

France-Saint-Jean: Miscellaneous software package and computer systems
OJ S 169/2020 01/09/2020
Contract award notice
Supplies

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: CRMA Occitanie Pyrénées — Méditerranée

Postal address: 59 ter chemin Verdale

Town: Saint-Jean

NUTS code: FRJ23 Haute-Garonne

Postal code: 31240

Country: France

E-mail: achats@crma-occitanie.fr

Telephone: +33 562229439

Internet address(es):

Main address: <http://crma-occitanie.fr>

Address of the buyer profile: <http://reseaucma.e-marchespublics.com>

I.4. Type of the contracting authority

Other type: Chambre consulaire

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Acquisition et installation d'un outil de gestion des relations clients

II.1.2. Main CPV code

48900000 Miscellaneous software package and computer systems

II.1.3. Type of contract

Supplies

II.1.4. Short description

La présente consultation a pour objet l'acquisition, l'installation et prestations associées d'une solution de Gestion des relations clients (GRC) pour la Chambre régionale de métiers et de l'artisanat Occitanie (CRMA Occitanie).

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7.

Total value of the procurement

Lowest offer: 981 789,00 EUR / Highest offer: 1 327 872,00 EUR taken into consideration

II.2. Description

II.2.2. Additional CPV code(s)

48900000 Miscellaneous software package and computer systems

II.2.3. Place of performance

NUTS code: FRJ Occitanie

II.2.4. Description of the procurement

Acquisition, l'installation et prestations associées d'une solution de Gestion des relations clients (GRC) pour la Chambre régionale de métiers et de l'artisanat Occitanie (CRMA Occitanie).

II.2.5. Award criteria

Quality criterion - Name: Qualité technique / Weighting: 60

Price - Weighting: 30

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2020/S 078-183787](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

28/07/2020

V.2.2. Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: SMILE SA

Postal address: 20 rue des Jardins

Town: Asnières-sur-Seine

NUTS code: FRJ23 Haute-Garonne

Postal code: 92600

Country: France

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Lowest offer: 981 789,00 EUR / Highest offer: 1 327 872,00 EUR taken into consideration

V.2.5. Information about subcontracting**Section VI: Complementary information**

VI.3. Additional information**VI.4. Procedures for review****VI.4.1. Review body**

Official name: Tribunal administratif de Toulouse

Postal address: 68 rue Raymond IV

Town: Toulouse

Postal code: 31000

Country: France

VI.4.2. Body responsible for mediation procedures

Official name: CCIRA de Bordeaux

Postal address: 103 bis rue Belleville, BP 952

Town: Bordeaux

Postal code: 33063

Country: France

VI.5. Date of dispatch of this notice

27/08/2020