

**Belgium-Brussels: Voice Communication Services (VOICE III)**

OJ S 141/2022 25/07/2022

**Contract notice  
Services****Legal Basis:**

Regulation (EU, Euratom) No 2018/1046

**Section I: Contracting authority**

---

**I.1. Name and addresses**

Official name: European Commission, Directorate-General for Informatics (DIGIT), DIGIT.A.3  
– ICT Procurement and Contracts

Postal address: Rue de la Loi 107, L-107 01/DCS-B

Town: Brussels

NUTS code: BE100 Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad

Postal code: 1049

Country: Belgium

E-mail: [digit-contracts-info-centre@ec.europa.eu](mailto:digit-contracts-info-centre@ec.europa.eu)

**Internet address(es):**

Main address: [http://ec.europa.eu/info/departments/informatics\\_en](http://ec.europa.eu/info/departments/informatics_en)

**I.3. Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://etendering.ted.europa.eu/cft/cft-display.html?cftId=9488>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://etendering.ted.europa.eu/cft/cft-display.html?cftId=9488>

**I.4. Type of the contracting authority**

European institution/agency or international organisation

**I.5. Main activity**

General public services

**Section II: Object**

---

**II.1. Scope of the procurement****II.1.1. Title**

Voice Communication Services (VOICE III)

Reference number: DIGIT/2022/OP/0002

**II.1.2. Main CPV code**

64200000 Telecommunications services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

Provision of voice communication services to the European Commission and participating European Institutions, Bodies and Agencies (VOICE III).

#### **II.1.5. Estimated total value**

Value excluding VAT: 22 625 000,00 EUR

#### **II.1.6. Information about lots**

This contract is divided into lots: no

### **II.2. Description**

#### **II.2.2. Additional CPV code(s)**

64200000 Telecommunications services, 64210000 Telephone and data transmission services

#### **II.2.3. Place of performance**

NUTS code: AT Österreich  
NUTS code: BE Belgique / België  
NUTS code: BG България / Bulgaria  
NUTS code: CY Κύπρος / Kýpros  
NUTS code: CZ Česko  
NUTS code: DE Deutschland  
NUTS code: DK Danmark  
NUTS code: EE Eesti  
NUTS code: EL Ελλάδα / Elláda  
NUTS code: ES España  
NUTS code: FI Suomi / Finland  
NUTS code: FR France  
NUTS code: HR Hrvatska  
NUTS code: HU Magyarország  
NUTS code: IE Éire / Ireland  
NUTS code: IT Italia  
NUTS code: LT Lietuva  
NUTS code: LU Luxembourg  
NUTS code: LV Latvija  
NUTS code: MT Malta  
NUTS code: NL Nederland  
NUTS code: PL Polska  
NUTS code: PT Portugal  
NUTS code: RO România  
NUTS code: SE Sverige  
NUTS code: SI Slovenija  
NUTS code: SK Slovensko

Main site or place of performance: The services can be provided in all EU Member States, with predominance in Belgium, Luxembourg and France. For more details please consult the procurement documents – link indicated in Section I.3).

#### **II.2.4. Description of the procurement**

Voice communication services (VOICE III).

For more details please consult the procurement documents available at the address indicated in Section I.3).

#### **II.2.5.**

## **Award criteria**

Criteria below

Price

### **II.2.6. Estimated value**

Value excluding VAT: 22 625 000,00 EUR

### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 84

This contract is subject to renewal: no

### **II.2.10. Information about variants**

Variants will be accepted: no

### **II.2.11. Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
yes

Identification of the project: Please consult the procurement documents available at the address indicated in Section I.3).

### **II.2.14. Additional information**

Please consult the procurement documents available at the address indicated in Section I.3).

## **Section III: Legal, economic, financial and technical information**

---

### **III.1. Conditions for participation**

#### **III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions:

Please consult the procurement documents available at the address indicated in Section I.3).

#### **III.1.2. Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3. Technical and professional ability**

Selection criteria as stated in the procurement documents

### **III.2. Conditions related to the contract**

#### **III.2.2. Contract performance conditions**

Please consult the procurement documents available at the address indicated in Section I.3).

## **Section IV: Procedure**

---

### **IV.1. Description**

#### **IV.1.1. Type of procedure**

Open procedure

#### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

Framework agreement with several operators Envisaged maximum number of participants to the framework agreement: 10

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

#### **IV.2. Administrative information**

##### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2022/S 066-173087](#)

##### **IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 12/09/2022 Local time: 16:00

##### **IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

##### **IV.2.4. Languages in which tenders or requests to participate may be submitted**

Bulgarian, Czech, Danish, German, Greek, English, Spanish, Estonian, Finnish, French, Irish, Croatian, Hungarian, Italian, Lithuanian, Latvian, Maltese, Dutch, Polish, Portuguese, Romanian, Slovak, Slovenian, Swedish

##### **IV.2.6. Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 6 (from the date stated for receipt of tender)

##### **IV.2.7. Conditions for opening of tenders**

Date: 14/09/2022 Local time: 10:30

Place:

Tenders will be opened electronically on the date and time indicated in the contract notice. It is possible to attend the opening by videoconference.

Information about authorised persons and opening procedure: Please consult the procurement documents available at the address indicated in Section I.3).

## **Section VI: Complementary information**

---

#### **VI.1. Information about recurrence**

This is a recurrent procurement: yes

#### **VI.2. Information about electronic workflows**

Electronic invoicing will be accepted

Electronic payment will be used

#### **VI.3. Additional information**

Please consult the procurement documents available at the address indicated in Section I.3).

#### **VI.4. Procedures for review**

##### **VI.4.1. Review body**

Official name: General Court of the European Union

Postal address: rue du Fort Niedergrünwald

Town: Luxembourg

Postal code: L-2925

Country: Luxembourg

Telephone: +352 4303-1

Internet address: <http://curia.europa.eu>

**VI.4.3. Review procedure**

Precise information on deadline(s) for review procedures:

Please consult the procurement documents available at the address indicated in Section I.3).

**VI.5. Date of dispatch of this notice**

18/07/2022