

Spain-Madrid: Computer facilities management services

OJ S 127/2023 05/07/2023

Contract award notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Dirección General del Instituto de Mayores y Servicios Sociales

National registration number: Q2827004I

Postal address: Ginzo de Limia 58 c/v Avda. de la Ilustración s/n

Town: Madrid

NUTS code: ES300 Madrid

Postal code: 28029

Country: Spain

Contact person: Dirección General del Instituto de Mayores y Servicios Sociales

E-mail: area.contratacion.inversiones@imserso.es

Telephone: +34 917033749

Fax: +34 917033755

Internet address(es):Main address: <http://www.imserso.es>Address of the buyer profile: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=%2FlenFWdN6mgQK2TEfXGy%2BA%3D%3D>**I.4. Type of the contracting authority**

Ministry or any other national or federal authority, including their regional or local subdivisions

I.5. Main activity

Social protection

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

Servicio de soporte informático in situ a los usuarios y sus puestos de trabajo localizados en los distintos Centros Territoriales del Instituto de Mayores y Servicios Sociales (IMSERSO)

Reference number: 328/2023

II.1.2. Main CPV code

72514000 Computer facilities management services

II.1.3. Type of contract

Services

II.1.4. Short description

Procedimiento abierto

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 1 335 264,06 EUR

II.2. Description

II.2.3. Place of performance

NUTS code: ES España

Main site or place of performance: Centros y Direcciones Territoriales del IMSERSO y Servicios Centrales . .

II.2.4. Description of the procurement

Procedimiento abierto

II.2.5. Award criteria

Quality criterion - Name: 1.1 Solución técnica ofertada / Weighting: 20

Quality criterion - Name: 1.2.1 Calidad del plan de asunción del servicio / Weighting: 5

Quality criterion - Name: 1.2.2 Calidad del plan de devolución del servicio. / Weighting: 5

Cost criterion - Name: 2.2.1. Número de horas gratuitas comprometidas a trabajos a realizar en horario fuera de la jornada laboral para trabajos planificados y no planificados / Weighting: 10

Cost criterion - Name: 2.2.2. Número de horas anuales gratuitas comprometidas de un Técnico de Soporte Informático in situ en Ceuta / Weighting: 10

Cost criterion - Name: 2.2.3. Número de horas anuales gratuitas comprometidas de un Técnico de Soporte Informático in situ en Melilla / Weighting: 10

Cost criterion - Name: 2.1 Precio / Weighting: 40

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2023/S 063-188226](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: 328/2023

Title:

Servicio de soporte informático in situ a los usuarios y sus puestos de trabajo localizados en los distintos Centros Territoriales del Instituto de Mayores y Servicios Sociales (IMSERSO)

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

29/06/2023

V.2.2. Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 1

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: SUMINISTROS, IMPORTACIONES Y MANTENIMIENTOS ELECTRÓNICOS, S.A.U. (SERMICRO)

National registration number: A78032315

Postal address: Pradillo, 48-50

Town: Madrid

NUTS code: ES300 Madrid

Postal code: 28002

Country: Spain

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 1 736 874,46 EUR

Total value of the contract/lot: 1 335 264,06 EUR

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Tribunal Administrativo Central de Recursos Contractuales

Postal address: Avenida General Perón, 38, planta 8

Town: Madrid

Postal code: 28020

Country: Spain

Internet address: <https://sedeminhap.gob.es/es-ES/Sedes/TACRC/Paginas/Default.aspx>

VI.5. Date of dispatch of this notice

30/06/2023