

Luxembourg-Luxembourg: PE-ITEC-ITOMS13 — Provision of ICT infrastructure management and operation services and other associated services

OJ S 236/2013 05/12/2013

Contract notice

Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: European Parliament, Directorate-General for Innovation and Technological Support (ITEC)

Postal address: plateau de Kirchberg

Town: Luxembourg

Postal code: 2929

Country: Luxembourg

For the attention of: DIRES-PAC Secretariat

E-mail: itec-pac-itoms13@ep.europa.eu

Telephone: +352 4300-1

Fax: +352 4300-24631

Internet address(es):

General address of the contracting authority: <http://www.europarl.europa.eu>

Additional information can be obtained from:

the abovementioned address

Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:

the abovementioned address

Tenders or requests to participate must be submitted: the abovementioned address

I.2. Type of the contracting authority

European institution/agency or international organisation

I.3. Main activity

General public services

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description**II.1.1. Title attributed to the contract by the contracting authority**

PE-ITEC-ITOMS13 — Provision of ICT infrastructure management and operation services and other associated services.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 7: Computer and related services

Main site or place of performance: Luxembourg, Brussels, Strasbourg.

NUTS code LU00 Luxembourg

II.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

II.1.4. Information about framework agreement

Framework agreement with several operators

Number Envisaged maximum number of participants to the framework agreement: 3

Duration of the framework agreement

Duration in years: 6

In the case of framework agreements, provide justification for any duration exceeding 4 years:

The extended duration of the contract is justified based on:

— the takeover period (a minimum of 3 months that could be extended to 5 months). Despite this takeover period, there may be some areas where due to the inherent complexity (e.g., technology, EP organisation, etc.) a completely fully performing service may take longer to be established,

— there is as well a handover period at the end of the contract (lasting a minimum of 3 months). This period as the initial takeover period reduces the actual duration where the service object of the contract is fully active,

— one of the objectives of the contract is to identify and apply optimisations in the area of ICT operations management. The long duration of the change cycle required for achieving organisational improvements is another major reason to make the contract last more than the standard maximum duration of 48 months,

— to render the market more attractive to possible tenderers,

— to be sure to cover critical periods like introduction of new KAD2 building, transition to new data centres, European elections, etc. that will have a major impact on ICT infrastructure operation and management.

Estimated total value of purchases for the entire duration of the framework agreement

Estimated value excluding VAT: 114 000 000 EUR

II.1.5. Short description of the contract or purchase(s)

The objective of this call for tenders is to provide the European Parliament with ICT infrastructure management and operation services and other associated services.

These services include management and operations of applications, computers and network equipment making part of the EP ICT infrastructure, supervision of infrastructure, second-level help desk, reporting services and associated services required to ensure an adequate service level.

The convergence of ICT technologies makes it desirable to adopt an integrated approach where different technologies are covered under the same contract and economies of scale can be achieved by this very integration.

II.1.6. CPV code(s)

72000000 IT services: consulting, software development, Internet and support

II.1.7. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

II.1.8. Lots

This contract is divided into lots: no

II.1.9. Information about variants

Variants will be accepted: no

II.2. Scope of the procurement

II.2.1. Total quantity or scope

II.2.2. Information about options

Options: no

II.2.3. Information about renewals

This contract is subject to renewal: no

II.3. Duration of the contract or time limit for completion

Duration in months: 72 (from the award of the contract)

Section III: Legal, economic, financial and technical information

III.1. Conditions related to the contract

III.1.1. Deposits and guarantees required

See tender specifications.

III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them

See tender specifications.

III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded

See tender specifications.

III.1.4. Contract performance conditions

The performance of the contract is subject to particular conditions: no

III.2. Conditions for participation

III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions: See tender specifications.

III.2.2. Economic and financial ability

List and brief description of conditions: See tender specifications.

III.2.3. Technical and professional ability

List and brief description of conditions:
See tender specifications.

III.2.4. Information about reserved contracts

III.3. Conditions specific to services contracts

III.3.1. Information about a particular profession

Execution of the service is reserved to a particular profession: no

III.3.2. Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract: no

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Open

IV.1.2. Information about the limits on the number of candidates to be invited

IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents

IV.2.2. Information about electronic auction

An electronic auction will be used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

PE-ITEC-ITOMS13.

IV.3.2. Previous publication concerning this procedure

Prior information notice

Notice number in the OJ S: [2013/S 200-345051](#) of 15.10.2013

IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document

Time limit for receipt of requests for documents or for accessing documents: 14.1.2014

Payable documents: no

IV.3.4. Time limit for receipt of tenders or requests to participate

21.1.2014 - 17:00

IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.3.6. Languages in which tenders or requests to participate may be submitted

Any EU official language

IV.3.7. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 9 (from the date stated for receipt of tender)

IV.3.8. Conditions for opening of tenders

Date: 29.1.2014 - 10:00

Place:

European Parliament premises in Luxembourg (exact meeting room and building location will be communicated by e-mail at the latest the day before the opening of tenders).

Persons authorised to be present at the opening of tenders: yes

Information about authorised persons and opening procedure: Applications to attend the opening must be made in writing at least 3 working days before the opening of tenders by e-mail to itec-pac-itoms13@ep.europa.eu or by fax to No +352 4300-24631. The participants must produce proof that they are authorised to act on behalf of a tenderer.

Tenderers not having registered to attend the opening may be refused the access to this opening of tenders.

Only 1 participant per tenderer may attend.

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: General Court of the European Union

Town: Luxembourg

Postal code: 2925

Country: Luxembourg

E-mail: cfi.registry@curia.europa.eu

Telephone: +352 4303-1

Fax: +352 4303-2100

Internet address: <http://curia.europa.eu>

Body responsible for mediation procedures

Official name: The European Ombudsman

Town: Strasbourg

Postal code: 67000

Country: France

E-mail: euro-ombudsman@europarl.europa.eu

Telephone: +33 388172313

Fax: +33 388179062

Internet address: <http://ombudsman.europa.eu>

VI.4.2. Review procedure

Precise information on deadline(s) for review procedures: Please contact the bodies responsible for appeals and/or mediation for information concerning the deadline(s) for lodging appeals: <http://curia.europa.eu> and <http://ombudsman.europa.eu>

VI.4.3. Service from which information about the review procedure may be obtained

Official name: General Court of the European Union

Town: Luxembourg

Postal code: 2925

Country: Luxembourg

E-mail: cfi.registry@curia.europa.eu

Telephone: +352 4303-1

Fax: +352 4303-2100

Internet address: <http://curia.europa.eu>

VI.5.

Date of dispatch of this notice

25.11.2013