

Italy-Selargius: Administrative healthcare services
OJ S 234/2013 03/12/2013
Contract award notice
Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: Azienda Sanitaria Locale n. 8 di Cagliari

Postal address: Via Piero della Francesca 1

Town: Selargius (CA)

Postal code: 09047

Country: Italy

Contact person: Servizi Generali Alberghieri e Logistica

For the attention of: dott. ing. Raffaele Peralta

E-mail: alberghiero.logistica@asl8cagliari.it

Telephone: +39 0706093204

Fax: +39 0706093803

Internet address(es):

General address of the contracting authority: <http://www.aslcagliari.it>

Address of the buyer profile: <http://www.aslcagliari.it>

Electronic access to information: <http://www.aslcagliari.it>

I.2. Type of the contracting authority

Regional or local authority

I.3. Main activity

Health

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description

II.1.1. Title

Procedura aperta per l'affidamento triennale, in 3 distinti lotti, del servizio di call center del Centro Unico di Prenotazione, dei servizi di supporto amministrativo e dei servizi di centralino telefonico dell'Azienda Sanitaria Locale n. 8 di Cagliari.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 27: Other services

Main site or place of performance: Ambito territoriale della ASL 8 di Cagliari - Provincia di Cagliari.

NUTS code ITG27 Cagliari

II.1.3. Information about a framework agreement or a dynamic purchasing system (DPS)

II.1.4. Short description of the contract or purchase(s)

L'appalto ha per oggetto l'affidamento triennale, in 3 distinti lotti, dei servizi di call center del Centro Unico di Prenotazione, dei servizi di supporto amministrativo e dei servizi di centralino telefonico dell'Azienda Saniatria Locale n. 8 di Cagliari.

II.1.5. CPV code(s)

75122000 Administrative healthcare services

II.1.6. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

II.2. Total value of the contract/lot

II.2.1. Total value of the contract/lot

Value: 10 762 097,28 EUR
excluding VAT

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Open

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of

1. Programmazione e controllo del servizio. Weighting 10
2. Gestione operativa del servizio. Weighting 22
3. Inserimento lavorativo di persone svantaggiate. Weighting 10
4. Sistema di rilevazione delle presenze. Weighting 8
5. Soluzioni tecniche migliorative e soluzioni organizzativo-gestionali innovative. Weighting 10

IV.2.2. Information about electronic auction

An electronic auction has been used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

Lotto 1: delibera di aggiudicazione n. 23 del 18.1.2013 - CIG 43670202E8; lotto 2 e lotto 3: delibera di aggiudicazione n. 1177 del 26.6.2013 - CIG 4367050BA7 e CIG 4367074F74.

IV.3.2. Previous publication concerning this procedure

Contract notice

Notice number in the OJ S: [2012/S 136-227367](#) of 18.7.2012

Section V: Award of contract

Contract No: 1

Lot No: 1

- Lot title: Servizi di call center del Centro Unico di Prenotazione - CIG 43670202E8

V.1. Date of conclusion of the contract

18.1.2013

V.2. Information about tenders

Number of tenders received: 6

V.3. Name and address of the contractor

Official name: R.T.I.: Soc. Coop.ve Solidarietà 2008 - CE.DI.S. - Limba- Ecogreen - Teatreuropa - Prima2000 - Mega - Portales - Nuova Era

Postal address: Via Freud 2

Town: Cagliari

Postal code: 09126

Country: Italy

E-mail: solidarieta2008@gmail.com

Telephone: +39 070300718

Fax: +39 0703486876

V.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot:

Value: 1 802 200 EUR

Total value of the procurement:

Value: 1 783 980 EUR

excluding VAT

If annual or monthly value:

Number of years: 3

V.5. Information about subcontracting

The contract is likely to be subcontracted: yes

Value or proportion likely to be subcontracted to third parties:

Not known

Contract No: 1

Lot No: 2

- Lot title: Servizi di supporto amministrativo - CIG 4367050BA7

V.1. Date of conclusion of the contract

26.6.2013

V.2. Information about tenders

Number of tenders received: 3

V.3. Name and address of the contractor

Official name: R.T.I.: Soc. Coop.ve Prima2000 - Solidarietà 2008 - CE.DI.S. - Limba - Teatreuropa - Mega - Portales - Nuova Era

Postal address: Via Corradino 51

Town: Iglesias (CI)

Postal code: 09016

Country: Italy

E-mail: coop.prima2000@yahoo.it

Telephone: +39 078121030

Fax: +39 078131887

V.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot:

Value: 3 686 300 EUR

excluding VAT

Total value of the procurement:

Value: 3 155 588 EUR

excluding VAT

If annual or monthly value:

Number of years: 3

V.5. Information about subcontracting

The contract is likely to be subcontracted: yes

Value or proportion likely to be subcontracted to third parties:

Not known

Contract No: 1

Lot No: 3

- Lot title: Servizio di centralino telefonico - CIG 4367074F74

V.1. Date of conclusion of the contract

26.6.2013

V.2. Information about tenders

Number of tenders received: 5

V.3. Name and address of the contractor

Official name: RTI: Soc.Coop.ve CE.DI.S, Solidarietà 2008, Prima 2000

Postal address: Via Istria 9/B

Town: Cagliari

Postal code: 09127

Country: Italy

E-mail: info@cediscoop.it

Telephone: +39 0704560665

Fax: +39 0704560665

V.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot:

Value: 539 536 EUR

excluding VAT

Total value of the procurement:

Value: 441 480,64 EUR

excluding VAT

If annual or monthly value:

Number of years: 3

V.5. Information about subcontracting

The contract is likely to be subcontracted: yes

Value or proportion likely to be subcontracted to third parties:

Not known

Section VI: Complementary information

VI.1. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:

no

VI.2. Additional information

VI.3. Procedures for review

VI.3.1. Review body

Official name: Tribunale Amministrativo Regionale della Sardegna

Postal address: Via Sassari 17

Town: Cagliari

Postal code: 09124

Country: Italy

Telephone: +39 070679751

VI.3.2. Review procedure

Precise information on deadline(s) for review procedures: Avverso il presente avviso è proponibile ricorso giurisdizionale nei termini e nelle forme previste dal D.lgs n. 104 del 2.7.2010.

VI.3.3. Service from which information about the review procedure may be obtained

VI.4. Date of dispatch of this notice

28.11.2013