

410676-2026 - Result

Estonia – Social services – Omasteholdaja asendamise teenuse tellimine
OJ S 114/2026 16/06/2026
Contract or concession award notice – light regime
Services

1. Buyer

1.1. Buyer

Official name: Tallinna Sotsiaal- ja Tervishoiuamet
Email: sotsiaal@tallinnlv.ee
Legal type of the buyer: Local authority
Activity of the contracting authority: Social protection

2. Procedure

2.1. Procedure

Title: Omasteholdaja asendamise teenuse tellimine
Description: Lepingu ese on Tallinna Linnavolikogu 7. oktoobri 2021 määruse nr 25 „Sotsiaalteenuste osutamise tingimused ja kord“ § 21 kohase omasteholdaja asendamise teenuse osutamine, mis seisneb suure hooldusvajadusega täisealise inimese omasteholdaja asendamises hooldustoimingutes ja järelevalve tagamisel, võimaldades hooldajale lühiajalist puhkust ja vaba aja kasutamise võimalust. Teenust osutatakse Tallinna linna haldusterritooriumil, hooldatava kodus. / Kõrvaldamise alused ja kvalifitseerimistingimused: Vaata hanke alusdokumentidest
Procedure identifier: 63307ba0-7bde-4282-8187-07f4c9ec8a0a
Internal identifier: 306451-0000
Type of procedure: Other single stage procedure
Main features of the procedure: Sotsiaal- ja eriteenuste erimenetlus

2.1.1. Purpose

Main nature of the contract: Services
Main classification (cpv): 85320000 Social services

2.1.2. Place of performance

Country subdivision (NUTS): Põhja-Eesti (EE001)
Country: Estonia
Additional information: Tallinn

2.1.4. General information

Additional information: Põhjendus on toodud riigihanke alusdokumendis.
Legal basis:
Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0000

Title: Omasteholdaja asendamise teenuse tellimine

Description: Lepingu ese on Tallinna Linnavolikogu 7. oktoobri 2021 määruse nr 25 „Sotsiaalteenuste osutamise tingimused ja kord“ § 21 kohase omasteholdaja asendamise teenuse osutamine, mis seisneb suure hooldusvajadusega täisealise inimese omasteholdaja asendamises hooldustoimingutes ja järelevalve tagamisel, võimaldades hooldajale lühiajalist puhkust ja vaba aja kasutamise võimalust. Teenust osutatakse Tallinna linna haldusterritooriumil, hooldatava kodus. / Kõrvaldamise alused ja kvalifitseerimistingimused: Vaata hanke alusdokumentidest
Internal identifier: 306451-0000

5.1.1. Purpose

Main nature of the contract: Services
Main classification (cpv): 85320000 Social services

5.1.2. Place of performance

Country subdivision (NUTS): Põhja-Eesti (EE001)
Country: Estonia
Additional information: Tallinn

5.1.6. General information

Procurement Project not financed with EU Funds.
Additional information: Põhjendus on toodud riigihanke alusdokumendis.

5.1.8. Accessibility criteria

Accessibility criteria for persons with disabilities are included

5.1.10. Award criteria

Criterion:

Type: Price
Description: Vaata hanke alusdokumentidest
Category of award weight criterion: Weight (points, exact)
Award criterion number: 100

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Mediation organisation: Riigihangete vaidlustuskomisjon
Review organisation: Riigihangete vaidlustuskomisjon
Information about review deadlines: <https://fin.ee/riigihanked-riigiabi-osalused/riigihanked/vaidlustusmenetlus>
Organisation providing additional information about the procurement procedure: Tallinna Sotsiaal- ja Tervishoiuamet

6. Results

Maximum value of the framework agreements in this notice: 920 000,00 EUR

6.1. Result lot identifier: LOT-0000

Winner selection status: At least one winner was chosen.

Framework agreement:

Maximum value of the framework agreement: 920 000,00 EUR

6.1.2. Information about winners

Winner:

Official name: CareMate OÜ

Tender:

Tender identifier: 729683

Identifier of lot or group of lots: LOT-0000

Value of the tender: 920 000,00 EUR

Subcontracting: No

Contract information:

Identifier of the contract: 4.-3/318

Title: Raamleping

Date of the conclusion of the contract: 03/06/2026

The contract is awarded within a framework agreement: no

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 1

Type of received submissions: Tenders from micro, small or medium tenderers

Number of tenders or requests to participate received: 1

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 1

8. Organisations

8.1. ORG-0001

Official name: Tallinna Sotsiaal- ja Tervishoiuamet

Registration number: 75014965

Postal address: Endla tn 8

Town: Tallinn

Postcode: 10122

Country subdivision (NUTS): Extra-Regio NUTS 3 (EEZZZ)

Country: Estonia

Contact point: HELEN-MAI VOOGAND

Email: sotsiaal@tallinnlv.ee

Telephone: +372 58700733

Internet address: <http://www.tallinn.ee/est/sotsiaaltervishoiuamet>

Buyer profile: <http://www.tallinn.ee/est/sotsiaaltervishoiuamet>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

8.1. ORG-0002

Official name: Riigihangete vaidlustuskomisjon

Registration number: 1000123

Postal address: Tartu mnt 85

Town: Tallinn

Postcode: 10115

Country subdivision (NUTS): Extra-Regio NUTS 3 (EEZZZ)

Country: Estonia
Email: vako@fin.ee
Telephone: +3726113713
Roles of this organisation:
Review organisation
Mediation organisation

8.1. ORG-0003

Official name: Riigihangete register
Registration number: TED64
Postal address: Lökke tn 4
Town: Tallinn
Postcode: 10122
Country subdivision (NUTS): Extra-Regio NUTS 3 (EEZZZ)
Country: Estonia
Email: register@riigihanked.riik.ee
Telephone: +3726113693
Roles of this organisation:
TED eSender

8.1. ORG-0004

Official name: CareMate OÜ
Size of the economic operator: Small
Registration number: 14385848
Postal address: Tartu mnt 52-3
Town: Tallinn
Postcode: 10112
Country subdivision (NUTS): Extra-Regio NUTS 3 (EEZZZ)
Country: Estonia
Email: info@caremate.ee
Telephone: +3726113693
Roles of this organisation:
Tenderer
Winner of these lots: LOT-0000

Notice information

Notice identifier/version: 95b8883a-4580-423d-bd67-a1b51b250421 - 01
Form type: Result
Notice type: Contract or concession award notice – light regime
Notice subtype: 33
Notice dispatch date: 15/06/2026 10:12:38 (UTC+03:00) Eastern European Summer Time, İstanbul, Mayotte
Notice dispatch date (eSender): 15/06/2026 13:00:07 (UTC+03:00) Eastern European Summer Time, İstanbul, Mayotte
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