

407407-2026 - Competition

**Luxembourg – IT services: consulting, software development, Internet and support –
Gestionnaire de maintenance TIC
OJ S 113/2026 15/06/2026
Contract or concession notice – standard regime
Services**

1. Buyer

1.1. Buyer

Official name: Centre des technologies de l'information de l'Etat

Email: supportmarchespublics@ctie.etat.lu

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Gestionnaire de maintenance TIC

Description: L'objet du marché consiste à fournir une ressource pour assister le CTIE pour les travaux de gestion de maintenance d'un portefeuille de solutions informatiques de la gouvernance électronique pour le compte de ses différents clients.

Procedure identifier: 773cac4a-df9b-4d7f-a426-38be90de80e5

Internal identifier: 2601520

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

2.1.2. Place of performance

Country subdivision (NUTS): Luxembourg (LU000)

Country: Luxembourg

2.1.4. General information

Additional information: Modalités de retrait du dossier : Le dossier de procédure ouverte peut être téléchargé gratuitement sur le site : www.pmp.lu Réception des offres/candidatures : Les offres sont à déposer selon les dispositions du point 2.10 du cahier des charges.

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document (ESPD)

5. Lot

5.1. Lot: LOT-0001

Title: Gestionnaire de maintenance TIC

Description: L'objet du marché consiste à fournir une ressource pour assister le CTIE pour les travaux de gestion de maintenance d'un portefeuille de solutions informatiques de la gouvernance électronique pour le compte de ses différents clients.

Internal identifier: 0

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

5.1.2. Place of performance

Country subdivision (NUTS): Luxembourg (LU000)

Country: Luxembourg

5.1.3. Estimated duration

Other duration: Unknown

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

5.1.9. Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD)

5.1.10. Award criteria

Criterion:

Type: Price

Description: Prix le plus bas

Category of award weight criterion: Weight (points, exact)

Award criterion number: 150

Criterion:

Type: Quality

Description: Qualité du profil

Category of award weight criterion: Weight (points, exact)

Award criterion number: 150

5.1.11. Procurement documents

Address of the procurement documents: <https://pmp.b2g.etat.lu/entreprise/consultation/543227?orgAcronyme=t5y>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://pmp.b2g.etat.lu/entreprise/consultation/543227?orgAcronyme=t5y>

Languages in which tenders or requests to participate may be submitted: French

Electronic catalogue: Not allowed

Advanced or qualified electronic signature or seal (as defined in Regulation (EU) No 910/2014) is required

Variants: Not allowed

Deadline for receipt of tenders: 16/07/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 0 Month

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: no

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Juridictions administratives

Information about review deadlines: <https://justice.public.lu/fr/organisation-justice/juridictions-administratives.html>

Organisation providing additional information about the procurement procedure: Centre des technologies de l'information de l'Etat

Organisation providing offline access to the procurement documents: Centre des technologies de l'information de l'Etat

Organisation receiving requests to participate: Centre des technologies de l'information de l'Etat

Organisation processing tenders: Centre des technologies de l'information de l'Etat

8. Organisations

8.1. ORG-0001

Official name: Centre des technologies de l'information de l'Etat

Registration number: LU10889245

Postal address: 560, rue de Neudorf

Town: Luxembourg

Postcode: 2220

Country subdivision (NUTS): Luxembourg (LU000)

Country: Luxembourg

Contact point: Centre des technologies de l'information de l'Etat

Email: supportmarchespublics@ctie.etat.lu

Telephone: +352 24781295

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Organisation providing offline access to the procurement documents

Organisation receiving requests to participate

Organisation processing tenders

8.1. ORG-0002

Official name: Juridictions administratives

Registration number: JURAD
Postal address: 1, rue du Fort Thüngen
Town: Luxembourg
Postcode: 1499
Country subdivision (NUTS): Luxembourg (LU000)
Country: Luxembourg
Contact point: Tribunal administratif - greffe
Email: greffe.tribunal@ja.etat.lu
Telephone: 42105-1
Internet address: <https://justice.public.lu/fr/organisation-justice/juridictions-administratives.html>

Roles of this organisation:

Review organisation

Notice information

Notice identifier/version: 0fecf92b-fbed-4253-acab-fdc92090e093 - 01
Form type: Competition
Notice type: Contract or concession notice – standard regime
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