

**Norway – Repair and maintenance services – Framework agreement for workshop services for vehicles under 3,500 kg.****OJ S 118/2025 24/06/2025****Contract or concession award notice – standard regime****Services - Supplies**

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**1. Buyer****1.1. Buyer**

Official name: Tromsø kommune

Email: [renate.mortensen2@tromso.kommune.no](mailto:renate.mortensen2@tromso.kommune.no)

Legal type of the buyer: Regional authority

Activity of the contracting authority: General public services

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**2. Procedure****2.1. Procedure**

Title: Framework agreement for workshop services for vehicles under 3,500 kg.

Description: The framework agreement comprises more than 400 vehicles under 3,500 kg, which shall have annual service and maintenance as well as EU control (PKK). Systematic follow-up of the vehicles, as well as service and repair history can contribute to better control of the vehicle fleet, cost reductions and longer lifetime of the vehicles. The framework agreement for workshop services does not include tyres, tyre hotel tyres or repairs of body damage and glass.

Procedure identifier: 38764af2-c945-4dcb-9156-75a1afadf86c

Previous notice: b9c2ffd3-3935-47c3-9421-d93df390f624-01

Internal identifier: 24/124

Type of procedure: Open

The procedure is accelerated: no

**2.1.1. Purpose**

Main nature of the contract: Services

Additional nature of the contract: Supplies

Main classification (cpv): 50000000 Repair and maintenance services

Additional classification (cpv): 34111200 Saloon cars, 34113000 4-wheel-drive vehicles, 34144900 Electric vehicles, 34300000 Parts and accessories for vehicles and their engines, 34330000 Spare parts for goods vehicles, vans and cars, 50100000 Repair, maintenance and associated services of vehicles and related equipment, 50110000 Repair and maintenance services of motor vehicles and associated equipment, 50112000 Repair and maintenance services of cars, 50112100 Car repair services, 50112200 Car maintenance services, 50116000 Maintenance and repair services related to specific parts of vehicles, 50116100 Electrical-system repair services, 50116200 Repair and maintenance services of vehicle brakes and brake parts, 50116300 Repair and maintenance services of vehicle gearboxes, 50116400 Repair and maintenance services of vehicle transmissions

**2.1.2. Place of performance**

Country subdivision (NUTS): Troms/Romsa/Tromssa (NO072)

Country: Norway

### 2.1.3. Value

Maximum value of the framework agreement: 56 000 000,00 NOK

### 2.1.4. General information

Call for competition is terminated

Legal basis:

Directive 2014/24/EU

## 5. Lot

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### 5.1. Lot: LOT-0000

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Repair, maintenance and associated services of vehicles and related equipment, 50110000

Repair and maintenance services of motor vehicles and associated equipment, 50112000

Repair and maintenance services of cars, 50112100 Car repair services, 50112200

Car maintenance services, 50116000

Maintenance and repair services related to specific parts of vehicles, 50116100

Electrical-system repair services, 50116200

Repair and maintenance services of vehicle brakes and brake parts, 50116300

Repair and maintenance services of vehicle gearboxes, 50116400

Repair and maintenance services of vehicle transmissions

Options:

Description of the options: The municipal companies have an option for administration via CarAdmin and the integration of CarAdmin.

#### 5.1.2. Place of performance

Country subdivision (NUTS): Troms/Romsa/Tromssa (NO072)

Country: Norway

#### 5.1.3. Estimated duration

Duration: 2 Years

#### 5.1.4. Renewal

Maximum renewals: 2

Other information about renewals: Can be extended for one + one year.

### 5.1.5. Value

Maximum value of the framework agreement: 56 000 000,00 NOK

### 5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

### 5.1.10. Award criteria

Criterion:

Type: Price

Name: Price

Description: Total price in accordance with the price form.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 60,00

Criterion:

Type: Quality

Name: Quality

Description: The quality award criteria will be evaluated based on the tenderer's response to the following sub-criteria: Priority and Customer Service Competence Integration with CarAdmin

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 40,00

Criterion:

Type: Quality

Description: A mapping of climate and environmental impacts in the procurement shows that the service part in itself has a minimal environmental impact all the time it covers the purchase of human resources such as hourly work or assignments. The environmental impact of the agreement is mostly connected to: Waste management through workshops generating significant amounts of waste, including hazardous waste such as oil, batteries and chemicals. Improper handling of this waste can lead to pollution of soil and water. Use of chemicals for vehicle repairs and maintenance that can be harmful to the environment if not handled properly. Noise pollution during the operation of machines and equipment that can negatively affect the local environment. Workshops that offer repairs and periodic vehicle inspections must be certified by the Norwegian Public Roads Administration, c.f. the workshop regulations § 3. One of the terms for certification is that premises and technical equipment used by a certified vehicle garage be suitable for the purpose and have the necessary permits, cf. the workshop regulations § 7. The premises' suitability is approved by the municipality in accordance with the Planning and Building Act. The necessary permits are related, among other things, to the Pollution Act § 7 first period, in which it is stated that the person responsible for an activity or measures that pollute, or carries a risk of pollution, must have a licence. Application for a licence to a company in accordance with the Pollution Act shall be sent to the Norwegian Environment Agency. All vehicle garages approved by the Norwegian Public Roads Administration are therefore required to comply with strict requirements regarding climate and the environment in order to operate the operation. Climate and environment as the award criteria will, therefore, not be suitable for separating tenderers since everyone must fulfil the same strict requirements for climate and environment. The assessment is then that climate and environment as the award criterion will not give any further gain beyond the statutory requirements. When procuring workshop services for vehicles under 3,500 kg, the above will achieve a clearly better climate and environmental effect by making absolute requirements in the requirement specification that ensure that the

