

Ireland-Mahon: Software support services
OJ S 153/2021 10/08/2021
Contract notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Health Information and Quality Authority (HIQA)

National registration number: N/A

Postal address: Unit 1301

Town: Mahon

NUTS code: IE Éire / Ireland

Postal code: CityGate

Country: Ireland

Contact person: Niamh O'Connor

E-mail: noconnor@hiqa.ie

Telephone: +353 212409300

Internet address(es):

Main address: www.hiqa.ie

Address of the buyer profile: <https://irl.eu-supply.com/ctm/Company/CompanyInformation/Index/483>

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: http://irl.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=194997&B=ETENDERS_SIMPLE

[PID=194997&B=ETENDERS_SIMPLE](http://irl.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=194997&B=ETENDERS_SIMPLE)

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: http://irl.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=194997&B=ETENDERS_SIMPLE

Tenders or requests to participate must be submitted to the abovementioned address

I.4. Type of the contracting authority

National or federal agency/office

I.5. Main activity

Health

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

ICT-398 - Provision of Microsoft MEM (SCCM) Managed Service and Support

Reference number: ICT-398

II.1.2.

Main CPV code

72261000 Software support services

II.1.3. Type of contract

Services

II.1.4. Short description

Provision of Microsoft MEM (SCCM) Managed Service and Support

II.1.5. Estimated total value

Value excluding VAT: 250 000,00 EUR

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description**II.2.2. Additional CPV code(s)**

32424000 Network infrastructure, 48620000 Operating systems, 48821000 Network servers, 50324100 System maintenance services, 71356300 Technical support services, 72253200 Systems support services

II.2.3. Place of performance

NUTS code: IE Éire / Ireland

Main site or place of performance: Ireland

II.2.4. Description of the procurement

Provision of Microsoft MEM (SCCM) Managed Service and Support

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 250 000,00 EUR

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 36

This contract is subject to renewal: yes

Description of renewals:

The Contracting Authority reserves the right to extend the Term for a period or periods of up to 12 months with a maximum of 2 such extensions on the same terms and conditions, subject to the Contracting Authority's obligations at law.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions:

See attached documents.

III.1.2. Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3. Technical and professional ability

Selection criteria as stated in the procurement documents

III.2. Conditions related to the contract

III.2.2. Contract performance conditions

as per attached documents.

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 06/09/2021 Local time: 15:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

English

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 06/09/2022

IV.2.7. Conditions for opening of tenders

Date: 06/09/2021 Local time: 15:00

Place:

eTenders

Information about authorised persons and opening procedure: Authorised HIQA personnel to unlock responses after closing date and time.

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information**VI.4. Procedures for review****VI.4.1. Review body**

Official name: Central Office of the High Court

Postal address: Ground Floor (East Wing), Four Courts, Inns quay

Town: Dublin

Postal code: 7

Country: Ireland

E-mail: HighCourtCentralOffice@courts.ie

Telephone: +353 18886458

Internet address: <https://www.courts.ie/content/central-office-high-court>

VI.4.3. Review procedure

Precise information on deadline(s) for review procedures:

This tender is covered by the application of the remedies directive and the relevant standstill period applicable.

VI.5. Date of dispatch of this notice

05/08/2021