

415468-2026 - Result

Croatia – Software support services – Održavanje strojne opreme za WSS sustav
OJ S 115/2026 17/06/2026
Contract or concession award notice – standard regime
Services

1. Buyer

1.1. Buyer

Official name: HRVATSKA NARODNA BANKA

Email: jasna.ivan@hnb.hr

Legal type of the buyer: Central government authority

Activity of the contracting authority: Economic affairs

2. Procedure

2.1. Procedure

Title: Održavanje strojne opreme za WSS sustav

Description: Održavanje strojne opreme za WSS sustav. Detaljan opis i predviđena količina predmeta nabave sadržani su u dokumentima Podaci o predmetu nabave, Tehničkim specifikacijama i Troškovniku, koji kao prilog čine sastavni dio dokumentacije o nabavi.

Procedure identifier: ac9aa6d4-857f-488d-83bb-60b901ba6254

Internal identifier: V-42/2026

Type of procedure: Open

Main features of the procedure: Otvoreni postupak

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72261000 Software support services

2.1.2. Place of performance

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Additional information: Hrvatska narodna banka, Zagreb.

2.1.3. Value

Estimated value excluding VAT: 280 000,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0000

Title: Održavanje strojne opreme za WSS sustav

Description: Usluge održavanja strojne opreme za WSS sustav, sve prema dokumentima Podaci o predmetu nabave, Tehničke specifikacije i Troškovnik, koji se nalaze u prilogu i čine sastavni dio dokumentacije o nabavi.

Internal identifier: V-42/2026

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72261000 Software support services

5.1.2. Place of performance

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Additional information: Hrvatska narodna banka, Zagreb.

5.1.4. Renewal

Maximum renewals: 0

5.1.5. Value

Estimated value excluding VAT: 280 000,00 EUR

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.8. Accessibility criteria

Accessibility criteria for persons with disabilities are not included because the procurement is not intended for use by natural persons

5.1.10. Award criteria

Criterion:

Type: Price

Name: Cijena ponude

Description: Cijena ponude

Category of award weight criterion: Weight (points, exact)

Award criterion number: 80

Criterion:

Type: Quality

Name: Podrška (PO)

Description: Za ovaj kriterij ponuditelj može dobiti najviše 20 (dvadeset) bodova. Na naručiteljeve zahtjeve za podrškom ponuditelj mora biti dostupan naručitelju najmanje pet radnih dana u tjednu, od ponedjeljka do petka od 08:00 do 16:00 sati, isključujući državne blagdane i neradne dane te je obavezan pružiti naručitelju podršku sukladno tablici prioriteta iz Tehničke specifikacije ove dokumentacije o nabavi. Podrška - tip 1 Na naručiteljeve zahtjeve za podrškom ponuditelj mora biti dostupan naručitelju sedam dana u tjednu, od ponedjeljka do nedjelje od 00:00 do 24:00 sati, uključujući državne blagdane i neradne dane te je obavezan pružiti naručitelju podršku sukladno tablici prioriteta (navedeno u nastavku). Podrška - tip 2 Na naručiteljeve zahtjeve za podrškom ponuditelj mora biti dostupan naručitelju sedam dana u tjednu, od ponedjeljka do nedjelje od 00:00 do 24:00 sati, uključujući državne blagdane i neradne dane te je obavezan pružiti naručitelju podršku sukladno tablici prioriteta (navedeno u nastavku). Razinu prioriteta određuje naručitelj sukladno svojim potrebama.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 20

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Državna komisija za kontrolu postupaka javne nabave

Organisation providing additional information about the procurement procedure: HRVATSKA NARODNA BANKA

Organisation providing more information on the review procedures: HRVATSKA NARODNA BANKA

6. Results

Value of all contracts awarded in this notice: 271 434,14 EUR

6.1. Result lot identifier: LOT-0000

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:

Official name: COMPUTECH d.o.o.

Tender:

Tender identifier: 10308,3-1

Identifier of lot or group of lots: LOT-0000

Value of the tender: 271 434,14 EUR

The tender was ranked: yes

Rank in the list of winners: 1

The tender is a variant: no

Subcontracting: No

Contract information:

Identifier of the contract: Ug. br. 196-040/2026/TP

Title: Održavanje strojne opreme za WSS sustav

Date on which the winner was chosen: 07/05/2026

Date of the conclusion of the contract: 26/05/2026

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 1

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 1

Type of received submissions: Tenders from tenders registered in countries outside of the European Economic Area

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders from tenderers registered in other European Economic Area countries than the country of the buyer

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders from micro, small or medium tenderers

Number of tenders or requests to participate received: 1

8. Organisations

8.1. ORG-0001

Official name: HRVATSKA NARODNA BANKA
Registration number: 95970281739
Postal address: TRG HRVATSKIH VELIKANA 3
Town: GRAD ZAGREB
Postcode: 10000
Country subdivision (NUTS): Grad Zagreb (HR050)
Country: Croatia
Contact point: JASNA IVAN
Email: jasna.ivan@hnb.hr
Telephone: +385 14702110
Internet address: <https://www.hnb.hr/>

Roles of this organisation:

Buyer
Organisation providing additional information about the procurement procedure
Organisation providing more information on the review procedures

8.1. ORG-0002

Official name: Državna komisija za kontrolu postupaka javne nabave
Registration number: 95857869241
Postal address: Ulica grada Vukovara 23/V
Town: Zagreb
Postcode: 10000
Country subdivision (NUTS): Grad Zagreb (HR050)
Country: Croatia
Contact point: Kontakt
Email: dkom@dkom.hr
Telephone: +385 14559 930
Internet address: <https://www.dkom.hr/>

Roles of this organisation:

Review organisation

8.1. ORG-0003

Official name: Narodne novine d.d.
Registration number: TED94
Registration number: HR64546066176
Postal address: Savski gaj XIII. 6
Town: Zagreb
Postcode: 10020
Country subdivision (NUTS): Grad Zagreb (HR050)
Country: Croatia
Contact point: EOJN Helpdesk
Email: eojn@nn.hr
Telephone: +385 16652889
Internet address: <https://www.nn.hr/>

Roles of this organisation:

TED eSender

8.1. ORG-0004

Official name: COMPUTECH d.o.o.
Size of the economic operator: Medium

Registration number: 85420402260
Postal address: Zeleni trg 1
Town: Grad Zagreb
Postcode: 10000
Country subdivision (NUTS): Grad Zagreb (HR050)
Country: Croatia
Contact point: Sanja Gambiroža
Email: computech@computech.hr
Telephone: +385 16199611
Roles of this organisation:
Tenderer
Winner of these lots: LOT-0000

Notice information

Notice identifier/version: bc0ed9c1-37d5-41af-9801-756179b6e981 - 01
Form type: Result
Notice type: Contract or concession award notice – standard regime
Notice subtype: 29
Notice dispatch date: 16/06/2026 18:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time
Languages in which this notice is officially available: Croatian
Notice publication number: 415468-2026
OJ S issue number: 115/2026
Publication date: 17/06/2026