

Spain-Las Palmas de Gran Canaria: Software maintenance and repair services
OJ S 169/2020 01/09/2020
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Guaguas Municipales, S. A.
National registration number: A35092683
Postal address: C/ Arequipa, s/n
Town: Las Palmas de Gran Canaria
NUTS code: ES70 Canarias
Postal code: 35008
Country: Spain
Contact person: Guaguas Municipales, S. A.
E-mail: contratacion@guaguas.com
Telephone: +34 928305808
Fax: +34 928469698

Internet address(es):

Main address: <http://www.guaguas.com/es/perfil-del-contratante>
Address of the buyer profile: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=kUUTrKELQsYQK2TEfXGy%2BA%3D%3D>

I.4. Type of the contracting authority

Regional or local authority

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Servicio de soporte funcional del sistema de planificación de recursos empresariales (ERP) implantado Guaguas Municipales, S. A.
Reference number: CA 4/20

II.1.2. Main CPV code

72267000 Software maintenance and repair services

II.1.3. Type of contract

Services

II.1.4. Short description

Servicio de soporte funcional del sistema de planificación de recursos empresariales (ERP) implantado Guaguas Municipales, S. A.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 168 000,00 EUR

II.2. Description

II.2.3. Place of performance

NUTS code: ES705 Gran Canaria

II.2.4. Description of the procurement

Servicio de soporte funcional del sistema de planificación de recursos empresariales (ERP) implantado Guaguas Municipales, S. A.

II.2.5. Award criteria

Quality criterion - Name: a) calidad de la propuesta técnica para la ejecución del servicio / Weighting: 15

Quality criterion - Name: b) calidad del equipo encargado del trabajo / Weighting: 15

Cost criterion - Name: 2.1 presentación en las dependencias de GMSA en el momento que se presente una incidencia y se requiera reunión / Weighting: 1

Cost criterion - Name: 2.2 resolución de incidencias de prioridad muy alta / Weighting: 1

Cost criterion - Name: 2.3 resolución de incidencias de prioridad alta / Weighting: 1

Cost criterion - Name: 2.4 resolución de incidencias de prioridad normal / Weighting: 1

Cost criterion - Name: 2.5 resolución de incidencias de prioridad baja / Weighting: 1

Cost criterion - Name: 3) etiqueta protección de datos (ISO/IEC 27001 o equivalente) / Weighting: 5

Cost criterion - Name: 4) etiqueta calidad (ISO 9000 o equivalente) / Weighting: 5

Cost criterion - Name: 1) Oferta económica (precio más bajo) / Weighting: 55

II.2.11. Information about options

Options: yes

Description of options:

Una prórroga anual, obligatoria para el contratista.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2020/S 105-254141](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: CA 4/20

Title:

Servicio de soporte funcional del sistema de planificación de recursos empresariales (ERP) implantado Guaguas Municipales, S. A.

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

26/08/2020

V.2.2. Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Futit Services, S. L.

National registration number: B75117705

Postal address: C/ Eustasio Amibilia, 10

Town: San Sebastián

NUTS code: ES212 Gipuzkoa

Postal code: 20011

Country: Spain

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 180 000,00 EUR

Total value of the contract/lot: 168 000,00 EUR

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Tribunal Administrativo de Contratos Públicos de la Comunidad Autónoma de Canarias

Postal address: C/ Tomás Miller, 38

Town: Las Palmas de Gran Canaria

Postal code: 35007

Country: Spain

VI.5. Date of dispatch of this notice

27/08/2020