

407257-2026 - Competition

Spain – Telecommunications services – CONTR 2026 109830: GESTIÓN DEL SISTEMA DE EMERGENCIAS 112 ANDALUCÍA

OJ S 113/2026 15/06/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: AGENCIA DE EMERGENCIAS DE ANDALUCIA

Email: contratacion.asema@juntadeandalucia.es

Legal type of the buyer: Regional authority

Activity of the contracting authority: Public order and safety

2. Procedure

2.1. Procedure

Title: CONTR 2026 109830: GESTIÓN DEL SISTEMA DE EMERGENCIAS 112 ANDALUCÍA

Description: CONTR 2026 109830: GESTIÓN DEL SISTEMA DE EMERGENCIAS 112 ANDALUCÍA

Procedure identifier: 1a186f71-05c6-4640-a853-1c9e0167e350

Previous notice: 392443-2026

Internal identifier: CONTR 2026/109830

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 64200000 Telecommunications services

Additional classification (cpv): 79512000 Call centre

2.1.2. Place of performance

Country subdivision (NUTS): Almería (ES611)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Cádiz (ES612)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Córdoba (ES613)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Granada (ES614)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Huelva (ES615)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Jaén (ES616)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Málaga (ES617)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Sevilla (ES618)

Country: Spain

2.1.3. Value

Estimated value excluding VAT: 62 766 496,87 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

Ley 9/2017, de 8 de noviembre, de Contratos del Sector Público, por la que se transponen al ordenamiento jurídico español las Directivas del Parlamento Europeo y del Consejo 2014/23/UE y 2014/24/UE, de 26 de febrero de 2014. -

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-0001

Title: CONTR 2026 109830: GESTIÓN DEL SISTEMA DE EMERGENCIAS 112 ANDALUCÍA

Description: CONTR 2026 109830: GESTIÓN DEL SISTEMA DE EMERGENCIAS 112 ANDALUCÍA

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 64200000 Telecommunications services

Additional classification (cpv): 79512000 Call centre

Options:

Description of the options: Posibilidad de prórroga: SI

5.1.2. Place of performance

Country subdivision (NUTS): Almería (ES611)

Country: Spain

5.1.2. Place of performance

Country subdivision (NUTS): Cádiz (ES612)

Country: Spain

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Country subdivision (NUTS): Málaga (ES617)

Country: Spain

5.1.2. Place of performance

Country subdivision (NUTS): Sevilla (ES618)

Country: Spain

5.1.3. Estimated duration

Duration: 24 Months

5.1.4. Renewal

Maximum renewals: 2

Other information about renewals: 12 meses cada prórroga

5.1.5. Value

Estimated value excluding VAT: 62 766 496,87 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: Spanish

Address of the procurement documents: <https://www.juntadeandalucia.es/haciendayadministracionpublica/apl/pdc-front-publico/perfiles-licitaciones/buscador-general?organismo=CPIDSSA&perfilContratante=ASEMA>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: [https://sirecftdpriexp.chap.junta-andalucia.es/licitacion-electronica/externalAccess?](https://sirecftdpriexp.chap.junta-andalucia.es/licitacion-electronica/externalAccess?code=5FLKZ7RS5OM4MWRQLPBR3NLJF2W4M3IACR7GWITYXTADKL6X3ZMEYYRGRQAP47P)

[code=5FLKZ7RS5OM4MWRQLPBR3NLJF2W4M3IACR7GWITYXTADKL6X3ZMEYYRGRQAP47P](https://sirecftdpriexp.chap.junta-andalucia.es/licitacion-electronica/externalAccess?code=5FLKZ7RS5OM4MWRQLPBR3NLJF2W4M3IACR7GWITYXTADKL6X3ZMEYYRGRQAP47P)

Languages in which tenders or requests to participate may be submitted: Spanish

Electronic catalogue: Not allowed

Deadline for receipt of tenders: 14/07/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 6 Months

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: TRIBUNAL ADMINISTRATIVO DE RECURSOS CONTRACTUALES DE LA JUNTA DE ANDALUCIA

Organisation providing additional information about the procurement procedure: AGENCIA DE EMERGENCIAS DE ANDALUCIA

Organisation providing offline access to the procurement documents: AGENCIA DE EMERGENCIAS DE ANDALUCIA

Organisation providing more information on the review procedures: TRIBUNAL ADMINISTRATIVO DE RECURSOS CONTRACTUALES DE LA JUNTA DE ANDALUCIA

8. Organisations

8.1. ORG-0001

Official name: AGENCIA DE EMERGENCIAS DE ANDALUCIA

Registration number: Q4101047A

Department: SERVICIO DE CONTRATACIÓN

Postal address: Calle Inca Garcilaso Nº 3, Isla de la Cartuja.

Town: Sevilla

Postcode: 41092

Country subdivision (NUTS): Sevilla (ES618)

Country: Spain

Contact point: contratacion.asema@juntadeandalucia.es

Email: contratacion.asema@juntadeandalucia.es

Telephone: 00

Information exchange endpoint (URL): https://www.ceh.junta-andalucia.es/haciendayadministracionpublica/apl/pdc_sirec/perfiles-licitaciones/detalle-perfil.jsf?perfilContratante=ASEMA&organismo=CPIDSSA

Buyer profile: https://www.ceh.junta-andalucia.es/haciendayadministracionpublica/apl/pdc_sirec/perfiles-licitaciones/perfiles-contratante.jsf

Roles of this organisation:

Buyer

Procurement service provider

Organisation providing additional information about the procurement procedure

Organisation providing offline access to the procurement documents

8.1. ORG-0002

Official name: TRIBUNAL ADMINISTRATIVO DE RECURSOS CONTRACTUALES DE LA JUNTA DE ANDALUCIA
Registration number: S411101F
Postal address: Calle Barcelona N° 4-6 41001 41001 C/ Johan G. Gutenberg. 41092 - Sevilla
Town: Sevilla
Postcode: 41001
Country subdivision (NUTS): Sevilla (ES618)
Country: Spain
Contact point: tarcja@juntadeandalucia.es
Email: tarcja@juntadeandalucia.es
Telephone: 00
Internet address: <https://juntadeandalucia.es/organismos/tarc/estructura/titular.html>
Information exchange endpoint (URL): <https://juntadeandalucia.es/organismos/tarc/estructura/titular.html>

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

8.1. ORG-0000

Official name: Publications Office of the European Union
Registration number: PUBL
Town: Luxembourg
Postcode: 2417
Country subdivision (NUTS): Luxembourg (LU000)
Country: Luxembourg
Email: ted@publications.europa.eu
Telephone: +352 29291
Internet address: <https://op.europa.eu>
Roles of this organisation:
TED eSender

Notice information

Notice identifier/version: 31c4f3a6-5e44-45aa-8302-19f5782e8f5b - 01
Form type: Competition
Notice type: Contract or concession notice – standard regime
Notice subtype: 16
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