

413344-2026 - Competition

Spain – Software package and information systems – Contratación de los trabajos de evolución y licenciamiento de la plataforma SAP del Ayuntamiento de Bilbao a la nueva versión S/4 HANA
OJ S 114/2026 16/06/2026

Contract or concession notice – standard regime

Supplies

1. Buyer

1.1. Buyer

Official name: BILBAOTIK, S.A. - BILBAOTIK, S.A.

Email: concursos@bilbaotik.bilbao.eus

Legal type of the buyer: Regional authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Contratación de los trabajos de evolución y licenciamiento de la plataforma SAP del Ayuntamiento de Bilbao a la nueva versión S/4 HANA

Description: Contratación de los trabajos de evolución y licenciamiento de la plataforma SAP del Ayuntamiento de Bilbao a la nueva versión S/4 HANA

Procedure identifier: 0481586e-a229-4d32-8037-650ccbe0f519

Internal identifier: 202605073IB

Type of procedure: Open

The procedure is accelerated: no

Main features of the procedure: Abierto

2.1.1. Purpose

Main nature of the contract: Supplies

Main classification (cpv): 48000000 Software package and information systems

Additional classification (cpv): 72200000 Software programming and consultancy services

2.1.2. Place of performance

Country subdivision (NUTS): Bizkaia (ES213)

Country: Spain

2.1.3. Value

Estimated value excluding VAT: 7 998 643,12 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.5. Terms of procurement

Terms of submission:

Maximum number of lots for which one tenderer can submit tenders: 2

Terms of contract:

Maximum number of lots for which contracts can be awarded to one tenderer: 2

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Notice

Breaching of obligations set under purely national exclusion grounds: Motivos de exclusión puramente nacionales

5. Lot

5.1. Lot: LOT-0001

Title: 202605073IB - LOTE 1

Description: Contratación de los trabajos de evolución y licenciamiento de la plataforma SAP del Ayuntamiento de Bilbao a la nueva versión S/4 HANA - LOTE 1 - Evolución y licenciamiento de la plataforma SAP del Ayuntamiento de Bilbao a la nueva versión S/4HANA
Internal identifier: 63616

5.1.1. Purpose

Main nature of the contract: Supplies

Main classification (cpv): 48000000 Software package and information systems

Additional classification (cpv): 72200000 Software programming and consultancy services

5.1.2. Place of performance

Country subdivision (NUTS): Bizkaia (ES213)

Country: Spain

5.1.3. Estimated duration

Duration: 5 Years

5.1.4. Renewal

Maximum renewals: 0

5.1.5. Value

Estimated value excluding VAT: 7 506 907,58 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: Notice

Criterion: Average yearly turnover

Description of selection criterion: Volumen de negocios anual medio

Criterion: References on specified services

Description of selection criterion: Referencias sobre servicios específicos

5.1.10. Award criteria

Criterion:

Type: Cost

Description: Precio

Category of award weight criterion: Weight (points, exact)

Award criterion number: 51

Criterion:

Type: Quality
Description: Los indicados en la carátula
Category of award weight criterion: Weight (points, exact)
Award criterion number: 49

5.1.11. Procurement documents

Address of the procurement documents: <https://www.contratacion.euskadi.eus>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.contratacion.euskadi.eus/KPELicitacion>

Languages in which tenders or requests to participate may be submitted: Spanish

Electronic catalogue: Not allowed

Variants: Not allowed

Deadline for receipt of tenders: 15/07/2026 13:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 2 Months

Information about public opening:

Opening date: 24/07/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Additional information: SOBRE C

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: no

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Órgano Administrativo de Recursos Contractuales

Information about review deadlines: 15 días hábiles a partir de la notificación de adjudicación

Organisation providing additional information about the procurement procedure: BILBAOTIK, S. A. - BILBAOTIK, S.A.

5.1. Lot: LOT-0002

Title: 202605073IB - LOTE 2

Description: CONTRATACIÓN DE LOS TRABAJOS DE EVOLUCIÓN Y LICENCIAMIENTO DE LA PLATAFORMA SAP DEL AYUNTAMIENTO DE BILBAO A LA NUEVA VERSIÓN S/4 HANA - LOTE 2: Gestión del programa de Transformación Digital

Internal identifier: 63619

5.1.1. Purpose

Main nature of the contract: Supplies

Main classification (cpv): 48000000 Software package and information systems

Additional classification (cpv): 72200000 Software programming and consultancy services

5.1.2. Place of performance

Country subdivision (NUTS): Bizkaia (ES213)

Country: Spain

5.1.3. Estimated duration

Duration: 4 Years

5.1.4. Renewal

Maximum renewals: 0

5.1.5. Value

Estimated value excluding VAT: 491 735,54 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: Notice

Criterion: Average yearly turnover

Description of selection criterion: Volumen de negocios anual medio

Criterion: References on specified services

Description of selection criterion: Referencias sobre servicios específicos

5.1.10. Award criteria

Criterion:

Type: Cost

Description: Precio

Category of award weight criterion: Weight (points, exact)

Award criterion number: 51

Criterion:

Type: Quality

Description: Los indicados en la carátula

Category of award weight criterion: Weight (points, exact)

Award criterion number: 49

5.1.11. Procurement documents

Address of the procurement documents: <https://www.contratacion.euskadi.eus>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.contratacion.euskadi.eus/KPELicitacion>

Languages in which tenders or requests to participate may be submitted: Spanish

Electronic catalogue: Not allowed

Variants: Not allowed

Deadline for receipt of tenders: 15/07/2026 13:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 2 Months

Information about public opening:

Opening date: 24/07/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Additional information: SOBRE C

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: no

5.1.15. Techniques**Framework agreement:**

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Órgano Administrativo de Recursos Contractuales

Information about review deadlines: 15 días hábiles a partir de la notificación de adjudicación

Organisation providing additional information about the procurement procedure: BILBAOTIK, S. A. - BILBAOTIK, S.A.

8. Organisations

8.1. ORG-0001

Official name: Órgano Administrativo de Recursos Contractuales

Registration number: 119797.0

Postal address: Donostia-San Sebastián, 1 01010 Vitoria-Gasteiz

Town: Vitoria-Gasteiz

Postcode: 01010

Country subdivision (NUTS): Araba/Álava (ES211)

Country: Spain

Email: oarc@euskadi.eus

Telephone: +34 945019595

Roles of this organisation:

Review organisation

8.1. ORG-0003

Official name: BILBAOTIK, S.A. - BILBAOTIK, S.A.

Registration number: A48119432

Postal address: Paseo Campo Volantin 1-Bis

Town: Bilbao

Postcode: 48007

Country subdivision (NUTS): Bizkaia (ES213)

Country: Spain

Contact point: BILBAOTIK, S.A.

Email: concursos@bilbaotik.bilbao.eus

Telephone: +94 4205141

Internet address: <https://www.bilbao.eus/cs/Satellite/transparencia/es/ambitos/entidades-municipales/bilbaotik>

Buyer profile: <https://www.contratacion.euskadi.eus/>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Notice information

Notice identifier/version: 4d3a1171-4650-4f11-9a2d-ecb7dce1efbc - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

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