

407479-2026 - Competition

Switzerland – IT services: consulting, software development, Internet and support – Acquisition de la maintenance et renouvellement des licences pour la plateforme Tungsten Kofax Capture

OJ S 113/2026 15/06/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Service de l'informatique et des télécommunications (SITel)

Email: aop_sitel@fr.ch

Legal type of the buyer: Body governed by public law, controlled by a regional authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Acquisition de la maintenance et renouvellement des licences pour la plateforme Tungsten Kofax Capture

Description: Acquisition de la maintenance et renouvellement des licences pour la plateforme Tungsten Kofax Capture

Procedure identifier: 011b4fb0-36cc-4e33-8229-167331056078

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

2.1.2. Place of performance

Town: Givisiez

Postcode: 1762

Country subdivision (NUTS): Fribourg / Freiburg (CH022)

Country: Switzerland

2.1.2. Place of performance

Town: Givisiez

Postcode: 1762

Country subdivision (NUTS): Fribourg / Freiburg (CH022)

Country: Switzerland

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.5. Terms of procurement

Terms of submission:

Maximum number of lots for which one tenderer can submit tenders: 2

Terms of contract:

Maximum number of lots for which contracts can be awarded to one tenderer: 2

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-0001

Title: Coût des licences des produits Kofax Capture et Kofax Import Connector intégrant le support de niveau 3.

Description: Le lot n°1 comprend le coût des licences des produits Kofax Capture et Kofax Import Connector intégrant le support de niveau 3. Pour le lot 1 le contrat portera sur une durée de 46 mois, du 1er mars 2028 au 31 décembre 2031.

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

5.1.2. Place of performance

Town: Givisiez

Postcode: 1762

Country subdivision (NUTS): Fribourg / Freiburg (CH022)

Country: Switzerland

5.1.3. Estimated duration

Start date: 01/03/2028

Duration end date: 31/12/2031

5.1.4. Renewal

Maximum renewals: 0

5.1.6. General information**Reserved participation:**

Participation is not reserved.

The names and professional qualifications of the staff assigned to perform the contract must be given: Not yet known

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria**Criterion:**

Type: Quality

Description: Critères d'adjudication

Description of the method to be used if weighting cannot be expressed by criteria: Les critères d'adjudication sont définis dans les documents.

5.1.11. Procurement documents

Access to certain procurement documents is restricted

Information about restricted documents is available at: <https://www.simap.ch/fr/redirect?context=eyJwYWdlIjoicHJvamVjdCIsInJvbGUiOm51bGwslm9yZ0lkIjpudWxsLCJwcm9qZWNO0SWQ>

Ad hoc communication channel:

Name: Simap.ch

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Not allowed

Justification for why electronic submission is not possible: Tools, devices, or file formats not generally available

Description: cf. dossier d'appel d'offres

Languages in which tenders or requests to participate may be submitted: French, German

Electronic catalogue: Not allowed

Variants: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 23/07/2026 11:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 180 Days

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: Not yet known

Conditions relating to the performance of the contract: Plus d'informations dans la publication officielle sur simap.ch

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: yes

Financial arrangement: Plus d'informations dans la publication officielle sur simap.ch

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Tribunal administratif fédéral

Information about review deadlines: Voies de droit Cet appel d'offre peut, dans un délai de 20 jours dès la présente publication, faire l'objet d'un recours auprès du Tribunal cantonal, section administrative, Rue des Augustins 3, Case postale 630, 1701 Fribourg.

Organisation providing additional information about the procurement procedure: Service de l'informatique et des télécommunications (SITel)

5.1. Lot: LOT-0002

Title: Coût de prestation de maintenance corrective, adaptative, évolutive. Le coût forfaitaire unique de mise en place ainsi que le coût du changement d'infrastructure de la solution Kofax.

