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**United Kingdom-Croydon: Cleaning services  
2021/S 154-410525**

**Contract award notice**

**Results of the procurement procedure**

**Services**

**Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

**I.1) Name and addresses**

Official name: Optivo

Postal address: 125 High Street

Town: Croydon

NUTS code: UKI62 Croydon

Postal code: CR0 9XP

Country: United Kingdom

Contact person: Devon Carney

E-mail: [procurement@optivo.org.uk](mailto:procurement@optivo.org.uk)

Telephone: +44 8001216060

**Internet address(es):**

Main address: <http://www.optivo.org.uk>

Address of the buyer profile: [https://www.mytenders.co.uk/search/Search\\_AuthProfile.aspx?ID=AA8521](https://www.mytenders.co.uk/search/Search_AuthProfile.aspx?ID=AA8521)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Housing and community amenities

**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title:**

Estate Cleaning and Grounds Maintenance Services-East Midlands

Reference number: OP7252

**II.1.2) Main CPV code**

90910000 Cleaning services

**II.1.3) Type of contract**

Services

**II.1.4) Short description:**

Estate cleaning and grounds maintenance services including internal cleaning of communal areas; window cleaning (internal and external); grounds maintenance (e.g maintenance of planted areas etc.); bulk refuse removal

II.1.6) **Information about lots**

This contract is divided into lots: no

II.1.7) **Total value of the procurement (excluding VAT)**

Lowest offer: 45 681.00 GBP / Highest offer: 448 872.00 GBP taken into consideration

II.2) **Description**

II.2.2) **Additional CPV code(s)**

90910000 Cleaning services  
90911000 Accommodation, building and window cleaning services  
90911200 Building-cleaning services  
90911300 Window-cleaning services  
77314000 Grounds maintenance services  
77310000 Planting and maintenance services of green areas  
77340000 Tree pruning and hedge trimming  
90511300 Litter collection services

II.2.3) **Place of performance**

NUTS code: UKF East Midlands (England)  
Main site or place of performance:  
Majority of properties are located in the East Midlands

II.2.4) **Description of the procurement:**

Optivo is seeking to engage a suitably qualified and experienced contractor to deliver combined cleaning and grounds maintenance to the communal spaces for the properties within the 'Property List' in line with the technical specifications provided.

II.2.5) **Award criteria**

Quality criterion - Name: Service Delivery / Weighting: 25  
Quality criterion - Name: Mobilisation and Staffing / Weighting: 20  
Quality criterion - Name: Customer Care / Weighting: 25  
Quality criterion - Name: Sustainability within the Contract / Weighting: 10  
Quality criterion - Name: Social Value / Weighting: 10  
Quality criterion - Name: Health and Safety / Weighting: 10  
Price - Weighting: 40

II.2.11) **Information about options**

Options: no

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

Optivo's property list may vary due to new builds, new acquisitions, and/or property disposals

**Section IV: Procedure**

IV.1) **Description**

IV.1.1) **Type of procedure**

Open procedure

IV.1.3) **Information about a framework agreement or a dynamic purchasing system**

**IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

**IV.2) Administrative information**

**IV.2.1) Previous publication concerning this procedure**

Notice number in the OJ S: [2020/S 248-619098](#)

**IV.2.8) Information about termination of dynamic purchasing system**

**IV.2.9) Information about termination of call for competition in the form of a prior information notice**

**Section V: Award of contract**

**Contract No: 1**

A contract/lot is awarded: yes

**V.2) Award of contract**

**V.2.1) Date of conclusion of the contract:**

08/07/2021

**V.2.2) Information about tenders**

Number of tenders received: 9

Number of tenders received from SMEs: 6

Number of tenders received from tenderers from other EU Member States: 9

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 9

The contract has been awarded to a group of economic operators: no

**V.2.3) Name and address of the contractor**

Official name: Hi-spec Facilities Services Ltd

Postal address: 20 Schooner Park, Schooner Court, Crossways Business Park, Dartford

Town: Kent

NUTS code: UK United Kingdom

Postal code: DA2 6NW

Country: United Kingdom

The contractor is an SME: yes

**V.2.4) Information on value of the contract/lot (excluding VAT)**

Lowest offer: 45 681.00 GBP / Highest offer: 448 872.00 GBP taken into consideration

**V.2.5) Information about subcontracting**

**Section VI: Complementary information**

**VI.3) Additional information:**

Optivo is seeking to engage a suitably qualified and experienced contractor to deliver a combined estate cleaning and grounds maintenance service to the commercial spaces for the properties identified in the 'Property List' and inline with the technical specification provided.

Optivo's property list may vary over the life of the contract due to new builds, new acquisitions and/or stock disposals

(MT Ref:223579)

**VI.4) Procedures for review**

**VI.4.1) Review body**

Official name: Public Procurement Review Service  
Postal address: Cabinet Office  
Town: London  
Country: United Kingdom  
E-mail: [publicprocurementreview@cabinetoffice.gov.uk](mailto:publicprocurementreview@cabinetoffice.gov.uk)  
Telephone: +44 3450103503  
Internet address: <https://www.gov.uk/government/publications/public-procurement-review-service-scope-and-remit>

VI.5) **Date of dispatch of this notice:**  
06/08/2021