

**United Kingdom-Exeter: Repair and maintenance services of wheelchairs**  
**OJ S 168/2020 31/08/2020**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: NHS Devon Clinical Commissioning Group

Postal address: County Hall, Topsham Road

Town: Exeter

NUTS code: UKK4 Devon

Postal code: EX2 4QD

Country: United Kingdom

Contact person: Garry Mitchell, Deputy Director of Procurement, NHS South, Central and West Commissioning Support Unit

E-mail: [scwcsu.clinical.procurement@nhs.net](mailto:scwcsu.clinical.procurement@nhs.net)

**Internet address(es):**

Main address: <https://devonccg.nhs.uk/>

Address of the buyer profile: <https://in-tendhost.co.uk/scwcsu.aspx/Home>

**I.4. Type of the contracting authority**

Body governed by public law

**I.5. Main activity**

Health

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Plymouth, South Hams and West Devon Wheelchair Services for Children, Young People and Adults (Standard and Specialist)

Reference number: PR003588

**II.1.2. Main CPV code**

50421100 Repair and maintenance services of wheelchairs

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

NHS Devon CCG has appointed a prime provider in the locality of Plymouth, South Hams and West Devon to provide wheelchair services both standard and specialist for children, young people and adults.

The service will provide a high quality and clinically safe integrated wheelchair service, including the assessment and provision of equipment, aftercare, repairs and support for adults

and children who have a physical/cognitive and/or degenerative long term condition which limits mobility. This may also include people who require end of life care. The service will be customer focused and strive to ensure customer satisfaction through skilled and efficient assessment, handover, and maintenance/repair and call out arrangements. This procurement was carried out by NHS South, Central and West Commissioning Support Unit (SCW) on behalf of the Commissioners.

#### **II.1.6. Information about lots**

This contract is divided into lots: no

#### **II.1.7. Total value of the procurement**

Value excluding VAT: 9 185 000,00 GBP

### **II.2. Description**

#### **II.2.2. Additional CPV code(s)**

33193120 Wheelchairs

#### **II.2.3. Place of performance**

NUTS code: UKK41 Plymouth

#### **II.2.4. Description of the procurement**

Plymouth, South Hams and West Devon.

#### **II.2.5. Award criteria**

Quality criterion - Name: Service model and delivery / Weighting: 25

Quality criterion - Name: Integrated working / Weighting: 12

Quality criterion - Name: Quality / Weighting: 10

Quality criterion - Name: Safeguarding / Weighting: 4

Quality criterion - Name: Workforce / Weighting: 7

Quality criterion - Name: IM&T / Weighting: 2

Quality criterion - Name: Estates / Weighting: 4

Quality criterion - Name: Mobilisation / Weighting: 4

Quality criterion - Name: Social value / Weighting: 2

Price - Weighting: 30

#### **II.2.11. Information about options**

Options: yes

Description of options:

The contract will be for a term of 3 years. At the end of the 3-year term the commissioner will have options to extend the initial period by any period or periods up to a maximum of a further 2 years.

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

### **Section IV: Procedure**

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#### **IV.1. Description**

##### **IV.1.1.**

**Type of procedure**

Open procedure

**IV.1.3. Information about a framework agreement or a dynamic purchasing system****IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

**IV.2. Administrative information****IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2019/S 143-352252](#)

**IV.2.8. Information about termination of dynamic purchasing system****IV.2.9. Information about termination of call for competition in the form of a prior information notice****Section V: Award of contract**

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**Contract No:** 1

**Lot No:** 1

**Title:**

Plymouth, South Hams and West Devon Wheelchair Services for Children, Young People and Adults (Standard and Specialist)

A contract/lot is awarded: yes

**V.2. Award of contract****V.2.1. Date of conclusion of the contract**

05/05/2020

**V.2.2. Information about tenders**

Number of tenders received: 3

The contract has been awarded to a group of economic operators: no

**V.2.3. Name and address of the contractor**

Official name: A J Mobility

Postal address: 17 North Crescent, Diplocks Way, East Sussex

Town: Hailsham

NUTS code: UKJ22 East Sussex CC

Postal code: BN27 3JF

Country: United Kingdom

E-mail: [enquiries@ajmhealthcare.org](mailto:enquiries@ajmhealthcare.org)

Telephone: +44 1323847250

Internet address: <https://www.ajmhealthcare.com/>

The contractor is an SME: yes

**V.2.4. Information on value of the contract/lot**

Initial estimated total value of the contract/lot: 9 185 000,00 GBP

Total value of the contract/lot: 9 185 000,00 GBP

## V.2.5. Information about subcontracting

### Section VI: Complementary information

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#### VI.3. Additional information

#### VI.4. Procedures for review

##### VI.4.1. Review body

Official name: NHS Devon Clinical Commissioning Group  
Postal address: County Hall, Topsham Road  
Town: Exeter  
Postal code: EX2 4QD  
Country: United Kingdom  
E-mail: [d-ccg.corporateservices@nhs.net](mailto:d-ccg.corporateservices@nhs.net)  
Telephone: +44 1392205205  
Internet address: <https://devonccg.nhs.uk/>

##### VI.4.2. Body responsible for mediation procedures

Official name: NHS Devon Clinical Commissioning Group  
Postal address: County Hall, Topsham Road  
Town: Exeter  
Postal code: EX2 4QD  
Country: United Kingdom  
E-mail: [d-ccg.corporateservices@nhs.net](mailto:d-ccg.corporateservices@nhs.net)  
Telephone: +44 1392205205  
Internet address: <https://devonccg.nhs.uk/>

##### VI.4.4. Service from which information about the review procedure may be obtained

Official name: NHS Devon Clinical Commissioning Group  
Postal address: County Hall, Topsham Road  
Town: Exeter  
Postal code: EX2 4QD  
Country: United Kingdom  
E-mail: [d-ccg.corporateservices@nhs.net](mailto:d-ccg.corporateservices@nhs.net)  
Telephone: +44 1392205205  
Internet address: <https://devonccg.nhs.uk/>

#### VI.5. Date of dispatch of this notice

26/08/2020