

411653-2026 - Competition

Norway – Guidance and counselling services – Self-help tool for mastering alcohol problems (prequalification).

OJ S 114/2026 16/06/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Norsk Helsenett SF

Email: anskaffelser@nhn.no

Legal type of the buyer: Public undertaking, controlled by a central government authority

Activity of the contracting authority: Health

1.1. Buyer

Official name: Helsedirektoratet

Email: postmottak@helsedir.no

Legal type of the buyer: Public undertaking, controlled by a central government authority

Activity of the contracting authority: Health

2. Procedure

2.1. Procedure

Title: Self-help tool for mastering alcohol problems (prequalification).

Description: The aim of the process is to procure a ready developed app/self-help tool that contributes to the prevention/mastering of problematic alcohol use. The service is not required to have certification as medical equipment, but it is the tenderer's responsibility to assess whether the service falls under the regulations. If the service is covered by the regulations for medical equipment, the service is required to be certified in accordance with the regulations. Read more at the Directorate of Medical Products. The tool shall be provided as a service (SaaS). One (1) tool shall be procured. Tenderers are invited to offer several tools, and the contracting authority is free to choose the individual tool that is considered to be the best in accordance with the award criteria.

Procedure identifier: cd007404-30a1-4fe8-96f8-17dcd730ebd1

Internal identifier: 26/02136

Type of procedure: Negotiated with prior publication of a call for competition / competitive with negotiation

The procedure is accelerated: no

Main features of the procedure: The aim of the process is to procure a ready developed app /self-help tool that contributes to the prevention/mastering of problematic alcohol use. The service is not required to have certification as medical equipment, but it is the tenderer's responsibility to assess whether the service falls under the regulations. If the service is covered by the regulations for medical equipment, the service is required to be certified in accordance with the regulations. Read more at the Directorate of Medical Products. The tool shall be provided as a service (SaaS). One (1) tool shall be procured. Tenderers are invited to offer several tools, and the contracting authority is free to choose the individual tool that is considered to be the best in accordance with the award criteria.

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 85312300 Guidance and counselling services

Additional classification (cpv): 72000000 IT services: consulting, software development, Internet and support, 72212000 Programming services of application software, 72212190 Educational software development services

2.1.2. Place of performance

Country: Norway

Anywhere in the given country

2.1.4. General information

Legal basis:

Directive 2014/24/EU

Anskaffelsesforskriften - Law and regulations on public procurements.

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document (ESPD), Procurement Document

5. Lot

5.1. Lot: LOT-0000

Title: Self-help tool for mastering alcohol problems (prequalification).

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Internal identifier: 26/02136

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 85312300 Guidance and counselling services

Additional classification (cpv): 72000000 IT services: consulting, software development, Internet and support, 72212000 Programming services of application software, 72212190 Educational software development services

Options:

Description of the options: The contracting authority has an option for up to ten thousand consultancy hours for further development that is naturally connected with the service and which is in accordance with the objective of the procurement.

5.1.2. Place of performance

Country: Norway

Anywhere in the given country

5.1.3. Estimated duration

Duration: 36 Months

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD), Procurement Document

Information about the second stage of a two-stage procedure:

Minimum number of candidates to be invited for the second stage of the procedure: 3

The procedure will take place in successive stages. At each stage, some participants may be eliminated

The buyer reserves the right to award the contract on the basis of the initial tenders without any further negotiations

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: Norwegian

Address of the procurement documents: <https://permalink.mercell.com/285595790.aspx>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://permalink.mercell.com/285595790.aspx>

Languages in which tenders or requests to participate may be submitted: Norwegian

Electronic catalogue: Not allowed

Advanced or qualified electronic signature or seal (as defined in Regulation (EU) No 910/2014) is required

Variants: Not allowed

Deadline for receipt of requests to participate: 02/09/2026 10:00:00 (UTC+00:00) Western European Time, GMT

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Trøndelag tingrett

Information about review deadlines: In accordance with the regulations.

Organisation providing more information on the review procedures: Norsk Helsenett SF

8. Organisations

8.1. ORG-0001

Official name: Norsk Helsenett SF

Registration number: 994598759

Postal address: Abels gate 9

Town: TRONDHEIM

Postcode: 7030

Country subdivision (NUTS): Trøndelag/Tröndelage (NO060)

Country: Norway

Contact point: Avdeling anskaffelser

Email: anskaffelser@nhn.no

Telephone: +47 24200000

Internet address: <http://www.nhn.no>

Roles of this organisation:

Buyer

Group leader

Organisation providing more information on the review procedures

8.1. ORG-0002

Official name: Helsedirektoratet

Registration number: 983 544 622

Town: Oslo

Postcode: 0213

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

Email: postmottak@helsedir.no

Telephone: 47472020

Roles of this organisation:

Buyer

8.1. ORG-0003

Official name: Trøndelag tingrett

Registration number: Trøndelag tingrett

Department: Trøndelag tingrett

Town: Trondheim

Postcode: 7013

Country subdivision (NUTS): Trøndelag/Tröndelage (NO060)

Country: Norway

Roles of this organisation:

Review organisation

Notice information

Notice identifier/version: e066ac27-ee76-46f3-8965-70eda1c39c97 - 01

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