Description: Le lot n°2 comprend les prestations de maintenance corrective, adaptative et évolutive, ainsi que le coût forfaitaire unique de mise en place et le coût lié au changement d'infrastructure de la solution Kofax. L'ensemble de ces prestations couvre une période de 62 mois. Pour le lot 2, la phase de mise en place et transition débute le 2 novembre 2026 jusqu'au 31 décembre 2026, soit 2 mois. Les prestations de maintenance corrective, adaptative et évolutive, ainsi que le coût pour la phase de mise en place et transition, porteront sur une

durée 60 mois, du 1er janvier 2027 au 31 décembre 2031. Le support devra être assuré en langue française, du lundi au vendredi (jours ouvrés de l'État de Fribourg), entre 7h30 et 18h00. Cela correspond à une durée totale de 62 mois.

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

5.1.2. Place of performance

Town: Givisiez

Postcode: 1762

Country subdivision (NUTS): Fribourg / Freiburg (CH022)

Country: Switzerland

5.1.3. Estimated duration

Start date: 02/11/2026

Duration end date: 31/12/2031

5.1.4. Renewal

Maximum renewals: 0

5.1.6. General information

Reserved participation:

Participation is not reserved.

The names and professional qualifications of the staff assigned to perform the contract must be given: Not yet known

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Critères d'adjudication

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Ad hoc communication channel:

Name: Simap.ch

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Terms of submission:

Electronic submission: Not allowed

Justification for why electronic submission is not possible: Tools, devices, or file formats not generally available

Description: cf. dossier d'appel d'offres

Languages in which tenders or requests to participate may be submitted: French, German
Electronic catalogue: Not allowed
Variants: Not allowed
Tenderers may submit more than one tender: Not allowed
Deadline for receipt of tenders: 23/07/2026 11:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time
Duration during which the tender must remain valid: 180 Days

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: Not yet known
Conditions relating to the performance of the contract: Plus d'informations dans la publication officielle sur simap.ch
Electronic invoicing: Required
Electronic ordering will be used: no
Electronic payment will be used: yes
Financial arrangement: Plus d'informations dans la publication officielle sur simap.ch

5.1.15. Techniques

Framework agreement:

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Organisation providing additional information about the procurement procedure: Service de l'informatique et des télécommunications (SITel)

8. Organisations

8.1. ORG-0001

Official name: Service de l'informatique et des télécommunications (SITel)

Registration number: 983a2ff3-3f04-45c9-aed9-500c32e2ffe8

Postal address: Route André Pillier 50

Town: Givisiez

Postcode: 1762

Country subdivision (NUTS): Fribourg / Freiburg (CH022)

Country: Switzerland

Email: aop_sitel@fr.ch

Telephone: +41263043161

Internet address: <https://www.fr.ch/sitel>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

8.1. ORG-0002

Official name: Tribunal administratif fédéral

Registration number: BVGER

Postal address: Postfach
Town: St. Gallen
Postcode: 9023
Country subdivision (NUTS): St. Gallen (CH055)
Country: Switzerland
Email: info@bvger.admin.ch
Telephone: +41584652626
Internet address: <https://www.bvger.ch>

Roles of this organisation:

Review organisation

8.1. ORG-0003

Official name: Simap.ch
Registration number: CH001
Postal address: Holzikofenweg 36
Town: Bern
Postcode: 3003
Country subdivision (NUTS): Bern / Berne (CH021)
Country: Switzerland
Email: support@simap.ch
Telephone: +41584646388
Internet address: <https://www.simap.ch>

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: c59f93be-6e0a-4bf3-bdb2-e2432332c76c - 01
Form type: Competition
Notice type: Contract or concession notice – standard regime
Notice subtype: 16
Notice dispatch date: 12/06/2026 02:25:50 (UTC+02:00) Eastern European Time, Central European Summer Time
Languages in which this notice is officially available: French, German
Notice publication number: 407479-2026
OJ S issue number: 113/2026
Publication date: 15/06/2026