already imposed climate and environmental requirements in the workshop certification are complied with and reported, that the routines and guidelines are updated, implemented and anchored in the business and that employees receive sufficient training in handling hazardous waste. The exclusion provisions in the procurement regulations § 7-9 fourth paragraph first sentence will therefore apply and the award criterion is replaced by absolute requirements in the requirement specifications.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 0,00

#### **5.1.15. Techniques**

Framework agreement:

Framework agreement, without reopening of competition

Information about the dynamic purchasing system:

No dynamic purchase system

Electronic auction: no

#### **5.1.16. Further information, mediation and review**

Review organisation: Nord-Troms og Senja tingrett

Information about review deadlines: -

Organisation signing the contract: Tromsø kommune

## 6. Results

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Maximum value of the framework agreements in this notice: 56 000 000,00 NOK

Approximate value of the framework agreements: 40 000 000,00 NOK

### **6.1. Result lot Identifier: LOT-0000**

Winner selection status: At least one winner was chosen.

Framework agreement:

Maximum value of the framework agreement: 56 000 000,00 NOK

Re-estimated value of the framework agreement: 40 000 000,00 NOK

### **6.1.2. Information about winners**

**Winner:**

Official name: NOR DIESEL AS

**Tender:**

Tender identifier: Rammeavtale om verkstedtjenester for kjøretøy under 3500 kg

Identifier of lot or group of lots: LOT-0000

Value of the tender: 1 415 515,00 NOK

The tender was ranked: no

Concession value:

The tender is a variant: no

Subcontracting: No

Contract information:

Identifier of the contract: 25/93: Rammeavtale om verkstedtjenester

Date on which the winner was chosen: 20/05/2025

Date of the conclusion of the contract: 28/05/2025

The contract is awarded within a framework agreement: no

Organisation signing the contract: Tromsø kommune

### **6.1.4. Statistical information:**

Summary of the review requests the buyer received  
Number of complainants: 0  
Received tenders or requests to participate:  
Type of received submissions: Tenders from micro, small or medium tenderers  
Number of tenders or requests to participate received: 1

## 8. Organisations

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### 8.1. ORG-0001

Official name: Tromsø kommune  
Registration number: 940 101 808  
Department: Seksjon for anskaffelser  
Postal address: Rådhuset, Postboks 6900 Langnes  
Town: Tromsø  
Postcode: 9299  
Country subdivision (NUTS): Troms/Romsa/Tromssa (NO072)  
Country: Norway  
Contact point: Renate Mortensen  
Email: [renate.mortensen2@tromso.kommune.no](mailto:renate.mortensen2@tromso.kommune.no)  
Telephone: +47 77 79 00 00  
**Roles of this organisation:**  
Buyer  
Organisation signing the contract

### 8.1. ORG-0002

Official name: Nord-Troms og Senja tingrett  
Registration number: 926 723 022  
Postal address: Postboks 2510  
Town: Tromsø  
Postcode: 9270  
Country subdivision (NUTS): Troms/Romsa/Tromssa (NO072)  
Country: Norway  
Email: [tntspost@domstol.no](mailto:tntspost@domstol.no)  
Telephone: 77 60 34 00  
Internet address: <https://www.domstol.no/no/domstoler/tingrett/nord-troms-og-senja-tingrett/>  
**Roles of this organisation:**  
Review organisation

### 8.1. ORG-0003

Official name: NOR DIESEL AS  
Size of the economic operator: Micro, small, or medium  
Registration number: 979759096  
Department: Salg  
Postal address: Ringvegen 15  
Town: 9018  
Postcode: 9018  
Country subdivision (NUTS): Troms/Romsa/Tromssa (NO072)  
Country: Norway  
Contact point: Sten-Tore Hansen  
Email: [stentore@nordiesel.no](mailto:stentore@nordiesel.no)

Telephone: 77615600

**Roles of this organisation:**

Tenderer

**Winner of these lots:** LOT-0000

## Notice information

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Notice identifier/version: 24a8c9ef-1fb4-4079-97ee-71ef8212f68e - 01

Form type: Result

Notice type: Contract or concession award notice – standard regime

Notice subtype: 29

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