

Belgium-Saint-Gilles: Internet services
OJ S 236/2013 05/12/2013
Contract notice
Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: Wallonie-Bruxelles Tourisme ASBL
Postal address: Rue Saint-Bernard 30
Town: Saint-Gilles
Postal code: 1060
Country: Belgium
Contact person: Wallonie-Bruxelles Tourisme ASBL
For the attention of: Madame Viviane Jacobs, directrice générale
Telephone: +32 25040211

Internet address(es):

General address of the contracting authority: <http://www.walloniebruxellestourisme.be>
Address of the buyer profile: <https://enot.publicprocurement.be/enot-war/preViewNotice.do?noticeId=163076>

Additional information can be obtained from:

Official name: Wallonie-Bruxelles Tourisme ASBL
Postal address: Rue Saint-Bernard 30
Town: Saint-Gilles
Postal code: 1060
Country: Belgium
Contact person: Wallonie-Bruxelles Tourisme ASBL
For the attention of: Monsieur Olivier Daloze, directeur presse & NTIC
E-mail: olivier.daloze@walloniebruxellestourisme.be
Telephone: +32 25040212
Fax: +32 25136950
Internet address: <http://www.walloniebruxellestourisme.be>

Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:

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Tenders or requests to participate must be submitted: the abovementioned address

I.2. Type of the contracting authority

Other: ASBL

I.3. Main activity

Other: Tourisme

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description

II.1.1. Title attributed to the contract by the contracting authority

Appel d'offre en vue du développement d'un nouveau CMS pour la gestion des sites Internet de Wallonie-Bruxelles tourisme.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 7: Computer and related services

NUTS code BE1 Région de Bruxelles-Capitale/Brussels Hoofdstedelijk Gewest

II.1.3. Information about a framework agreement or a dynamic purchasing system

The notice involves a public contract

II.1.4. Information about framework agreement

II.1.5. Short description of the contract or purchase(s)

La communication digitale est un enjeu majeur de la promotion touristique.

Wallonie-Bruxelles Tourisme ASBL (WBT) souhaite développer un nouveau Content Management System (CMS) pour la gestion de l'ensemble de ses sites Internet en Belgique et à l'étranger (12 pays, plusieurs entrées possibles en fonction de la cible et des thèmes).

La future plateforme devra être "open source", "adaptative", s'appuyer sur une base de données contenant l'ensemble des produits touristiques en six langues, permettre la mise à jour des données et l'exportation vers d'autres systèmes, être interconnectée avec d'autres sources dont une plateforme Customer Relationship Management (CRM) pour personnaliser l'affichage des informations.

L'importation des données, la restructuration de la base de données, la mise en place des interfaces d'encodage font intégralement partie de ce marché.

II.1.6. CPV code(s)

72400000 Internet services

II.1.7. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

II.1.8. Lots

This contract is divided into lots: no

II.1.9. Information about variants

Variants will be accepted: yes

II.2. Scope of the procurement

II.2.1. Total quantity or scope

L'enveloppe budgétaire maximale prévue est de 85 000 EUR HTVA pour le développement et

la mise en place complète du nouveau CMS en 2014. Pour 2015, une enveloppe maximale de 50 000 EUR est prévue pour une maintenance évolutive. Ensuite, un budget de maintenance évolutive de maximum 25 000 EUR par an est prévu.

Estimated value excluding VAT: 185 000 EUR

II.2.2. Information about options

II.2.3. Information about renewals

This contract is subject to renewal: no

II.3. Duration of the contract or time limit for completion

Start 3.2.2014. Completion 30.9.2014

Section III: Legal, economic, financial and technical information

III.1. Conditions related to the contract

III.1.1. Deposits and guarantees required

Cfr. cahier spécial des charges.

III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them

Cfr. cahier spécial des charges.

III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded

Cfr. cahier spécial des charges.

III.1.4. Contract performance conditions

The performance of the contract is subject to particular conditions: no

III.2. Conditions for participation

III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions: Cfr. cahier spécial des charges.

III.2.2. Economic and financial ability

List and brief description of conditions: Cfr. cahier spécial des charges.

III.2.3. Technical and professional ability

List and brief description of conditions:

Cfr. cahier spécial des charges.

Minimum level(s) of standards possibly required:

Classe: N/A, Catégorie: N/A.

III.2.4. Information about reserved contracts

III.3. Conditions specific to services contracts

III.3.1. Information about a particular profession

Execution of the service is reserved to a particular profession: no

III.3.2. Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract: yes

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Open

IV.1.2. Information about the limits on the number of candidates to be invited

IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents

IV.2.2. Information about electronic auction

An electronic auction will be used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

WBT-AOCMS2013-F02_0

IV.3.2. Previous publication concerning this procedure

no

IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document

Time limit for receipt of requests for documents or for accessing documents: 12.12.2013 - 17:00

Payable documents: no

IV.3.4. Time limit for receipt of tenders or requests to participate

24.1.2014 - 10:00

IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.3.6. Languages in which tenders or requests to participate may be submitted

French.

IV.3.7. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

IV.3.8. Conditions for opening of tenders

Date: 24.1.2014 - 10:00

Place:

Wallonie-Bruxelles Tourisme ASBL

Persons authorised to be present at the opening of tenders: no

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

VI.4.2. Review procedure

VI.4.3. Service from which information about the review procedure may be obtained

VI.5. Date of dispatch of this notice

2.12.2013