

**Norway-Vadsø: Software supply services**

**OJ S 129/2023 07/07/2023**

**Contract notice**

**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: TROMS OG FINNMARK FYLKESKOMMUNE

National registration number: 922420866

Postal address: Postboks 701

Town: VADSØ

NUTS code: NO074 Troms og Finnmark

Postal code: 9815

Country: Norway

Contact person: Avdeling Anskaffelse

E-mail: [anskaffelse@tffk.no](mailto:anskaffelse@tffk.no)

Telephone: +47 77755000

**Internet address(es):**

Main address: <https://permalink.mercell.com/207759863.aspx>

Address of the buyer profile: <http://www.tffk.no/>

**I.3. Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://permalink.mercell.com/207759863.aspx>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://permalink.mercell.com/207759863.aspx>

**I.4. Type of the contracting authority**

Regional or local authority

**I.5. Main activity**

General public services

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Invitation to tender regarding Purchase of a quality management system for the new Troms County

Reference number: 23/09287

**II.1.2. Main CPV code**

72268000 Software supply services

**II.1.3.**

## **Type of contract**

Services

### **II.1.4. Short description**

The contracting authority will procure a quality system that will cover New Troms County's needs for digital support within comprehensive quality management. The contracting authority wants a proven and standardised system that makes it possible to meet the requirements of ISO 9001 and other relevant standards, laws and requirements that are/will be applicable to counties. The county's goal is for the entire organisation to have implemented the new quality system by December 2024.

### **II.1.5. Estimated total value**

### **II.1.6. Information about lots**

This contract is divided into lots: no

## **II.2. Description**

### **II.2.2. Additional CPV code(s)**

48219300 Administration software package, 48311000 Document management software package, 48611000 Database software package, 48700000 Software package utilities, 48730000 Security software package, 48987000 Debugging software package, 72220000 Systems and technical consultancy services, 72224200 System quality assurance planning services, 72230000 Custom software development services

### **II.2.3. Place of performance**

NUTS code: NO074 Troms og Finnmark

Main site or place of performance: Troms County

### **II.2.4. Description of the procurement**

In connection with the regional reform, New Troms has undergone a major restructuring process, including a merger with Finnmark County from 2020, followed by a division of the administration from 01.01.2022 and a formal division of the counties from 01.01.2024.

The board of directors for New Troms introduced portfolio management for the administration in Troms from autumn 2022 as a model for corporate governance. Our goal is to ensure that quality work and portfolio management are viewed in context, and we intend to achieve this by ensuring familiarity and expertise through joint collaboration arenas and a shared management system, among other things.

The county will work on continuous improvement to optimise the quality and efficiency of processes and to simplify and/or automate interaction and work tasks. Working methods and tools that can support learning and improvement are important for the county, including that managers can easily keep track of their areas of responsibility in terms of the use of the quality system, plans, risks, statuses of cases and results.

### **II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6. Estimated value**

### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 36

This contract is subject to renewal: yes

Description of renewals:

The contract will renew automatically for 1 (one) year at a time.

**II.2.10. Information about variants**

Variants will be accepted: no

**II.2.11. Information about options**

Options: yes

Description of options:

1. Converting data from the existing quality system
2. Equipment overview (Base for keeping track of various equipment, e.g. in connection with reuse)

**II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

**II.2.14. Additional information**

**Section III: Legal, economic, financial and technical information**

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**III.1. Conditions for participation**

**III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions:

Stated in the ESPD form

**Section IV: Procedure**

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**IV.1. Description**

**IV.1.1. Type of procedure**

Open procedure

**IV.1.3. Information about a framework agreement or a dynamic purchasing system**

**IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

**IV.2. Administrative information**

**IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 01/09/2023 Local time: 12:00

**IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

**IV.2.4. Languages in which tenders or requests to participate may be submitted**

Norwegian

**IV.2.6. Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 3 (from the date stated for receipt of tender)

**IV.2.7.**

## Conditions for opening of tenders

Date: 01/09/2023 Local time: 12:00

### Section VI: Complementary information

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#### VI.1. Information about recurrence

This is a recurrent procurement: no

#### VI.2. Information about electronic workflows

Electronic invoicing will be accepted

#### VI.3. Additional information

#### VI.4. Procedures for review

##### VI.4.1. Review body

Official name: Nord-Troms og Senja tingrett

Postal address: Postboks 2510

Town: Tromsø

Postal code: 9270

Country: Norway

E-mail: [nord.troms.og.senja.tingrett@domstol.no](mailto:nord.troms.og.senja.tingrett@domstol.no)

Telephone: +47 77603400

#### VI.5. Date of dispatch of this notice

03/07/2023