

United Kingdom-Bury St Edmunds: Contact management software package
OJ S 234/2013 03/12/2013
Contract award notice
Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: St Edmundsbury Borough Council
Postal address: West Suffolk House, Western Way
Town: Bury St Edmunds
Postal code: IP33 3YU
Country: United Kingdom
For the attention of: Tony Edwards
Telephone: +44 1284763233
Fax: +44 1284757206

Internet address(es):

General address of the contracting authority: <http://www.stedmundsbury.gov.uk>
Address of the buyer profile: http://www.mytenders.org/search/Search_AuthProfile.aspx?ID=AA1209

I.2. Type of the contracting authority

Regional or local authority

I.3. Main activity

General public services

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: yes
Official name: Forest Heath District Council

Section II: Object of the contract

II.1. Description

II.1.1. Title

Implementing Channel Shift, Workflow And Application Integration Solution(S) For SEBC and FHDC.

II.1.2. Type of contract and place of performance or delivery

Services
Service category No 7: Computer and related services
Main site or place of performance: Suffolk.
NUTS code UK United Kingdom

II.1.3. Information about a framework agreement or a dynamic purchasing system (DPS)

II.1.4. Short description of the contract or purchase(s)

St Edmundsbury Borough Council (Lead Authority) and Forest Heath District Council (named partner Authority) wishes to invite proposals from suitably experienced software vendors and

/or solution providers who wish to be considered for participation in the supply of a technology solution that supports their Customer Access Target Operating Model. The council will not consider a completely bespoke solution for any of the main requirements as they are looking for a solution that employs proven applications.

II.1.5. CPV code(s)

48333000 Contact management software package, 48211000 Platform interconnectivity software package, 48900000 Miscellaneous software package and computer systems, 48445000 Customer Relation Management software package, 79342300 Customer services

II.1.6. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

II.2. Total value of the contract/lot

II.2.1. Total value of the contract/lot

Value: 171 413 GBP
excluding VAT

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Restricted

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of
1. Quality. Weighting 60
2. Cost. Weighting 40

IV.2.2. Information about electronic auction

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

IV.3.2. Previous publication concerning this procedure

Contract notice

Notice number in the OJ S: [2013/S 36-057219](#) of 20.2.2013

Section V: Award of contract

Lot title: Implementing Channel Shift, Workflow And Application Integration Solution(S) For SEBC and FHDC

V.1. Date of conclusion of the contract

29.11.2013

V.2. Information about tenders

Number of tenders received: 7

V.3. Name and address of the contractor

Official name: Asidua Limited
Postal address: Ten Weavers Court
Town: Belfast,
Postal code: BT12 5GH
Country: United Kingdom

V.4. Information on value of the contract/lot

V.5. Information about subcontracting

Section VI: Complementary information

VI.1. Information about European Union funds

VI.2. Additional information

(MT Ref:110779)

VI.3. Procedures for review

VI.3.1. Review body

VI.3.2. Review procedure

VI.3.3. Service from which information about the review procedure may be obtained

VI.4. Date of dispatch of this notice

29.11.2013