

Ireland-Dublin: Technical computer support services
OJ S 197/2017 13/10/2017
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Tourism Ireland Limited

National registration number: N/A

Postal address: 5th Floor, Bishop's Square, Redmond's Hill

Town: Dublin

NUTS code: IE Éire / Ireland

Postal code: D02 TD99

Country: Ireland

Contact person: Hannah Hughes

E-mail: hhughes@tourismireland.com

Internet address(es):

Main address: <http://www.ireland.com>

Address of the buyer profile: <https://irl.eu-supply.com/ctm/Company/CompanyInformation/Index/1197>

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Other activity: tourism — destination marketing

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Provision of On-site ICT Support Services — Dublin.

Reference number: Onsite Dublin-DMCI-2017

II.1.2. Main CPV code

72611000 Technical computer support services

II.1.3. Type of contract

Services

II.1.4. Short description

The ICT Department of Tourism Ireland wishes to procure the services of a Supplier for the provision of On-site ICT Support Services to its Dublin Office. Suitably qualified applicants are hereby invited to submit a Request to Participate. The Contract period will be for two (2) years subject to budget and annual performance review and other factors, with the option to extend annually for up to three (3) further years, at Tourism Ireland's discretion. The Contract will

commence in August 2017. Please refer to the documents attached for downloading for further details.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 700 000,00 EUR

II.2. Description

II.2.2. Additional CPV code(s)

72253000 Helpdesk and support services, 72610000 Computer support services

II.2.3. Place of performance

NUTS code: IE Éire / Ireland

Main site or place of performance: Tourism Ireland's Dublin Office.

II.2.4. Description of the procurement

The ICT Department of Tourism Ireland wishes to procure the services of a Supplier for the provision of Onsite ICT Support Services in its Dublin Office. Suitably qualified applicants are hereby invited to submit a Request to Participate. The Contract period will be for two (2) years subject to budget and annual performance review and other factors, with the option to extend annually for up to three (3) further years, at Tourism Ireland's discretion. The Contract will commence in August 2017. Please refer to the documents attached for downloading for details.

II.2.5. Award criteria

Quality criterion - Name: Technical competence / Weighting: 20

Quality criterion - Name: Project and implementation planning / Weighting: 10

Quality criterion - Name: Supplier and contract management and procurement / Weighting: 10

Quality criterion - Name: Management of the contract / Weighting: 10

Cost criterion - Name: Cost / Weighting: 50

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Estimated contract value detailed in this Notice is the maximum budget available for the first 3 years.

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Restricted procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2017/S 039-071046](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: 1

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

01/07/2017

V.2.2. Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Radius Solutions

Postal address: 2a Carndonagh Drive

Town: Dublin

NUTS code: IE Éire / Ireland

Postal code: D13 TR77

Country: Ireland

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 700 000,00 EUR

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

These services are being tendered using a Restricted procedure.

The successful tenderer will be required to be present in Tourism Ireland's Dublin office.

Requests to Participate must be submitted in line with the submission procedure detailed in the Instructions Document.

Tourism Ireland cannot accept responsibility for applications that are lost or damaged during delivery.

Late applications will not be accepted.

Tourism Ireland will not be responsible for costs, charges or expenses incurred by participants, whether or not a final contract is awarded.

Tourism Ireland is subject to the provisions of the Code of Practice on Freedom of Information for North/South Implementation Bodies and Tourism Ireland.

Award of this contract will be subject to the winning Tenderer's compliance with the Fair Employment and Treatment (Northern Ireland) Order 1998 (if based in Northern Ireland).

Award of this contract will be subject to selected candidate obtaining a Tax Clearance Certificate or equivalent as required by the Irish Revenue Commissioners.

The contract will be subject to Irish law.

Award of this Contract will be subject to the approval of the Board of Tourism Ireland.

Tourism Ireland reserves the right without advance notice (and without giving reasons unless so required by law and without liability to the applicants) to amend or otherwise change the process or to terminate the process.

This notice does not represent a commitment to enter into any contract(s).

VI.4. Procedures for review

VI.4.1. Review body

Official name: The High Court

Town: Dublin

Country: Ireland

VI.5. Date of dispatch of this notice

11/10/2017