

Spain-Badajoz: Telephone operator services

OJ S 129/2023 07/07/2023

Contract notice

Services

**Legal Basis:**

Directive 2014/24/EU

## Section I: Contracting authority

---

### I.1. Name and addresses

Official name: Alcaldía del Ayuntamiento de Badajoz

National registration number: P0601500B

Postal address: Plaza de España, 1

Town: Badajoz

NUTS code: ES431 Badajoz

Postal code: 06002

Country: Spain

Contact person: Alcaldía del Ayuntamiento de Badajoz

E-mail: [contratacion@aytobadajoz.es](mailto:contratacion@aytobadajoz.es)

Telephone: +34 924210000

**Internet address(es):**

Main address: <http://www.aytobadajoz.es>

Address of the buyer profile: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=1y0AHuBk5voQK2TEfXGy%2BA%3D%3D>

### I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: [https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle\\_licitacion&idEvl=M0NZJqBFEIPs%2BnLj3vAg5A%3D%3D](https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=M0NZJqBFEIPs%2BnLj3vAg5A%3D%3D)

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted to the abovementioned address

Electronic communication requires the use of tools and devices that are not generally

available. Unrestricted and full direct access to these tools and devices is possible, free of

charge, at: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=1y0AHuBk5voQK2TEfXGy%2BA%3D%3D>

### I.4. Type of the contracting authority

Regional or local authority

### I.5. Main activity

General public services

## Section II: Object

---

### II.1. Scope of the procurement

#### II.1.1. Title

Gestión de la central de emergencias del Servicio de Bomberos del Ayuntamiento de Badajoz.

Reference number: 934/23P

**II.1.2. Main CPV code**

79511000 Telephone operator services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

Gestión de la central de emergencias del Servicio de Bomberos del Ayuntamiento de Badajoz.

**II.1.5. Estimated total value**

Value excluding VAT: 656 667,87 EUR

**II.1.6. Information about lots**

This contract is divided into lots: no

**II.2. Description****II.2.3. Place of performance**

NUTS code: ES431 Badajoz

**II.2.4. Description of the procurement**

Gestión de la central de emergencias del Servicio de Bomberos del Ayuntamiento de Badajoz.

**II.2.5. Award criteria**

Criteria below

Cost criterion - Name: A\_2. Ampliación de bolsa de horas anuales / Weighting: 20

Cost criterion - Name: A\_3.Puesta a disposición de teléfono móvil / Weighting: 10

Cost criterion - Name: A\_1. Oferta económica / Weighting: 70

**II.2.6. Estimated value**

Value excluding VAT: 656 667,87 EUR

**II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 24

This contract is subject to renewal: yes

Description of renewals:

posibilidad de dos años de prórroga

**II.2.10. Information about variants**

Variants will be accepted: no

**II.2.11. Information about options**

Options: no

**II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:

no

**II.2.14. Additional information****Section III: Legal, economic, financial and technical information**

---

**III.1. Conditions for participation****III.1.1.**

## **Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions:

Capacidad de obrar

No prohibición para contratar

Cumplimiento con las obligaciones con la Seguridad Social

Cumplimiento con las obligaciones tributarias

Titulos habilitantes: ISO 9001:2015 ISO 18001:2007

### **III.1.2. Economic and financial standing**

List and brief description of selection criteria:

Cifra anual de negocio

### **III.1.3. Technical and professional ability**

List and brief description of selection criteria:

- Trabajos realizados

## **III.2. Conditions related to the contract**

### **III.2.2. Contract performance conditions**

Consideraciones de tipo medioambiental. Descripción: Toda la documentación que se genere informes, partes de incidencias, etc...) como consecuencia de la ejecución del contrato, así como para llevar a cabo la formación correspondiente al contrato, deberá realizarse y distribuirse en soporte informático para minimizar al máximo su impresión

Consideraciones de tipo social. Descripción: Ver cláusula 5 1 condiciones especiales de ejecución

## **Section IV: Procedure**

---

### **IV.1. Description**

#### **IV.1.1. Type of procedure**

Open procedure

#### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

### **IV.2. Administrative information**

#### **IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 02/08/2023 Local time: 13:00

#### **IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

#### **IV.2.4. Languages in which tenders or requests to participate may be submitted**

Spanish

#### **IV.2.7. Conditions for opening of tenders**

Date: 09/08/2023 Local time: 09:00

Place:

Ayuntamiento de Badajoz

Datos de Dirección:

Calle: Plaza de España 1

CP: 06002

Población: Badajoz

País: España

Information about authorised persons and opening procedure: Descripción:

## **Section VI: Complementary information**

---

### **VI.1. Information about recurrence**

This is a recurrent procurement: no

### **VI.2. Information about electronic workflows**

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.3. Additional information**

### **VI.4. Procedures for review**

#### **VI.4.1. Review body**

Official name: AYUNTAMIENTO DE BADAJOZ

Postal address: PLAZA DE ESPAÑA 1

Town: BADAJOZ

Postal code: 06002

Country: Spain

E-mail: [contratacion@aytobadajoz.es](mailto:contratacion@aytobadajoz.es)

### **VI.5. Date of dispatch of this notice**

03/07/2023