

Ireland-Dublin: IT services: consulting, software development, Internet and support

OJ S 129/2023 07/07/2023

Contract award notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Commission for Communications Regulation (ComReg),

National registration number: 9614619A

Postal address: One Dockland Central, Guild Street, Dublin, Ireland, D01 E4X0

Town: Dublin

NUTS code: IE Éire / Ireland

Postal code: D01 E4X0

Country: Ireland

Contact person: Karen Cumiskey

E-mail: karen.cumiskey@comreg.ie

Telephone: +353 18049600

Fax: +353 18049665

Internet address(es):

Main address: <https://www.comreg.ie/>

Address of the buyer profile: <https://irl.eu-supply.com/ctm/Company/CompanyInformation/Index/559>

I.4. Type of the contracting authority

Other type: Public Body

I.5. Main activity

Other activity: regulation of the electronic communications sector

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

RFT for provision of IT Managed Services

Reference number: ComReg T09813

II.1.2. Main CPV code

72000000 IT services: consulting, software development, Internet and support

II.1.3. Type of contract

Services

II.1.4. Short description

As per RFT 1.4 and 1.5, the initial term is two years with option to extend for 12 months for up to three occasions. Estimated Budget per annum is 750K euro, including all expenses and excluding VAT, hence estimated value for up to five years is estimated at €3,750,000. Please refer to Procurement Documentation for full details and to complete a tender application.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 3 750 000,00 EUR

II.2. Description

II.2.2. Additional CPV code(s)

72000000 IT services: consulting, software development, Internet and support

II.2.3. Place of performance

NUTS code: IE Éire / Ireland

II.2.4. Description of the procurement

In summary, the Services comprise of the provision of assistance to ComReg, in relation to an experienced IT Managed Services Partner who can provide best practice IT Service Desk Resourcing and Management, Operational Technical Support for ComReg's Infrastructure & Services, and Consultative Project Resourcing across all of ComReg's IT infrastructure, systems, applications and services. Please see procurement documentation for all details.

II.2.5. Award criteria

Quality criterion - Name: Demonstrated understanding of the requirements / Weighting: 20

Quality criterion - Name: Proposed Solution in relation to the Managed Services Requirements / Weighting: 25

Quality criterion - Name: Service Quality Assurance Measures and quality of proposed onsite and offsite resources to support, maintain and manage all of the requirements / Weighting: 25

Cost criterion - Name: Cost / Weighting: 30

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14. Additional information

Please refer to Procurement documentation uploaded to the Contact Notice for all details and to complete tender application.

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8.

Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2023/S 070-212334](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: 1

Title:

RFT for provision of IT Managed Services to ComReg

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

30/06/2023

V.2.2. Information about tenders

Number of tenders received: 4

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Ergo

National registration number: IE6597876G

Postal address: 1st Floor, Block T

Town: Dublin 3

NUTS code: IE Éire / Ireland

Postal code: East Point Business

Country: Ireland

E-mail: info@ergogroup.ie

Telephone: +353 18843213

Fax: +353 18843201

Internet address: <http://www.ergogroup.ie>

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 3 750 000,00 EUR

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

Please refer to Procurement Documentation for full details.

VI.4. Procedures for review

VI.4.1. Review body

Official name: The High Court of Ireland

Town: Dublin

Country: Ireland

VI.4.3. Review procedure

Precise information on deadline(s) for review procedures:

Please refer to your own legal advice.

VI.5. Date of dispatch of this notice

03/07/2023