

405229-2026 - Competition

Spain – Computer support services – Servicio de atención especializada en el soporte técnico relativo al uso de los servicios electrónicos de la Agencia Estatal de Administración Tributaria.

OJ S 112/2026 12/06/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Dirección General de la Agencia Estatal de Administración Tributaria

Email: contratacion@correo.aeat.es

Legal type of the buyer: Central government authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Servicio de atención especializada en el soporte técnico relativo al uso de los servicios electrónicos de la Agencia Estatal de Administración Tributaria.

Description: Las necesidades y requisitos que deben satisfacerse en este procedimiento son las definidas en el Pliego de Cláusulas Administrativas Particulares.

Procedure identifier: 9615cf54-580b-4a7a-972f-53552e933ddc

Internal identifier: 26840048900

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72610000 Computer support services

Additional classification (cpv): 72510000 Computer-related management services, 72514100

Facilities management services involving computer operation

2.1.2. Place of performance

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

2.1.3. Value

Estimated value excluding VAT: 11 957 970,14 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Notice

Money laundering or terrorist financing: Blanqueo de capital o financiación del terrorismo

Business activities are suspended: Las actividades comerciales están suspendidas

Bankruptcy: Quiebra

Analogous situation like bankruptcy, insolvency or arrangement with creditors under national law: Situación análoga a la quiebra según la legislación nacional

Breaching of obligations in the fields of environmental law: Incumplimiento de obligaciones en materia de legislación ambiental

Breaching of obligations set under purely national exclusion grounds: Motivos de exclusión exclusivamente nacionales

Early termination, damages, or other comparable sanctions: Sancionado por terminación anticipada, daños u otros motivos comparables

Breaching of obligations in the fields of social law: Incumplimiento de obligaciones en materia de legislación social

Insolvency: Insolvencia

Agreements with other economic operators aimed at distorting competition: Acuerdos con otros operadores económicos con el objetivo de falsear la competencia

Direct or indirect involvement in the preparation of this procurement procedure: Participación directa o indirecta en la preparación de este procedimiento de contratación

Arrangement with creditors: Acuerdo con los acreedores

Participation in a criminal organisation: Participación en una organización criminal

Misrepresentation, withheld information, unable to provide required documents or obtained confidential information of this procedure: Culpable de tergiversación, ocultación de información, incapacidad de proporcionar documentación requerida y obtención de información confidencial de este procedimiento

Terrorist offences or offences linked to terrorist activities: Delitos de terrorismo o delitos vinculados a actividades terroristas

Fraud: Fraude

Breaching of obligations in the fields of labour law: Incumplimiento de obligaciones en materia de legislación laboral

Child labour and including other forms of trafficking in human beings: Trabajo infantil y otras formas de trata de seres humanos

Corruption: Corrupción

Assets being administered by liquidator: Bienes administrados por un liquidador

Conflict of interest due to its participation in the procurement procedure: Conflicto de intereses debido a su participación en este procedimiento de contratación

Grave professional misconduct: Culpable de falta profesional grave

Breaching obligation relating to payment of taxes: Pago de tasas

Breaching obligation relating to payment of social security contributions: Pago de cotizaciones a la seguridad social

5. Lot

5.1. Lot: LOT-0000

Title: Servicio de atención especializada en el soporte técnico relativo al uso de los servicios electrónicos de la Agencia Estatal de Administración Tributaria.

Description: Las necesidades y requisitos que deben satisfacerse en este procedimiento son las definidas en el Pliego de Cláusulas Administrativas Particulares.

Internal identifier: 26840048900

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72610000 Computer support services

Additional classification (cpv): 72510000 Computer-related management services, 72514100 Facilities management services involving computer operation

5.1.2. Place of performance

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

5.1.3. Estimated duration

Duration: 2 Years

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Criterios valorables mediante fórmula.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 40

Criterion:

Type: Price

Description: Precio.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 30

Criterion:

Type: Quality

Description: Criterios que dependen de un juicio de valor.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 30

5.1.11. Procurement documents

Address of the procurement documents: https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=eUMM0OR4GKM2wEhQbcAqug%3D%3D

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=eUMM0OR4GKM2wEhQbcAqug%3D%3D

Languages in which tenders or requests to participate may be submitted: Spanish

Electronic catalogue: Allowed

Deadline for receipt of tenders: 01/07/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 2 Years

Information about public opening:

Opening date: 01/07/2026 13:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Place: Dirección General de la Agencia Estatal de Administración Tributaria

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Dirección General de la Agencia Estatal de Administración Tributaria - TRIBUNAL ADMINISTRATIVO CENTRAL DE RECURSOS CONTRACTUALES (TACRC)

Information about review deadlines: Plazo de interposición de recurso conforme a normativa.

8. Organisations

8.1. ORG-0001

Official name: Dirección General de la Agencia Estatal de Administración Tributaria

Registration number: 10000380051261

Registration number: Q2826000H

Town: Madrid

Postcode: 28020

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

Contact point: Dirección General de la Agencia Estatal de Administración Tributaria

Email: contratacion@correo.aeat.es

Telephone: +34 915838072

Internet address: <http://contrataciondelestado.es>

Buyer profile: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=7z4XPG5E%2Bw%3D>

Other contact points:

Official name: TRIBUNAL ADMINISTRATIVO CENTRAL DE RECURSOS CONTRACTUALES (TACRC)

Town: Madrid

Postcode: 28020

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

Roles of this organisation:

Buyer

Review organisation

Notice information

Notice identifier/version: a55dd048-406d-449f-b228-887c4aeb3ee0 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

Notice dispatch date: 11/06/2026 11:52:55 (UTC+02:00) Eastern European Time, Central European Summer Time

Languages in which this notice is officially available: Spanish

Notice publication number: 405229-2026

OJ S issue number: 112/2026

Publication date: 12/06/2026