

## 405496-2026 - Competition

Sweden – Collection agency services – Inkassotjänster

OJ S 112/2026 12/06/2026

Contract or concession notice – standard regime

Services

### 1. Buyer

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#### 1.1. Buyer

Official name: Norrtälje kommun

Email: [upphandling@norrталje.se](mailto:upphandling@norrталje.se)

Legal type of the buyer: Local authority

Activity of the contracting authority: General public services

### 2. Procedure

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#### 2.1. Procedure

Title: Inkassotjänster

Description: Upphandlingen avser ramavtal för Inkassotjänster för Norrtälje kommuns, samt dess bolags, fordringar. Uppdraget omfattar bl.a. krav- och påminnelsehantering, upprättande av avbetalningsplaner, frivilliga uppgörelser samt vid behov rättslig indrivning. Tjänsterna ska utföras i enlighet med inkassolagen (1974:182), dataskyddsregelverket (GDPR) och övrig tillämplig lagstiftning.

Procedure identifier: 77797fb9-70a2-46b2-818b-d03dbddcbe6b

Type of procedure: Open

The procedure is accelerated: no

##### 2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79940000 Collection agency services

##### 2.1.2. Place of performance

Country: Sweden

Anywhere in the given country

##### 2.1.3. Value

Estimated value excluding VAT: 4 000 000,00 SEK

##### 2.1.4. General information

**Legal basis:**

Directive 2014/24/EU

##### 2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

### 5. Lot

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#### 5.1. Lot: LOT-0001

Title: Inkassotjänster

Description: Upphandlingen avser ramavtal för Inkassotjänster för Norrtälje kommuns, samt dess bolags, fordringar. Uppdraget omfattar bl.a. krav- och påminnelsehantering, upprättande av avbetalningsplaner, frivilliga uppgörelser samt vid behov rättslig indrivning. Tjänsterna ska utföras i enlighet med inkassolagen (1974:182), dataskyddsregelverket (GDPR) och övrig tillämplig lagstiftning.

Internal identifier: urn:eavrop:mdn:ProcurementProject:122101:Lot:1

#### 5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79940000 Collection agency services

#### 5.1.2. Place of performance

Country: Sweden

Anywhere in the given country

#### 5.1.3. Estimated duration

Start date: 01/11/2026

Duration end date: 31/10/2030

#### 5.1.4. Renewal

Maximum renewals: 0

#### 5.1.6. General information

##### Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

#### 5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

#### 5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

#### 5.1.11. Procurement documents

Address of the procurement documents: <https://www.e-avrop.com/norrtalje/e-Upphandling/NoticeLink.aspx?id=121092>

#### 5.1.12. Terms of procurement

##### Terms of submission:

Electronic submission: Allowed

Address for submission: <https://www.e-avrop.com/norrtalje/e-Upphandling/NoticeLink.aspx?id=121092>

Languages in which tenders or requests to participate may be submitted: Swedish

Electronic catalogue: Not allowed

Deadline for receipt of tenders: 01/09/2026 00:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 3 Months

##### Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: Not yet known

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

#### 5.1.15. Techniques

##### Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 1

##### Information about the dynamic purchasing system:

No dynamic purchase system

#### 5.1.16. Further information, mediation and review

Review organisation: Förvaltningsrätten i Uppsala

Organisation providing additional information about the procurement procedure: Norrtälje kommun

Organisation providing more information on the review procedures: Förvaltningsrätten i Uppsala

## 8. Organisations

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### 8.1. ORG-0001

Official name: Norrtälje kommun

Registration number: 212000-0217

Postal address: Estunavägen 14

Town: Norrtälje

Postcode: 76128

Country subdivision (NUTS): Stockholms län (SE110)

Country: Sweden

Email: [upphandling@norttalje.se](mailto:upphandling@norttalje.se)

Telephone: 0176-71000

##### Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

### 8.1. ORG-0002

Official name: Antirio AB

Registration number: 556533-8133

Postal address: GÅRDSVÄGEN 18

Town: Solna

Postcode: 169 70

Country subdivision (NUTS): Stockholms län (SE110)

Country: Sweden

Email: [support@e-avrop.com](mailto:support@e-avrop.com)

Telephone: 08-501 190 00

Internet address: <https://www.e-avrop.com>

##### Roles of this organisation:

TED eSender

### 8.1. ORG-0003

Official name: Förvaltningsrätten i Uppsala

Registration number: 202100-2742

Postal address: Box 1853

Town: Uppsala

Postcode: 751 48

Country subdivision (NUTS): Uppsala län (SE121)

Country: Sweden

Email: [forvaltningsratteni uppsala@dom.se](mailto:forvaltningsratteni uppsala@dom.se)

Telephone: +46 18-431 63 00

Internet address: <https://www.domstol.se/forvaltningsratten-i-uppsala/>

**Roles of this organisation:**

Review organisation

Organisation providing more information on the review procedures

## Notice information

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Form type: Competition

Notice type: Contract or concession notice – standard regime

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