitet

Description: Umeå Energi AB samt dotterbolag inbjuder Er att lämna intresseanmälan på rubricerad upphandling. Umeå energi avser upphandla en lösning för kärnprocessen Meter to cash (MTC) som ska omfatta funktionalitet för MDM (meter data management), kundrelation samt KIS/CIS (kundinformationssystem). Upphandlingen omfattar inte lösning för mätinsamling. Lösningen ska levereras som en tjänst (SaaS).

Internal identifier: urn:eavrop:mdn:ProcurementProject:131917:Lot:1

5.1.1. Purpose

Main nature of the contract: Supplies

Main classification (cpv): 48000000 Software package and information systems

Additional classification (cpv): 72000000 IT services: consulting, software development, Internet and support

5.1.2. Place of performance

Country subdivision (NUTS): Västerbottens län (SE331)

Country: Sweden

5.1.3. Estimated duration

Other duration: Unknown

5.1.4. Renewal

Maximum renewals: 0

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

Green Procurement Criteria: Other Green Public Procurement criteria

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

Information about the second stage of a two-stage procedure:

Minimum number of candidates to be invited for the second stage of the procedure: 1

The procedure will take place in successive stages. At each stage, some participants may be eliminated

5.1.11. Procurement documents

Address of the procurement documents: <https://www.e-avrop.com/umeaenergi/e-Upphandling/NoticeLink.aspx?id=130907>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Allowed

Address for submission: <https://www.e-avrop.com/umeaenergi/e-Upphandling/NoticeLink.aspx?id=130907>

Languages in which tenders or requests to participate may be submitted: Swedish

Electronic catalogue: Not allowed

Description of the financial guarantee: ...

Deadline for receipt of requests to participate: 27/08/2026 00:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: Not yet known

Conditions relating to the performance of the contract: .

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

Legal form that must be taken by a group of tenderers that is awarded a contract: .

Financial arrangement: .

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Förvaltningsrätten i Umeå

Organisation providing additional information about the procurement procedure: Umeå Energi AB

Organisation providing more information on the review procedures: Förvaltningsrätten i Umeå

8. Organisations

8.1. ORG-0001

Official name: Umeå Energi AB

Registration number: 556097-8602

Postal address: Storgatan 34

Town: Umeå

Postcode: 903 25

Country subdivision (NUTS): Västerbottens län (SE331)

Country: Sweden

Email: brevlada@umeaenergi.se

Telephone: 090-160000

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

8.1. ORG-0002

Official name: Antirio AB

Registration number: 556533-8133

Postal address: GÅRDSVÄGEN 18

Town: Solna

Postcode: 169 70

Country subdivision (NUTS): Stockholms län (SE110)

Country: Sweden

Email: support@e-avrop.com

Telephone: 08-501 190 00

Internet address: <https://www.e-avrop.com>

Roles of this organisation:

TED eSender

8.1. ORG-0003

Official name: Förvaltningsrätten i Umeå

Registration number: 202100-2742

Postal address: Box 193

Town: Umeå

Postcode: 901 05

Country subdivision (NUTS): Västerbottens län (SE331)

Country: Sweden

Email: forvaltningsratteniumea@dom.se

Telephone: +46 90-17 74 00

Internet address: <https://www.domstol.se/forvaltningsratten-i-umea/>

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

Notice information

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