

France-Paris: Helpdesk and support services
OJ S 200/2017 18/10/2017
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Ministère de la santé — DREES

Postal address: 14 avenue Duquesne

Town: Paris

NUTS code: FR101 Paris

Postal code: 75350

Country: France

E-mail: marie-helene.quinchon@sante.gouv.fr

Internet address(es):

Main address: <http://drees.social-sante.gouv.fr/etudes-et-statistiques/>

I.4. Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local subdivisions

I.5. Main activity

Health

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Assistance à la production d'enquêtes réalisées par la DREES.

Reference number: DREES-303

II.1.2. Main CPV code

72253000 Helpdesk and support services

II.1.3. Type of contract

Services

II.1.4. Short description

Après une phase de prise de connaissance, il s'agit, en tant que de besoin, de fournir une assistance globale, des prestations de maquettage, d'impression de documents et de questionnaires, de routage, d'assistance aux utilisateurs, d'envois et de relances, d'opérations de recherche et de collecte d'information, de saisie de questionnaires, de transport de colis et enfin, de transfert de connaissance.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 500 000,00 EUR

II.2. Description

II.2.2. Additional CPV code(s)

72253000 Helpdesk and support services

II.2.3. Place of performance

NUTS code: FR101 Paris

II.2.4. Description of the procurement

Assistance à la production d'enquêtes réalisées par la DREES.

II.2.5. Award criteria

Quality criterion - Name: Valeur technique de l'offre / Weighting: 60

Quality criterion - Name: Sous-critère: qualité de la réponse, compréhension et adéquation de l'offre avec les prestations attendues décrites dans le CCTP / Weighting: 40

Quality criterion - Name: Sous-critère: démarche qualité (PAQ) / Weighting: 10

Quality criterion - Name: Sous-critère: expériences dans le domaine des prestations décrites dans le CCTP des profils proposés / Weighting: 10

Quality criterion - Name: Efforts consentis en matière de développement durable (dans ses différentes composantes, environnementale, économique et sociale) / Weighting: 5

Price - Weighting: 35

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2017/S 103-205787](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: 1300128340

Title:

Assistance à la production d'enquêtes réalisées par la DREES

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

18/09/2017

V.2.2. Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: IPSOS Observer

Postal address: 35 rue du Val-de-Marne

Town: Paris

NUTS code: FR101 Paris

Postal code: 75013

Country: France

Internet address: <http://www.ipsos.com>

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 500 000,00 EUR

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: M. Le président du tribunal administratif de Paris

Postal address: 7 rue de Jouy

Town: Paris

Postal code: 75004

Country: France

Telephone: +33 0144594400

Internet address: <http://paris.tribunal-administratif.fr/>

VI.4.4. Service from which information about the review procedure may be obtained

Official name: Greffe du tribunal administratif de Paris

Postal address: 7 rue de Jouy

Town: Paris Cedex 04

Postal code: 75181

Country: France

E-mail: greffe.ta-paris@juradm.fr

Telephone: +33 0144594400

Fax: +33 0144594646

Internet address: <http://paris.tribunal-administratif.fr/>

VI.5. Date of dispatch of this notice

13/10/2017