

**Ireland-Dublin: IT services: consulting, software development, Internet and support**

OJ S 179/2018 18/09/2018

Contract award notice

Services

**Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: National Shared Services Office (NSSO)

National registration number: 9849665S

Postal address: Leeson Lane

Town: Dublin 2

NUTS code: IE Éire / Ireland

Postal code: Co Dublin

Country: Ireland

Contact person: Louise Hunt

E-mail: [Louise.Hunt@nssso.gov.ie](mailto:Louise.Hunt@nssso.gov.ie)

Telephone: +353 761007425

**Internet address(es):**

Main address: WWW.NSSO.GOV.IE

Address of the buyer profile: <https://irl.eu-supply.com/ctm/Company/CompanyInformation/Index/152037>**I.4. Type of the contracting authority**

National or federal agency/office

**I.5. Main activity**

Economic and financial affairs

**Section II: Object**

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**II.1. Scope of the procurement****II.1.1. Title**

Managed Service Support Model Subject Matter Expert

Reference number: Managed Service Support

**II.1.2. Main CPV code**

72000000 IT services: consulting, software development, Internet and support

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

The NSSO is now seeking to procure the services of an experienced Managed Services Support Model Subject Matter Expert to enable the establishment of a support model for the Financial Shared Services Centre's and to lead the project through the initial waves of delivery.

#### **II.1.6. Information about lots**

This contract is divided into lots: no

#### **II.1.7. Total value of the procurement**

Value excluding VAT: 900 000,00 EUR

### **II.2. Description**

#### **II.2.2. Additional CPV code(s)**

72000000 IT services: consulting, software development, Internet and support

#### **II.2.3. Place of performance**

NUTS code: IE Éire / Ireland

Main site or place of performance: 85-93 Lower Mount St, Dublin 2.

#### **II.2.4. Description of the procurement**

The NSSO is now seeking to procure the services of an experienced Managed Services Support Model Subject Matter Expert to enable the establishment of a support model for the Financial Shared Services Centre's and to lead the project through the initial waves of delivery.

#### **II.2.5. Award criteria**

Quality criterion - Name: Qualifications and experience of proposed resource / Weighting: 55 %

Quality criterion - Name: Internal and external recognised industry and quality accreditations in place evidenced by appropriate certification where relevant / Weighting: 10 %

Cost criterion - Name: Proposed costs for the provision of managed services support model subject matter expert / Weighting: 35 %

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

#### **II.2.14. Additional information**

### **Section IV: Procedure**

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#### **IV.1. Description**

##### **IV.1.1. Type of procedure**

Open procedure

##### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

##### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

#### **IV.2. Administrative information**

##### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2018/S 103-235620](#)

##### **IV.2.8. Information about termination of dynamic purchasing system**

##### **IV.2.9.**

## Information about termination of call for competition in the form of a prior information notice

### Section V: Award of contract

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**Contract No:** 1

**Title:**

Managed Service Support Model Subject Matter Expert

A contract/lot is awarded: yes

#### **V.2. Award of contract**

##### **V.2.1. Date of conclusion of the contract**

16/07/2018

##### **V.2.2. Information about tenders**

Number of tenders received: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: no

##### **V.2.3. Name and address of the contractor**

Official name: Deloitte

National registration number: IE 9F60756R

Postal address: Deloitte and Touche

Town: Dublin

NUTS code: IE Éire / Ireland

Postal code: Earlsfort Terrace

Country: Ireland

E-mail: [tenders@deloitte.ie](mailto:tenders@deloitte.ie)

Telephone: +353 14172200

Internet address: <http://www.deloitte.com/ie>

The contractor is an SME: no

##### **V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 1 040 580,00 EUR

##### **V.2.5. Information about subcontracting**

### Section VI: Complementary information

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#### **VI.3. Additional information**

#### **VI.4. Procedures for review**

##### **VI.4.1. Review body**

Official name: Office of Government Procurement

Postal address: 3A Mayor st, Dublin 1

Town: Dublin

Postal code: 1

Country: Ireland

##### **VI.5.**

**Date of dispatch of this notice**

13/09/2018